

Santa Clara University



Billing and Payment Information 2021-2022

This and other key financial information are located on the Bursar Office website at:

www.scu.edu/bursar

Contact Information 408-551-1000 OneStop@scu.edu
2021-2022 Important Dates

	FALL	WINTER	SPRING
Undergraduate			
Payment Deadline	August 21	December 21	March 21
Last Day for 100% Tuition Refund	September 24	January 7	April 1
Graduate			
Payment Deadlines	August 21	December 21	March 21
Last Day for 100% Tuition Refund	September 24	January 7	April 1
Law School			
Payment Deadline	July 21		December 21
Last Day for 100% Tuition Refund	August 20		January 14
Jesuit School of Theology			
Payment Deadlines	August 21		January 21
Last Day for 100% Tuition Refund	September 17		February 11

Further information on billing, payment, and refund policies are located at: www.scu.edu/bursar

Billing Statements are processed at the beginning of the month and are available to view online via eCampus. Simply go to www.scu.edu/ecampus and continue with your appropriate login.

Students – you will need to provide your parents, spouse or any other third party assisting with your education costs, (we call them Authorized Payers) with a login to this site. Here’s how:

1. Login to your eCampus account: <https://ecampus.scu.edu>
2. Click the **Financial Account** tile, then **SCU Pay Site** (*pop-up blocker must be disabled*)
3. Select **My Account** from the left-hand navigation
4. Click **Send a Payer Invitation** and enter the required information. It is case sensitive. Click **Send Invitation**.
5. Once complete, an email will be sent to the Authorized Payer with their username and temporary password.

Parents/Family members – Your student is the only one that can grant you access to our online bill/pay system. After you receive your login information email, please log in to the site within 24 hours and immediately change your password. ***Please make sure to set up your security questions when you first login*** so you can reset your password should you forget. If you don’t, your student will need to reset it. SCU personnel do not have the ability to reset passwords.

FERPA – Family Education Rights and Privacy Act

The University is prohibited from releasing financial and record information on a student's account without a release authorized by the student. Students may choose to release specific information to those authorized by completing an online **FERPA release form** located under the *Academics* tile on the Student Center page.

Payment Methods

Electronic –

- **ACH via eCampus** using a valid checking or savings account. *The system cannot process payments via line of credit, business or money market accounts, etc.*
- **Bill/Pay via your banking institution.** Your bank will send us a paper check so please make sure your student's SCU ID# and name is located on the check or remittance advice.

College Savings and Check Payments – Student Name and SCU ID# should accompany all check payments and made payable to Santa Clara University.

Please remit payment to: SCU Payment Processing, PO Box 550, Santa Clara CA 95052-0550

Don't forget to include the billing advice or other clear student identifying information on all payments remitted by mail to avoid posting error and/or delays with processing your payment.

Pay in Person - Check or cash payment can be made at the Enrollment Services Center during regular work hours 8:30-5:00, Monday-Friday. Please note that the University does not accept debit or credit cards for payment of student account charges.

International Wire Transfer – Quick and secure fund transfer typically in your home currency. Go to <https://scu.flywire.com> to find out how simple it is. Have questions? There is 24/7 multilingual customer support by phone, email, live chat or Skype.

Term Payment Plans are available once the initial term/semester bill has been processed. This is an **online only** plan and payment is remitted via ACH. Enroll by each terms payment deadline to maximize plan benefits with equal monthly installments. Plan participants will have to enroll each term. There is a non-refundable enrollment fee of \$40 per term to join.

Tuition Insurance Protection The unexpected happens so be prepared! We have partnered with AWG Dewar, Inc. to provide protection from loss of funds paid toward tuition, should your student need to withdraw from school for diagnosed medical or mental health reasons. This is an extremely low-cost plan that could literally save your family thousands of dollars! All full-time undergraduate students are automatically enrolled in The Plan. If you do not wish to remain enrolled, please complete the annual waiver online at: <https://www.tuitionprotection.com/scu> by the deadline. Additional information is available on the Bursar website at: www.scu.edu/bursar/tuitionprotection.

Dewar Enrollment Rates*

Undergraduate \$64/term; \$192 Fall-Winter-Spring

Graduate* (avg) \$30.5 average/term; \$91.50 Fall-Summer Law* (avg) \$102.75/term; \$205.50 Fall-Spring

**will vary by enrollment and program*

For more information about the Dewar Tuition Insurance Plan, please send an email to: trp@dewarinsurance.com or visit their website at: www.collegerefund.com.

Tuition Refund Policy

Students are limited to the first week of each term/semester to receive a 100% tuition refund, less applicable fees, so make sure to review and understand SCU's refund policy.

100% refund – week 1 (add/drop period)

50% refund – week 2

25% refund – week 3

The above rates only apply to students that completely withdraw from the University.

Undergraduate students that drop classes after the first week of school **will not** have any adjustment in tuition.

Please review the University's policy at: www.scu.edu/bursar/refunds.