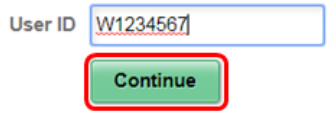
Quick Reference Guide: eCampus Login Help

Logging In and Finding Your User ID

1. Login to eCampus at ecampus.scu.edu.
2. Enter your User ID. This should be a capital "W" followed by the last seven digits of your student ID, which can be found on your SCU ACCESS Card (e.g. W1234567).
3. Enter your password.

Forgot Your eCampus Password?

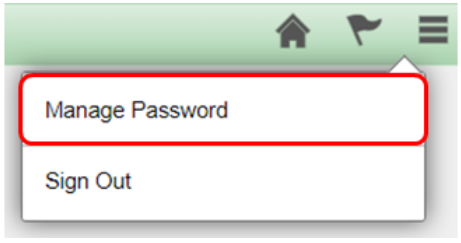
1. Click on the "Forgot Your Password?" link below the "Submit" button.
2. Enter your User ID.
3. Click "Continue."



4. Enter the correct response to the question, and then click on "Email New Password."
5. Your new password will be emailed to the email address indicated.
6. Log back into eCampus with your new password following the steps listed under "Changing Your eCampus Password and New Users."

Changing Your eCampus Password and New Users

1. Enter your User ID.
2. Enter your password using capital letters. This should have been sent to you via email.
3. Click on the hamburger menu in the upper right hand corner.
4. Click on "Manage Password" in the drop-down menu.



5. Under "Change Password," enter your current password.
6. Enter your new password.
    a. **Please note**: It is recommended that you manually type your new password and do not cut/copy and paste. Many students have reported problems with the cut/copy and paste method because it may add an extra blank space.
7. Confirm your new password by re-typing your new password.

8. Click the green “Save” button in the upper right hand corner.

Set Password Hint Help

1. Under “Change Password,” click on “Set Password Hint.”

   For instructions on how to get to “Change Password,” refer to “Changing Your eCampus Password and New Users.”

2. Enter a question and an answer that is not easily guessed.
3. Click the green “Save” button in the upper right hand corner.

Contact Information

- Students having difficulty logging into eCampus can send an email to ecampus@scu.edu. Please provide your name and User ID in the email. You may also call the Technology Help Desk at (408) 554-5700, or x5700 if you are on campus.