

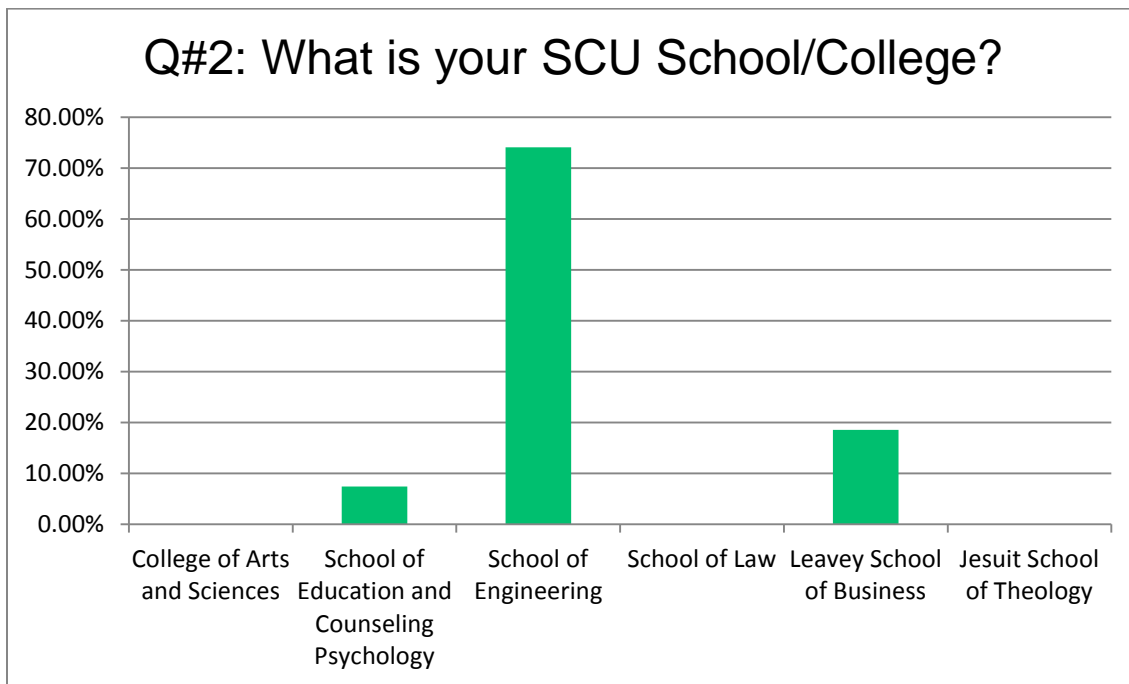
# International Student Needs Assessment Overview

2016-2017

About the updated survey:

- Administered for Winter 2018 to 58 newly admitted international students during Week 4 of their first term.
- 56.8% response rate
- Separate sections for Undergraduate Students and Graduate Students

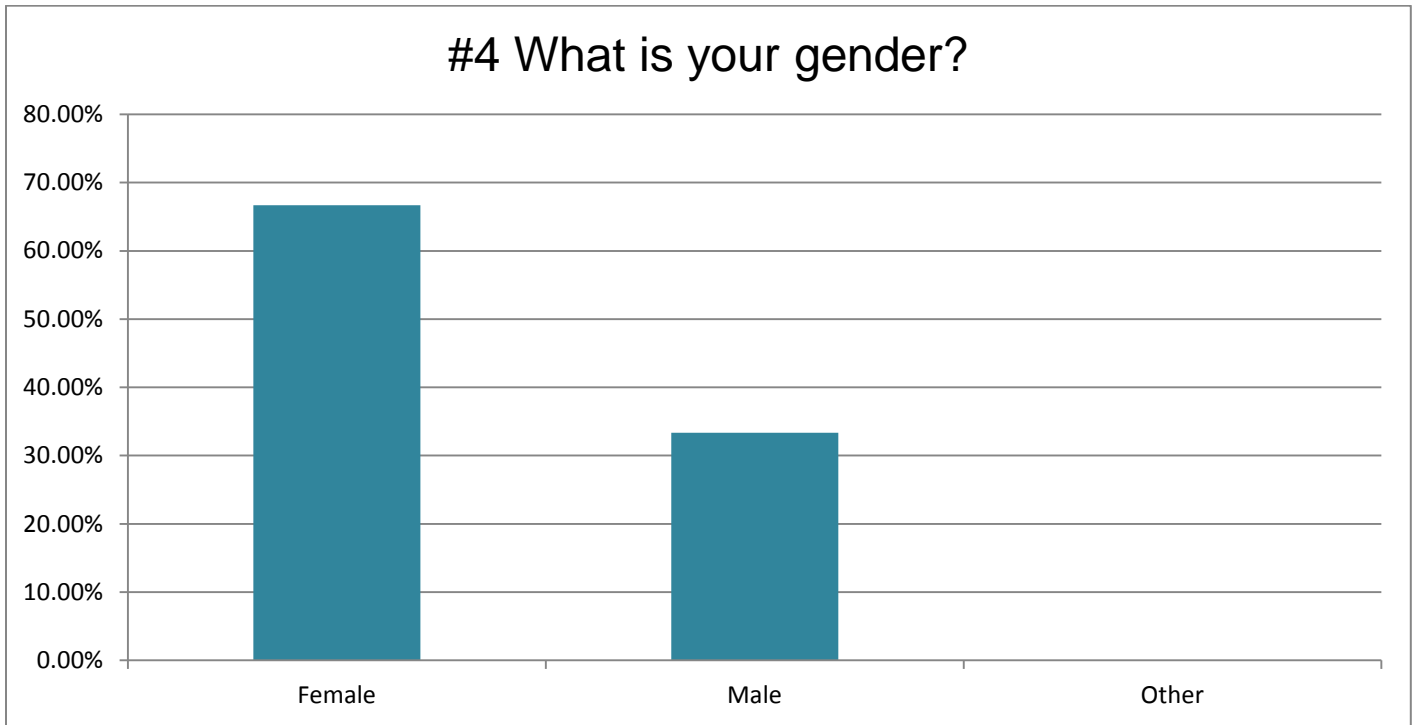
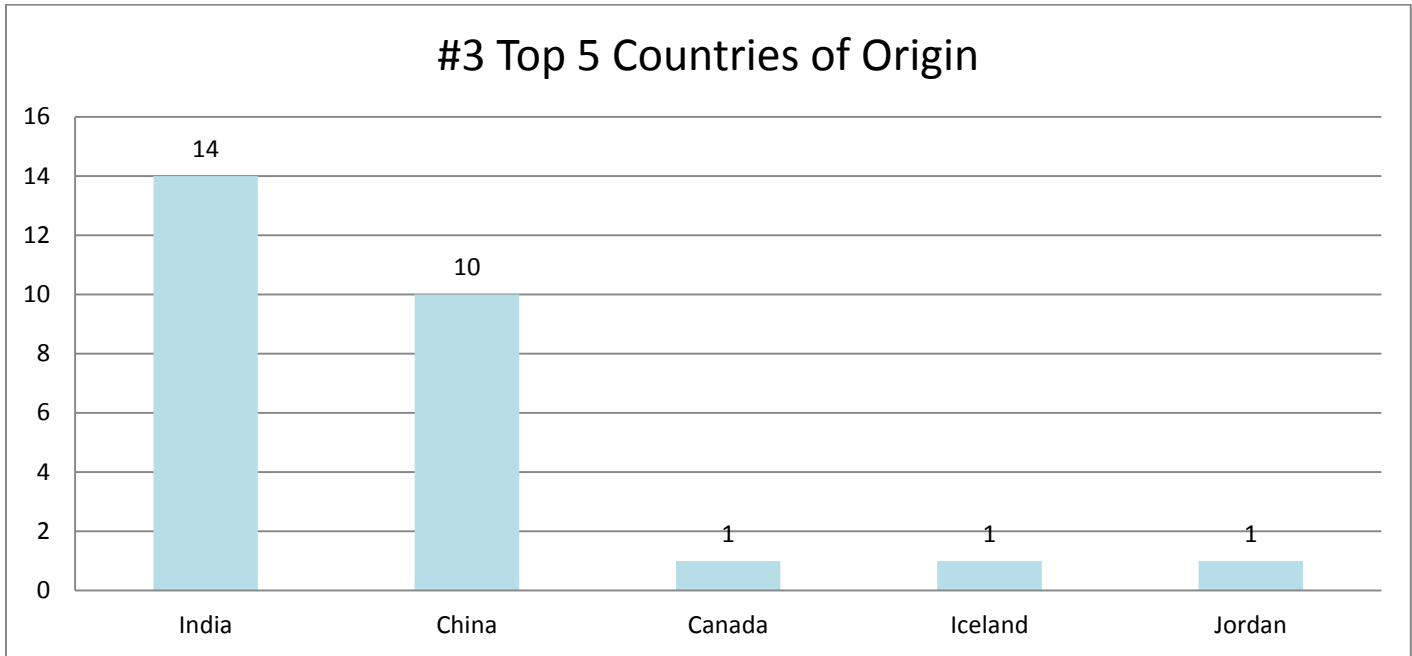
Question #1 – Name (Optional)



