

Leavey School of Business, SCU
Global Fellows Program
Placement

Name of organization & website URL:

Heaven Holdings LTD; www.heavenrwanda.com

Contact person:

Josh Ruxin/ Alain Rukundo

Location of Organization:

Country: Rwanda

Region: Kigali

Street Address: 7 KN 29 Street

Description of organization (history, mission, focus):

Heaven is more than a restaurant & boutique hotel, it's a social enterprise. Heaven is helping Rwanda develop its most important resource: its people. Prosperity creation is one of Rwanda's many challenges, and Heaven provides employment that sets a national standard for service excellence and food quality. Heaven is located in Kigali's city center with breathtaking views and incredible food. Heaven is proud to be "Made in Rwanda", our restaurant was custom-built by local craftspeople and we showcase Rwandan arts & crafts that support artisan cooperatives throughout the country.

Our international menu features Rwandan-influenced recipes, and we regularly host cultural events for all to enjoy. Our book written by owner Josh Ruxin, "A Thousand Hills to Heaven: Love, Hope and a Restaurant in Rwanda" was published in 2013 by Little Brown & Company. Available to order now on Amazon, iTunes & Barnes & Noble, it tells the whole of Heaven's story.

<https://www.thedailybeast.com/josh-ruxins-a-thousand-hills-of-heaven-building-a-restaurant-in-rwanda>

How many interns can you accommodate this year? 2

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Please Answer the Following Questions for EACH Available Job:

Job Description: What will the student intern be doing?

- working with front of house on English skills
- Working with marketing team on promotion across social media channels
- Working with Heaven Tours team on refinement and development of tours in and around Kigali

What helpful talents and/or skills should the student intern possess, if any, including major (business, engineering, etc.)?

Business development; social media promotion; any hospitality skills or experience a big bonus

What would a typical day be like?

Will vary dramatically but – work with servers and other staff for a couple hours of language instruction followed by staff meal followed by photography/design and social media posts

Any other special requirements?

High level of confidence and maturity – passionate about training young Rwandans!
Passion for economic development

What is your date preference for students to work with you?

(Fellows are expected to spend 6 to 8 weeks working with an organization – ideally late June-August)

Open

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What is appropriate attire for internship (office) and within your region?

Business smart – may require staff uniforms (to be provided)

Do you regularly have interns working with you? Will there be other interns working with the SCU Global Fellows?

Yes. We have Fulbright scholars currently working part-time

If there is a mandatory language requirement, what language and how fluent must the fellow be?

English

LOGISTICS:

What are housing options and costs?

Stay at Centre Christus – Jesuit Housing.

Please provide an estimate of other costs/week that the interns will need to pay for themselves. What does it include?

Transport to/from work – breakfast and dinner; we will provide employee discount for services/food at our restaurants/spa/gym

What is the nearest airport (with airport code)?

KGL

What is the weather between late June and early September?

Hot!

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What are some possible weekend excursions/activities for young people?

Akagera park; Nyungwe Park; Lake Bunyoni (Uganda)

Any other helpful descriptions and comments:

Prior to traveling to Rwanda –

Read the books

Thousand Hills to Heaven

<https://www.amazon.com/Thousand-Hills-Heaven-Restaurant-Rwanda/dp/0316232912>

We Wish to Inform You That Tomorrow We Will be Killed With Our Families: Stories from Rwanda

<https://www.amazon.com/Wish-Inform-Tomorrow-Killed-Families/dp/0312243359>

Kigali is an up and coming city, developed. People do dress well – conservative western clothing.

While you are there, participate in [Umuganda Day](#) at least once