

Terms and Conditions Ireland 2008

By making any payments (cash, credit card, or otherwise) towards any tour constitutes your unconditional acceptance of all the terms and conditions stated in this tour brochure. Santa Clara University shall be referred to as SCU within this document.

DOCUMENTS: U.S. citizens require a valid passport. Other nationalities please inquire with the appropriate embassies.

REGISTRATION AND DEPOSITS:

Registration is to be made directly through the SCU Alumni Association via the Web at www.scu.edu/alumnitravel, or via phone to 408-554-6800 or 866-554-6800 (toll-free). Registrations are processed in the order received. A deposit of \$750 per person (or \$1,250 with airfare) is due upon initial registration. The balance is due by May 15, 2008. Payment may be made by VISA, MASTERCARD, or check payable to "SCU Alumni Association." Late registration (after May 15, 2008) must be accompanied by full payment, is subject to availability and a \$100 per person late processing fee.

Final payment from each registrant must be received no later than SCU by May 15, 2008. After that date SCU reserves the right to release all hotel space for which full payment has not been received and to apply individual cancellation fees against any individual account not paid in full. A \$25 fee will be charged on all checks returned by our bank.

CANCELLATION & REFUNDS FOR INDIVIDUAL PASSENGERS:

All passengers on this trip will be covered by the Comprehensive Travel Protection Program (see below). Cancellations which occur before April 1, 2008 will be refunded in full. Cancellations which occur before May 15, 2008 when final payment is due will be refunded, minus the applicable deposit fee. Cancellations which occur between May 15, 2008 and July 24, 2008 will be refunded, minus the applicable deposit fee, plus a cancellation fee of \$750, plus any non-refundable amounts paid to and/or penalties assessed by hotels or other suppliers of travel services (up to the total cost of the tour). Cancellations after July 24, 2008 are not eligible for a refund. All cancellations must be made in writing to the SCU Alumni Office.

TOUR OPERATION & CANCELLATION: While no changes are anticipated, SCU expressly reserves the right to withdraw any part of the tour, or to make such alterations in the itinerary as it deems necessary or desirable. SCU reserves the right to cancel this tour due to any circumstances, and refund all payments in full without any penalty. This will constitute, in full, SCU's obligation to tour registrants and SCU bears no further responsibility beyond the full refund. SCU expressly disclaims any liability for any loss, expense, damage or inconvenience caused as a result of any tour cancellations or changes made to any of its tours. SCU likewise expressly disclaims any responsibility for refunds of any payments for losses or expenses incurred due to cancellation or alteration of the tour when such action is beyond SCU's control.

PASSENGER TRAVEL PROTECTION PROGRAM: Passenger Travel Protection Program is administered by TripMate, Inc. This program is included in the cost of your

tour. A Protection Plan brochure will be sent with your final travel documents. Please read the Protection Plan brochure for a full description of coverage provided.

HEALTH: The registrant takes full responsibility for being fully able to participate in the daily activities of the group as described in the itinerary, noting that many facilities overseas are not wheelchair accessible. While SCU cannot accept responsibility for providing access to such facilities, SCU will attempt to assist in providing mobility aids to the extent feasible and with applicable costs. SCU assumes no responsibility for the registrant's ability to fully participate in the tour, nor can we provide any refund for non-participation in any part of the tour.

BAGGAGE: Baggage is at risk at all times. We strongly suggest that you bring only one piece of checked luggage and one carry-on. Pricing only includes Hotel portorage for 1 piece of luggage.

ACCOMMODATIONS AND MEALS: Based on double/twin accommodations with private bathroom facilities. If no roommate is available for you or your roommate cancels prior to departure, you agree to pay the single room supplement. Single room requests are subject to availability. Meals are a pre-set menu and are included as indicated in the itinerary (B= Breakfast, D= Dinner).

SIGHTSEEING: By private motor coach with English-speaking guide/escort. All entrance fees per itinerary included.

PRICES: All prices are based on exchange rates and fares applicable at the time of quotation and based on a minimum number of paying passengers (25), and are therefore subject to change if group does not reach minimum number of participants or if exchange rates fluctuate.

NOT INCLUDED: Passports and visas, meals not mentioned, extras beyond standard menu, excess baggage, telephone calls, laundry or any other items not explicitly stated as included.

LIABILITY DISCLAIMER: SCU hereby expressly disclaims any liability for any personal injury, property damage, loss of baggage, accident, delay or irregularity, any claim for special or consequential damages or any other loss which may be occasioned by the acts and/or omissions, whether negligent, intentional, wrongful or otherwise, of any air carrier, hotel/motel or other lodging operator, railroad operator, bus operator, public transportation, sea carrier, local sightseeing company, tour operator, tour leader or spiritual director, any employees thereof, or any other entity or individual not under the direct supervision and control of SCU when engaged in conveying the passenger or in carrying out the arrangements of the tour, or otherwise in connection therewith. SCU likewise expressly disclaims any responsibility for losses or expenses incurred, or inconvenience caused, due to delay or changes in schedules, defaults, over booking of hotels or airlines, sickness, weather, strikes, quarantines, acts of terrorism, constructions, war, force majeure or other such events which are beyond SCU's control. SCU likewise hereby expressly disclaims any liability for statements, actions or inactions of any intermediary agents such as group administrators, spiritual directors or tour leaders, travel agents or any other intermediary involved with the

selling, promotion or operation of its tours. Group administrators, spiritual leaders and tour leaders likewise hereby expressly disclaim any liability for the acts and/or omissions of any of the above entities and/or individuals not directly under their supervision or control. Please be advised that the liability of carriers as well as providers of hotel and lodging accommodations is limited by law and you may thus wish to consider purchasing additional passenger travel protection program to protect yourself against any losses or injuries suffered as a result of their acts and/or omissions. In all instances, SCU's liability shall be limited to the amounts paid by you for participation in the tour, and subject to the provisions and cancellation fees as set forth in these 'Brochure Terms and Conditions.' In the event that the tour leader and/or spiritual director named in a brochure or itinerary does not travel with the group, and a substitute is not named to replace such person(s), then SCU reserves the right to make substitutions of its choosing for such person(s) in the operation of the tour.

POLICY: SCU does not discriminate on the basis of race, religion, creed, color, national origin, ancestry, physical or mental disability, medical condition, marital status, sex, age, sexual orientation or status as a Vietnam veteran in the provision of its tour and pilgrimage services.

PHOTOS: The photos shown in this brochure are intended only as representations of the areas visited by certain tours and unless such sites are specifically mentioned in this brochure's itinerary, no implication is made that these sites will be visited or seen on this tour.

Travel Protection Plan

Included in Land Fare. Applicable for medically related cancellations, (illness, injury, death), trip interruption, accident, hospitalization, medical expense, evacuation (ambulance, helicopter), luggage. (See Terms & Conditions for specific language)

Travel Documents Required

Valid passport required for U.S. Citizens. We recommend your passport be valid for at least six months beyond your planned date of return to the USA. No visa required for US Citizens.