Answer Choices	Responses	
College of Arts and Sciences	0.00%	0
School of Education and Counseling Psychology	7.41%	2
School of Engineering	74.07%	20
School of Law	0.00%	0
Leavey School of Business	18.52%	5
Jesuit School of Theology	0.00%	0

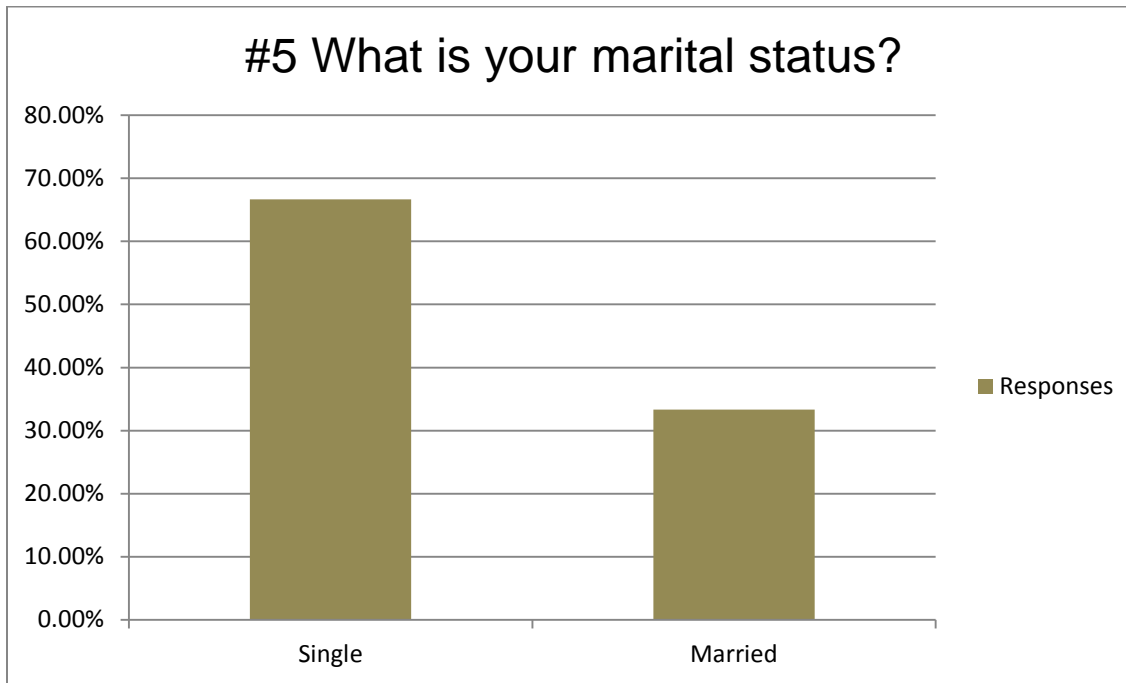
# International Student Needs Assessment Overview

