

SUZANNE E. NEUHAUS, M.A.

OBJECTIVE: To facilitate peace and justice by providing healing opportunities to those impacted by crime and violence through restorative practices, including direct and support services; community outreach, collaboration and intervention; restorative justice programming, education and training; bereavement ministry and victim offender dialogue.

EDUCATION: COLLEGE OF NOTRE DAME, Belmont, California
Master of Arts Degree, Counseling Psychology, 1994

LOYOLA MARYMOUNT UNIVERSITY, Los Angeles, California
Bachelor of Arts Degree, Psychology, 1987

EXPERIENCE: STATE OF CALIFORNIA, DEPARTMENT of CORRECTIONS AND REHABILITATION (formerly the California Youth Authority)

RETIRED MAY 2015; continue to serve the California Department of Corrections and Rehabilitation's Office of Victim and Survivor Rights and Services as a Victim Offender Dialogue Facilitator and Trainer; actively involved in service and ministry to my church and community.

Division of Adult Parole Operations, Irvine Parole Complex
Parole Agent Supervisor/Field Parole Agent Fall 2011-Spring 2015

- Supervised parole staff in the administration of their duties as field parole agents.
- Managed the re-entry of adult offenders into the community following a period of incarceration in state prison.
- Effectively maintained unit safety and control through direct supervision and accountability.
- Worked in collaboration with community-based agencies and programs committed to co-serving clients supervised under the department's jurisdiction.

Office of Victim and Survivor Services, Southern California
Parole Agent II/Victims Services Specialist Winter 2004-Present

- Provided direct service to crime victims and their families, including notification, restitution, and referrals.
- Provided technical assistance and training both locally and nationally on Victims Awareness Education, Early Childhood Trauma, Restorative Justice, Death Notification, Victim Offender Facilitated Dialogue, Violence Prevention and Intervention.

- Prepared victims and offenders to participate in Victim Offender Facilitated Dialogue opportunities, to include facilitation of said dialogues, when appropriate.
- Assisted in program development and victim sensitive offender programming to re-direct behavior of youthful offenders.
- Render crisis intervention and made appropriate referrals.

Office of Prevention and Victims Services, Riverside, California
Parole Agent II/Delinquency Prevention Specialist Fall 2000-Winter 2004

- Provided technical assistance both locally and nationally on Victims Awareness Education, Restorative Justice, Death Notification, Victim Offender Meetings, Young Men as Fathers, and Violence Prevention.
- Provided direct service to crime victims and their families, including notification, restitution, and allocution.
- Prepared written grant requests, budget change proposals, and legislative analysis.
- Rendered crisis intervention and make appropriate referrals.

East Los Angeles Parole Office, Montebello, California
Parole Agent I Fall 1998-Fall 2000

- Supervised juvenile offenders in the community following a period of incarceration.
- Provided referrals/assistance for necessary services, including counseling, job development, education and vocational training, substance abuse treatment, financial aid, medical attention, and immigration to facilitate their success on parole.
- Coordinated surveillance and apprehension operations.
- Networked with local community-based programs and law enforcement agencies.
- Co-served as the Victims Services Coordinator for the office.
- Facilitated training for the department, community-based agencies, and in academic settings.
- Coordinated community service obligations for youthful offenders.

Office of Prevention and Victims Services, Sacramento, California
Parole Agent II/Victims Services Specialist Fall 1996-Fall 1998
 2-year Limited Term Assignment

- Provided direct service to crime victims and their families, including notification, restitution, and referrals.
- Provided technical assistance both locally and nationally on Victims Awareness Education, Restorative Justice, Death Notification, Victim Offender Meetings, Violence Prevention.
- Prepared written grant requests, budget change proposals, and legislative analysis.
- Rendered crisis intervention and made appropriate referrals.

San Jose Parole Office, San Jose, California
Parole Agent I Fall 1992-Fall 1996

San Fernando Valley Parole Office, Panorama City, California
Parole Agent I Spring 1990-Fall 1992

Ventura Youth Correctional Facility, Camarillo, California
Youth Counselor Summer 1988-Spring
1990

- Supervised both first-time juvenile offenders and parole violators; monitored their progress and addressed treatment needs.
- Effectively maintained unit safety and control through direct supervision and accountability.
- Accurately completed written reports for Youthful Offender Parole Board review.
- Presented the Impact of Crime on Victims curriculum.

RANCHO SAN ANTONIO BOYS HOME, Chatsworth, California
Group Worker Fall 1987-Summer 1988

- Provided supervision in a placement setting for juvenile offenders and “at risk” youth.
- Facilitated daily group counseling sessions.
- Provided family and individual counseling.
- Assisted in the development and implementation of an Urban Survival Program.

RAPE AND SEXUAL ABUSE CENTER of VENTURA COUNTY
Counselor/Instructor Fall 1986-Spring
1987

- Instructed 5-Day ADAPT Program on Rape and Sexual Abuse Awareness and Prevention in local public and private schools.
- Provided on-location counseling for concerned and victimized students.
- Made necessary referrals.

MISC:

Victim Offender Dialogue Facilitator
Restorative Justice Consultant
California Catholic Conference, Restorative Justice Advisory Committee
Healing Hearts Restoring Hope, Board Co-Chair
American Probation and Parole, former member
Calif. State PTA Advisory Board, Community Concerns Comm., former member
Delinquency Control Institute, graduate
National Victim Assistance Academy, graduate
Office for Victims of Crime, former faculty member
Restorative Justice Advisory Board, Archdiocese of Los Angeles, former member

REFERENCES: Available upon request.