2016-2017



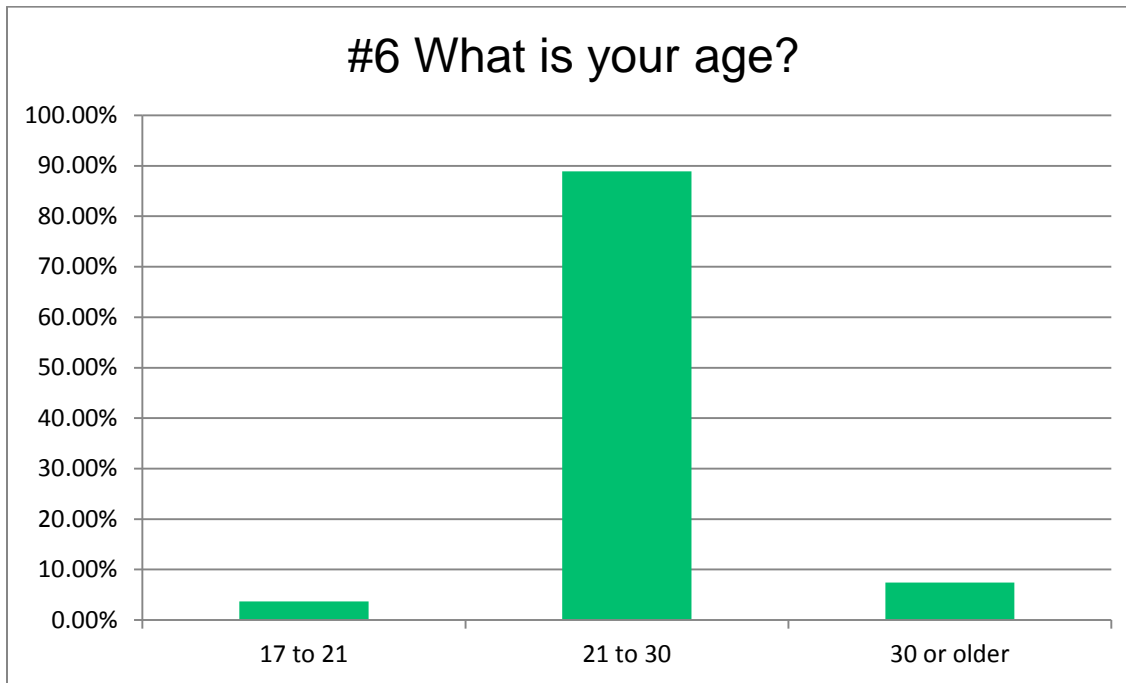
Answer Choices	Responses	
Female	66.67%	18
Male	33.33%	9
Other	0.00%	0

# International Student Needs Assessment Overview

**2016-2017**

Answer Choices	Responses	
Single	66.67%	18
Married	33.33%	9

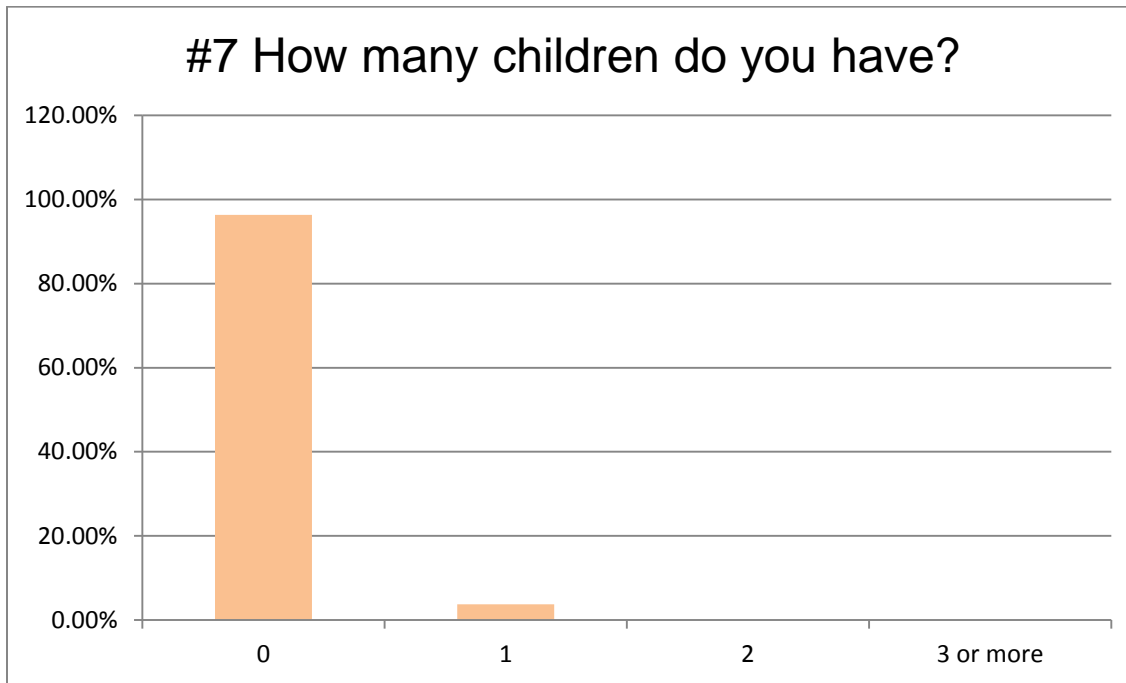
# International Student Needs Assessment Overview

**2016-2017**

Answer Choices	Responses	
17 to 21	3.70%	1
21 to 30	88.89%	24
30 or older	7.41%	2

# International Student Needs Assessment Overview

## 2016-2017

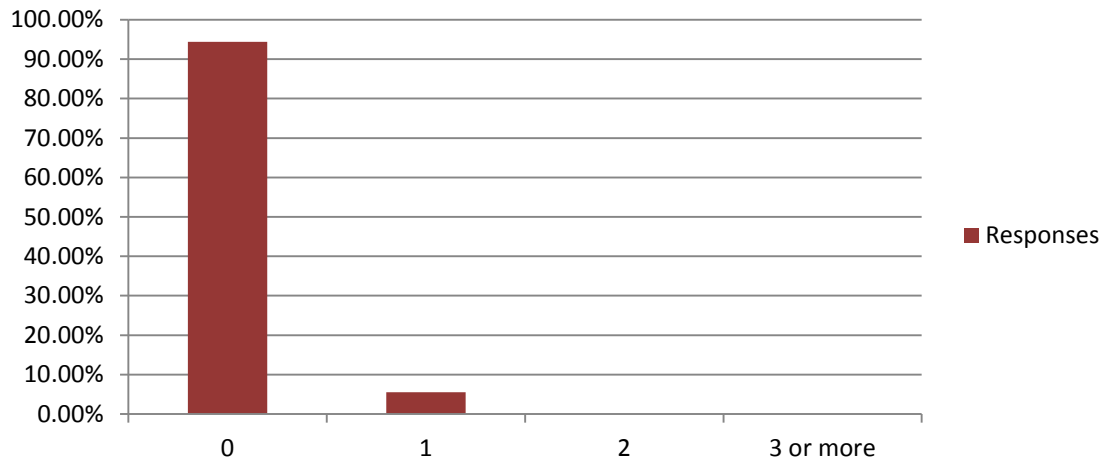


Answer Choices	Responses	
	0	96.30%
1	3.70%	1
2	0.00%	0
3 or more	0.00%	0

## International Student Needs Assessment Overview

2016-2017

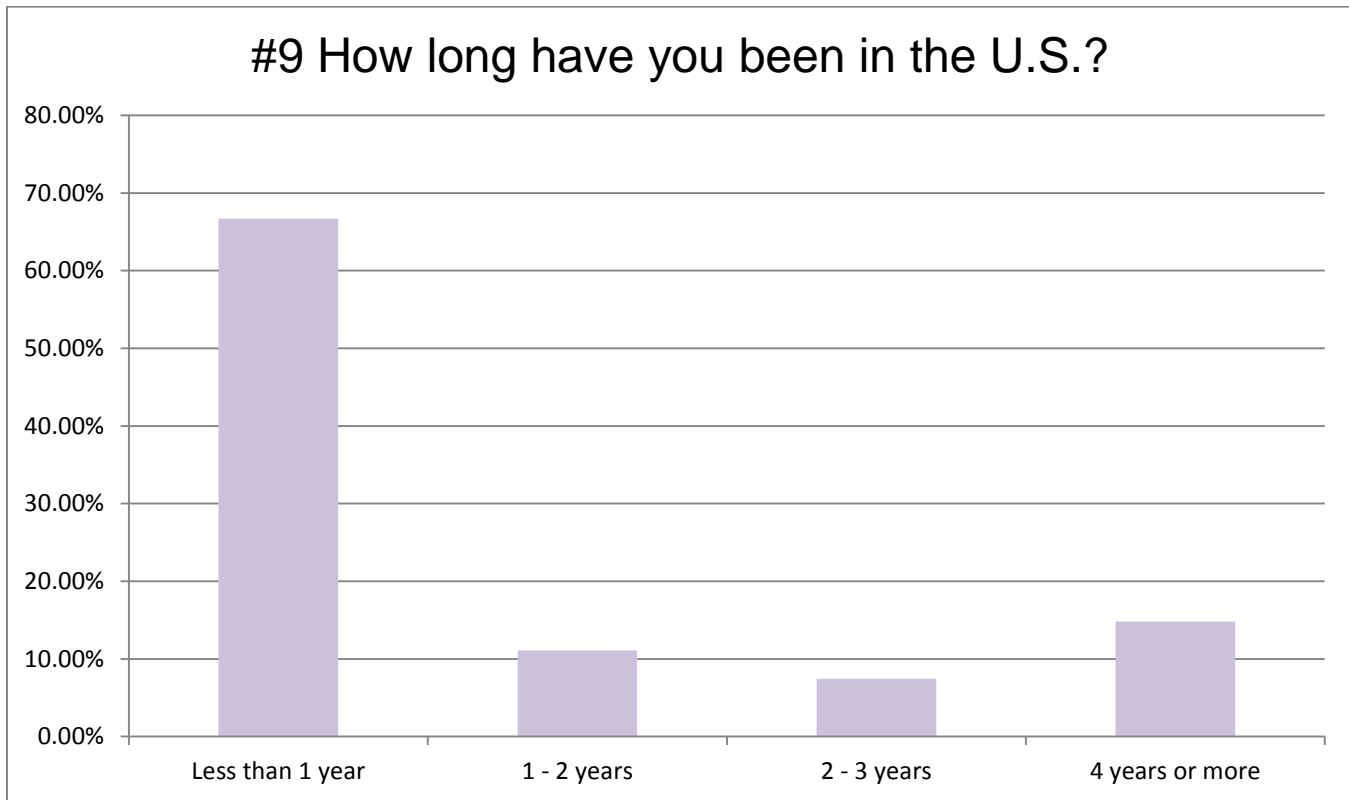
#8 If you answered "yes" to Question 7,  
how many children are with you in the  
U.S.?



Answer Choices	Responses	
0	94.44%	17
1	5.56%	1
2	0.00%	0
3 or more	0.00%	0

## International Student Needs Assessment Overview

## 2016-2017

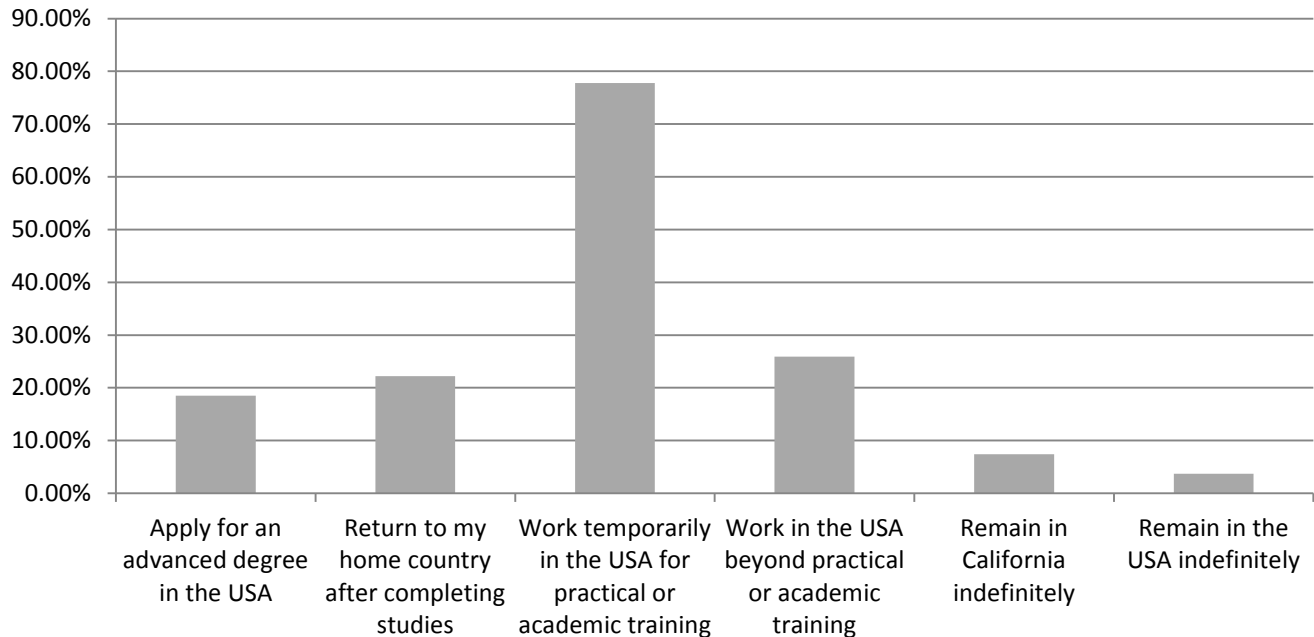


How long have you been in the U.S.?		
Answer Choices	Responses	
Less than 1 year	66.67%	18
1 - 2 years	11.11%	3
2 - 3 years	7.41%	2
4 years or more	14.81%	4

## International Student Needs Assessment Overview

2016-2017

### #10 What are your future plans? (Please check all that apply)

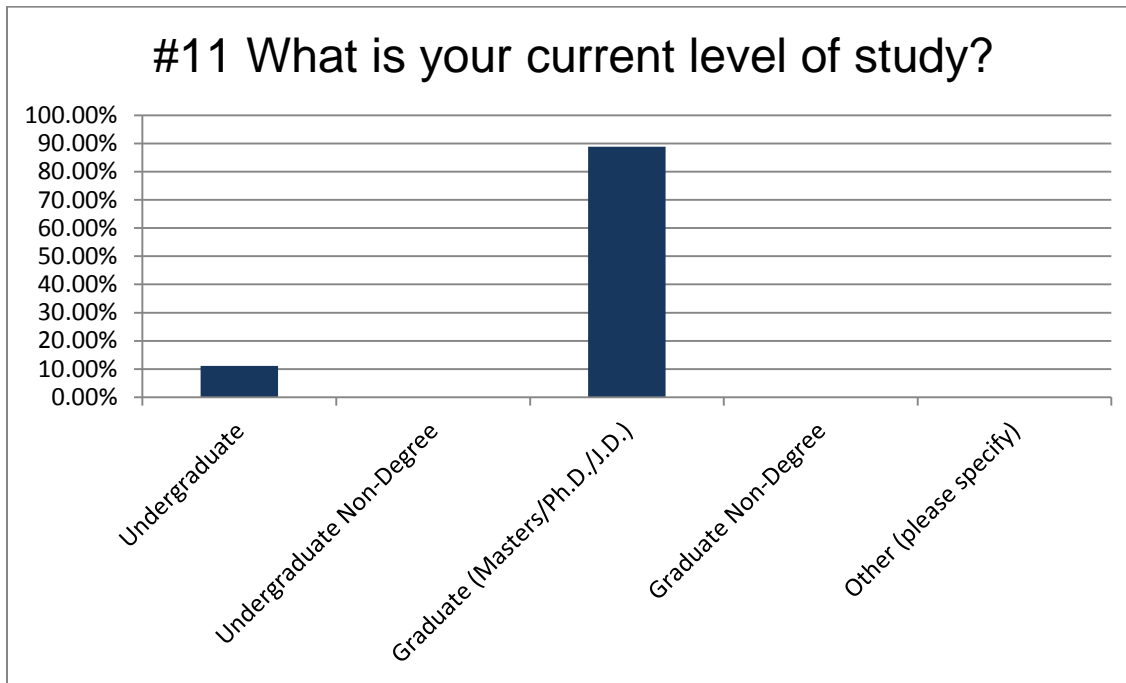


Answer Choices	Responses	
Apply for an advanced degree in the USA	18.52%	5
Return to my home country after completing studies	22.22%	6
Work temporarily in the USA for practical or academic training	77.78%	21
Work in the USA beyond practical or academic training	25.93%	7
Remain in California indefinitely	7.41%	2
Remain in the USA indefinitely	3.70%	1



## International Student Needs Assessment Overview

2016-2017



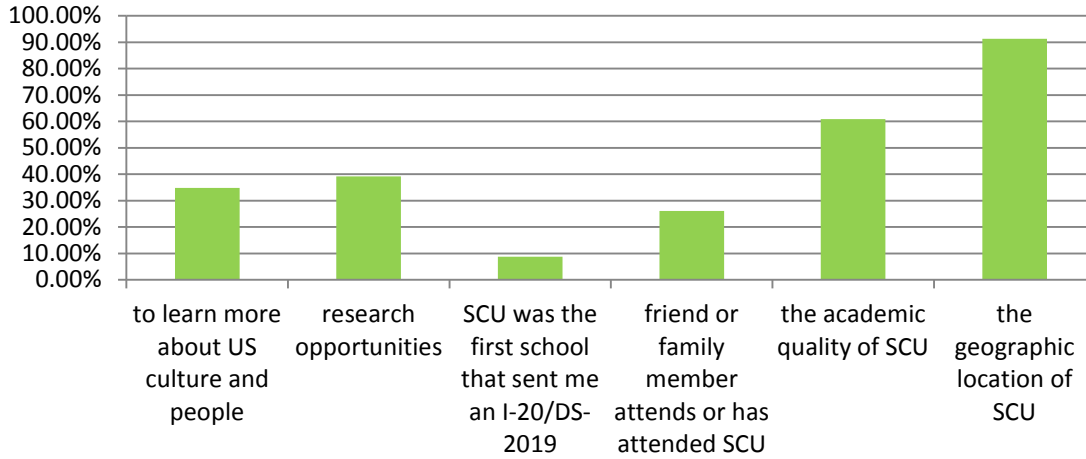
Answer Choices	Responses	
Undergraduate	11.11%	3
Undergraduate Non-Degree	0.00%	0
Graduate (Masters/Ph.D./J.D.)	88.89%	24
Graduate Non-Degree	0.00%	0
Other (please specify)	0.00%	0

**\*Due to there only being 2 undergraduate responses, only the graduate responses will be listed**

**International Student Needs Assessment  
Overview**

**2016-2017**

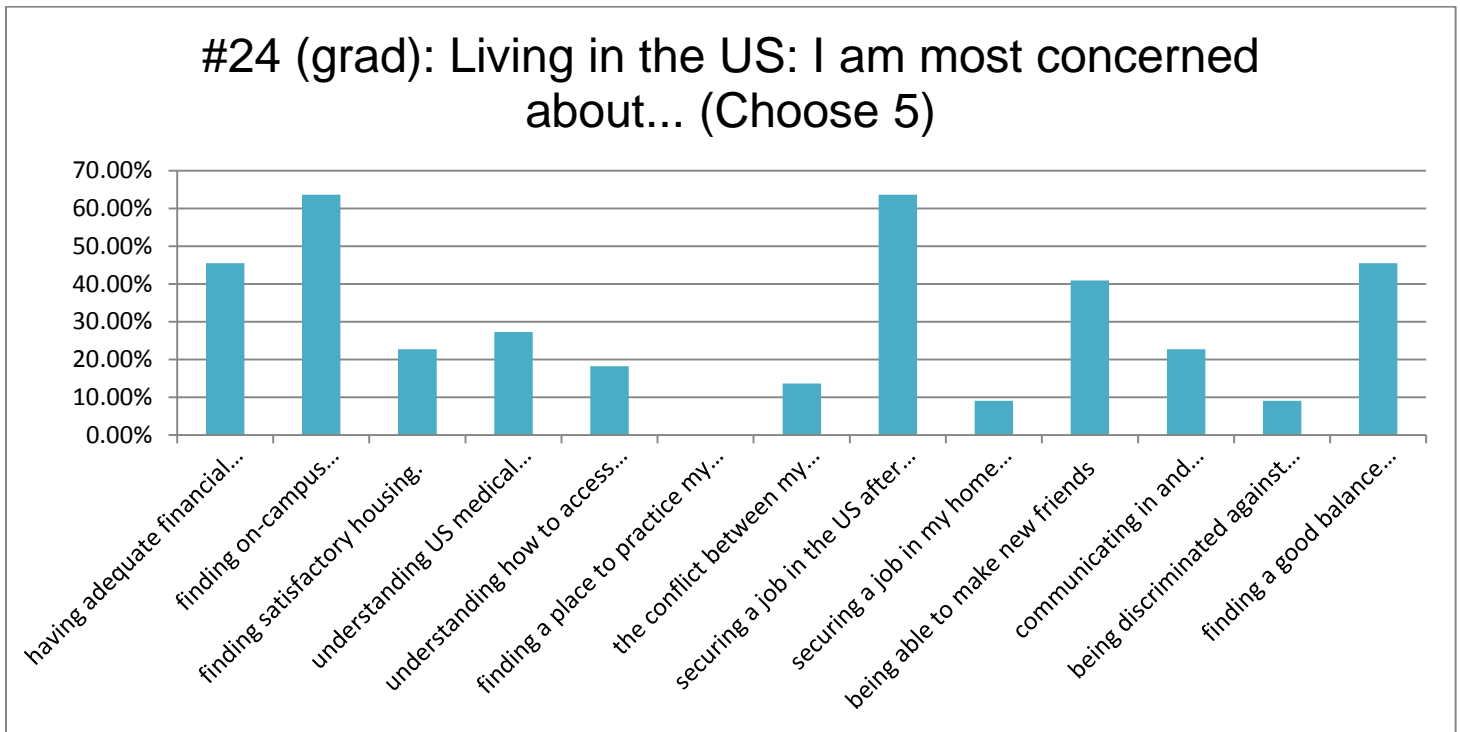
#23 (Grad) Why did you chose to study at Santa Clara University (choose all that apply)?



Answer Choices	Responses	
to learn more about US culture and people	34.78%	8
research opportunities	39.13%	9
SCU was the first school that sent me an I-20/DS-2019	8.70%	2
friend or family member attends or has attended SCU	26.09%	6
the academic quality of SCU	60.87%	14
the geographic location of SCU	91.30%	21
Other (please specify)		1

**International Student Needs Assessment  
Overview**

**2016-2017**



Answer Choices	Responses	
having adequate financial support.	45.45%	10
finding on-campus employment.	63.64%	14
finding satisfactory housing.	22.73%	5
understanding US medical insurance	27.27%	6
understanding how to access US medical care	18.18%	4
finding a place to practice my religion.	0.00%	0
the conflict between my personal goals and my family's goals for me.	13.64%	3
securing a job in the US after graduation.	63.64%	14
securing a job in my home country after graduation.	9.09%	2
being able to make new friends	40.91%	9
communicating in and understanding American English	22.73%	5
being discriminated against by Americans	9.09%	2
finding a good balance between school work and free time	45.45%	10

## International Student Needs Assessment Overview

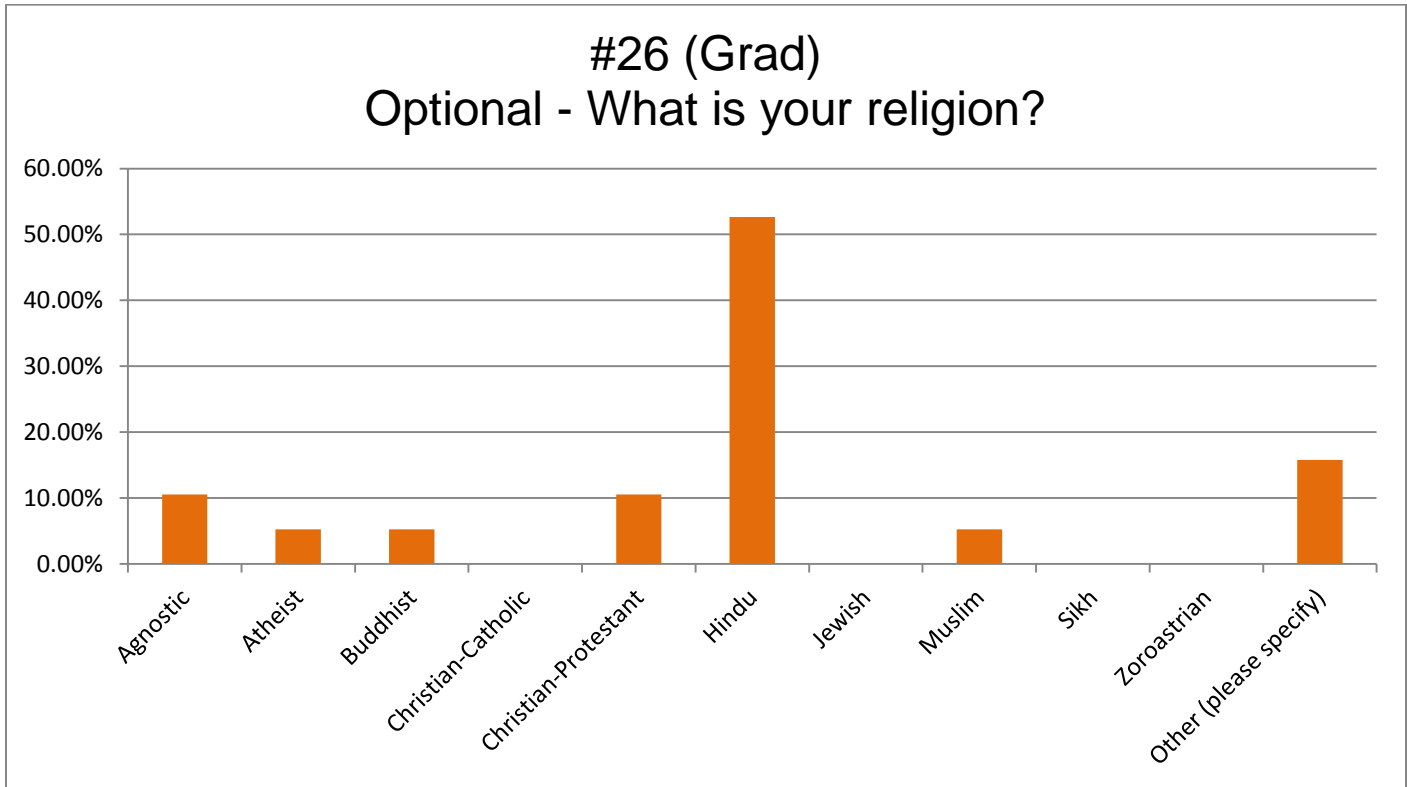
2016-2017



Answer Choices	Responses	
Yes	8.70%	2
No	91.30%	21

**International Student Needs Assessment  
Overview**

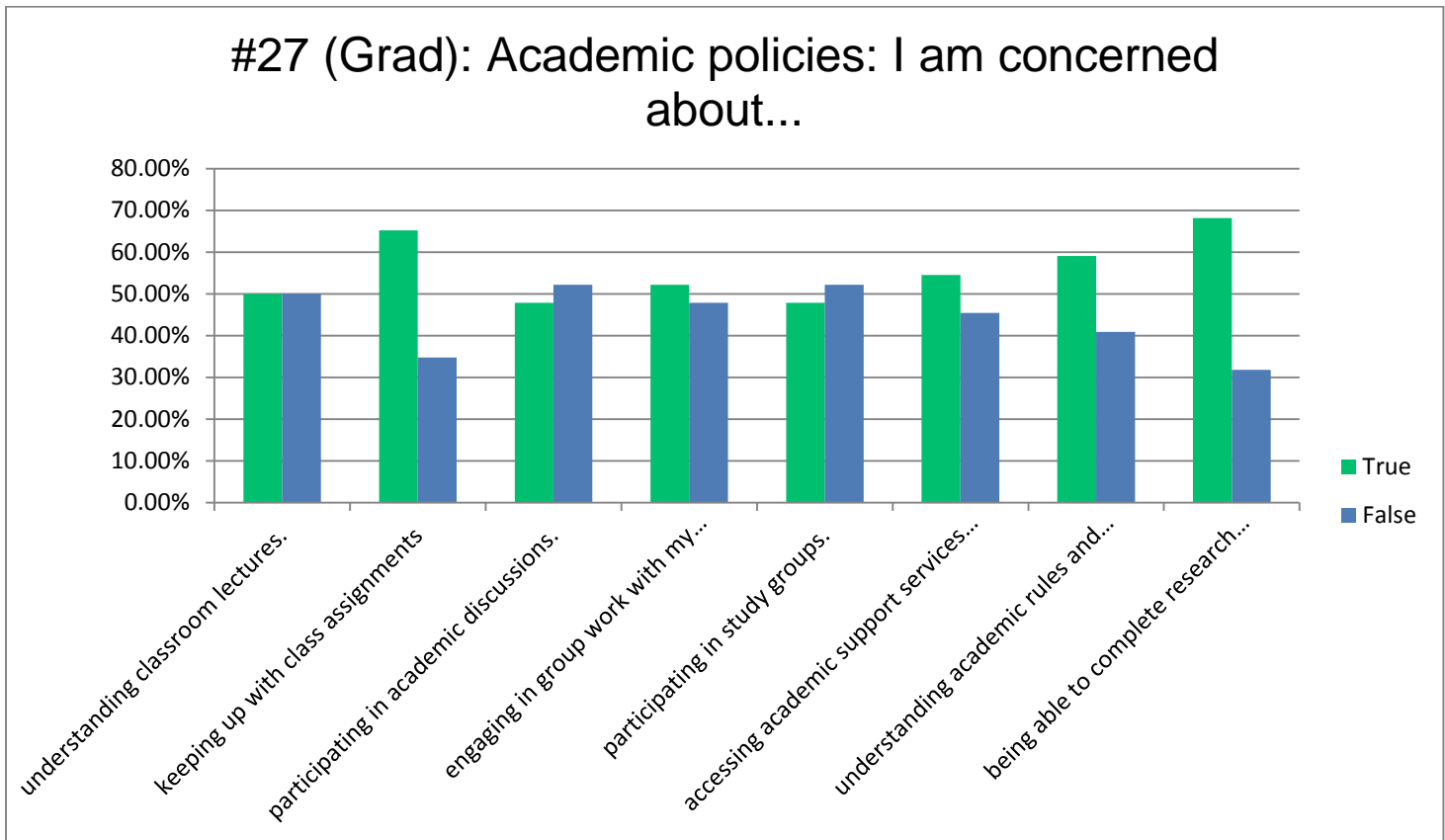
**2016-2017**



Answer Choices	Responses	
Agnostic	10.53%	2
Atheist	5.26%	1
Buddhist	5.26%	1
Christian-Catholic	0.00%	0
Christian-Protestant	10.53%	2
Hindu	52.63%	10
Jewish	0.00%	0
Muslim	5.26%	1
Sikh	0.00%	0
Zoroastrian	0.00%	0
Other (please specify)	15.79%	3

# International Student Needs Assessment Overview

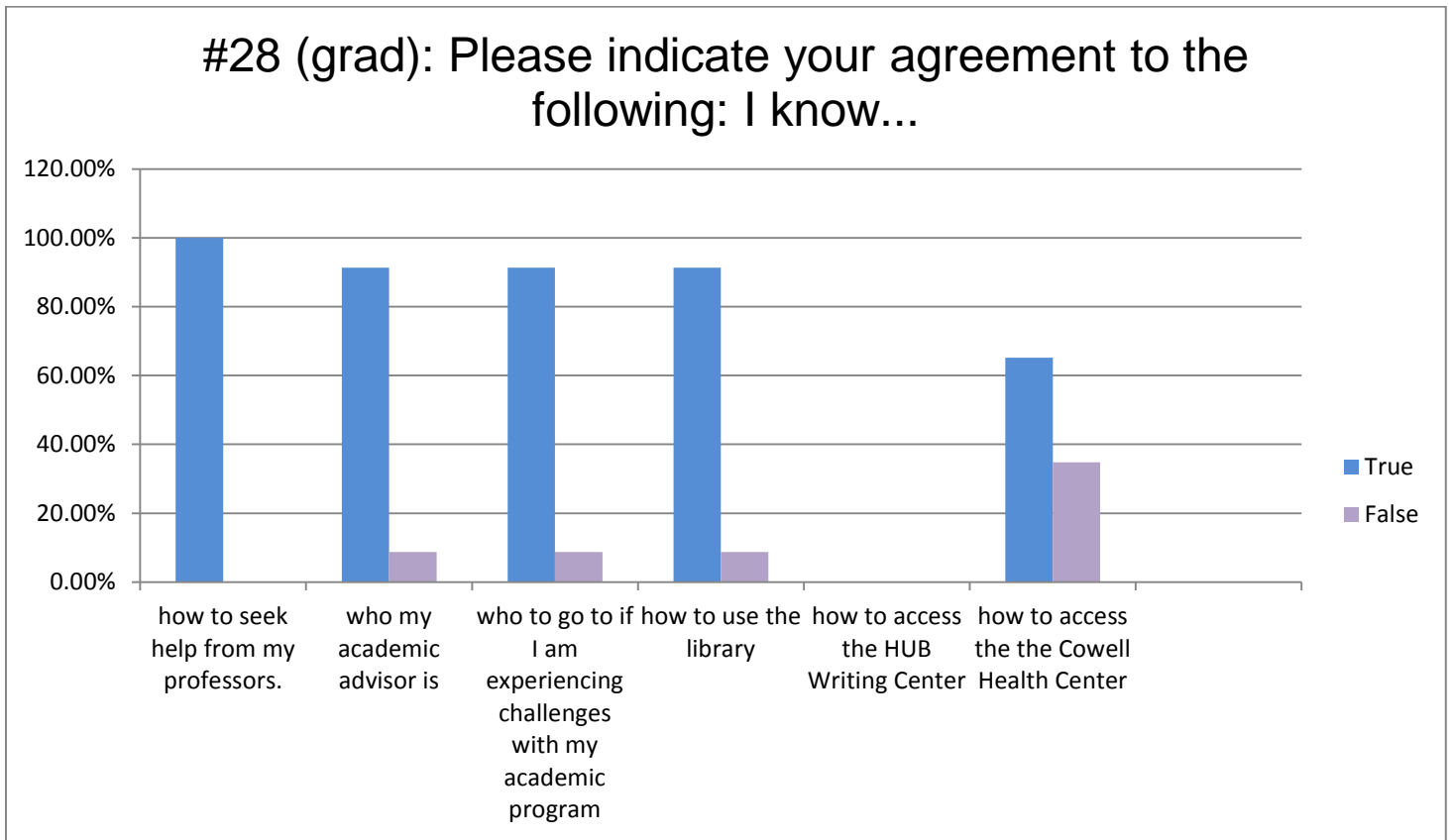
2016-2017



	True		False		Total
understanding classroom lectures.	50.00%	11	50.00%	11	22
keeping up with class assignments	65.22%	15	34.78%	8	23
participating in academic discussions.	47.83%	11	52.17%	12	23
engaging in group work with my classmates.	52.17%	12	47.83%	11	23
participating in study groups.	47.83%	11	52.17%	12	23
accessing academic support services (e.g., the HUB Writing Center, Library, Office Hours).	54.55%	12	45.45%	10	22
understanding academic rules and regulations	59.09%	13	40.91%	9	22
being able to complete research papers and other writing assignments	68.18%	15	31.82%	7	22

**International Student Needs Assessment  
Overview**

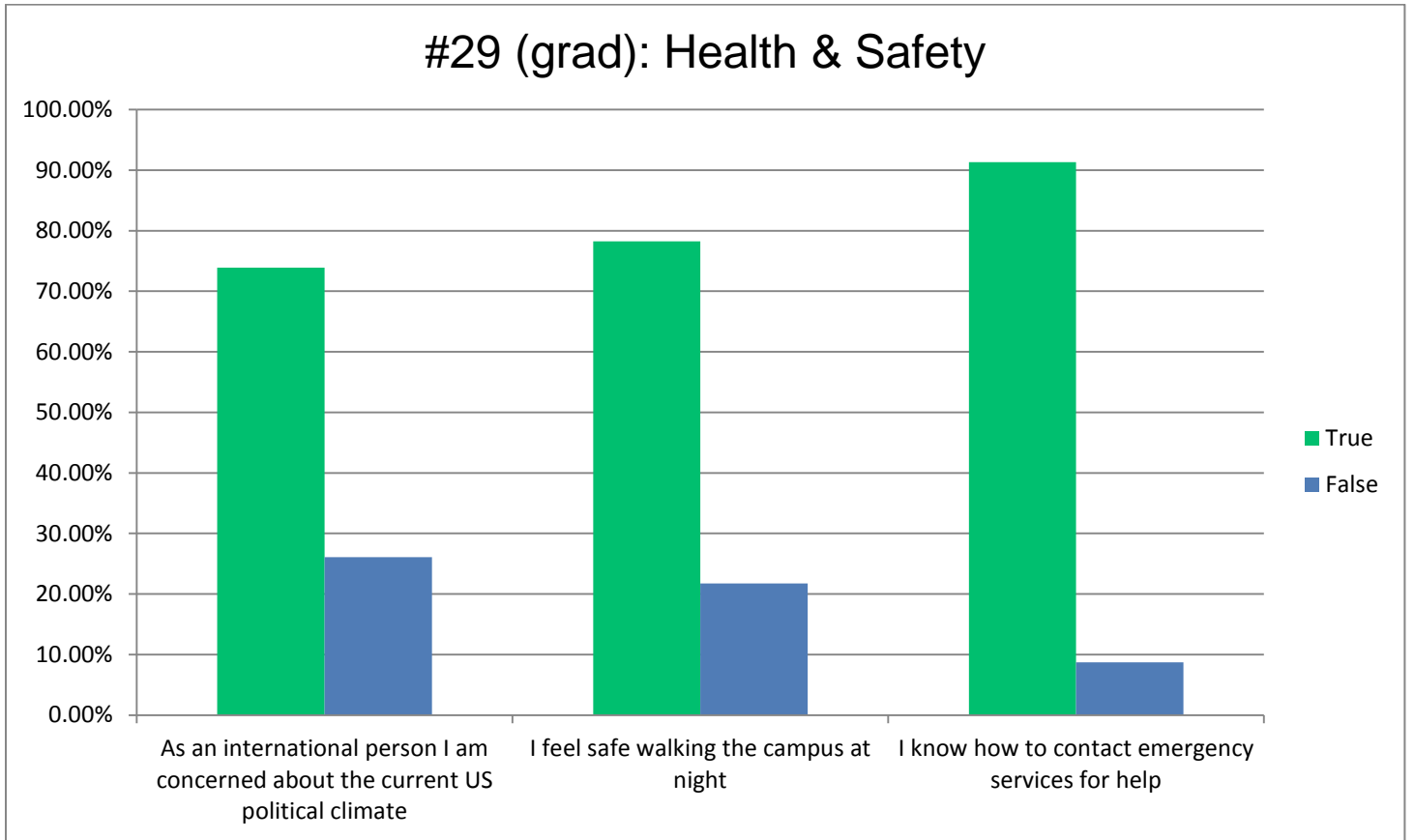
**2016-2017**



	True		False		Total
how to seek help from my professors.	100.00%	23	0.00%	0	23
who my academic advisor is	91.30%	21	8.70%	2	23
who to go to if I am experiencing challenges with my academic program	91.30%	21	8.70%	2	23
how to use the library	91.30%	21	8.70%	2	23
how to access the HUB Writing Center	0.00%	0	0.00%	0	0
how to access the the Cowell Health Center	65.22%	15	34.78%	8	23

# International Student Needs Assessment Overview

2016-2017

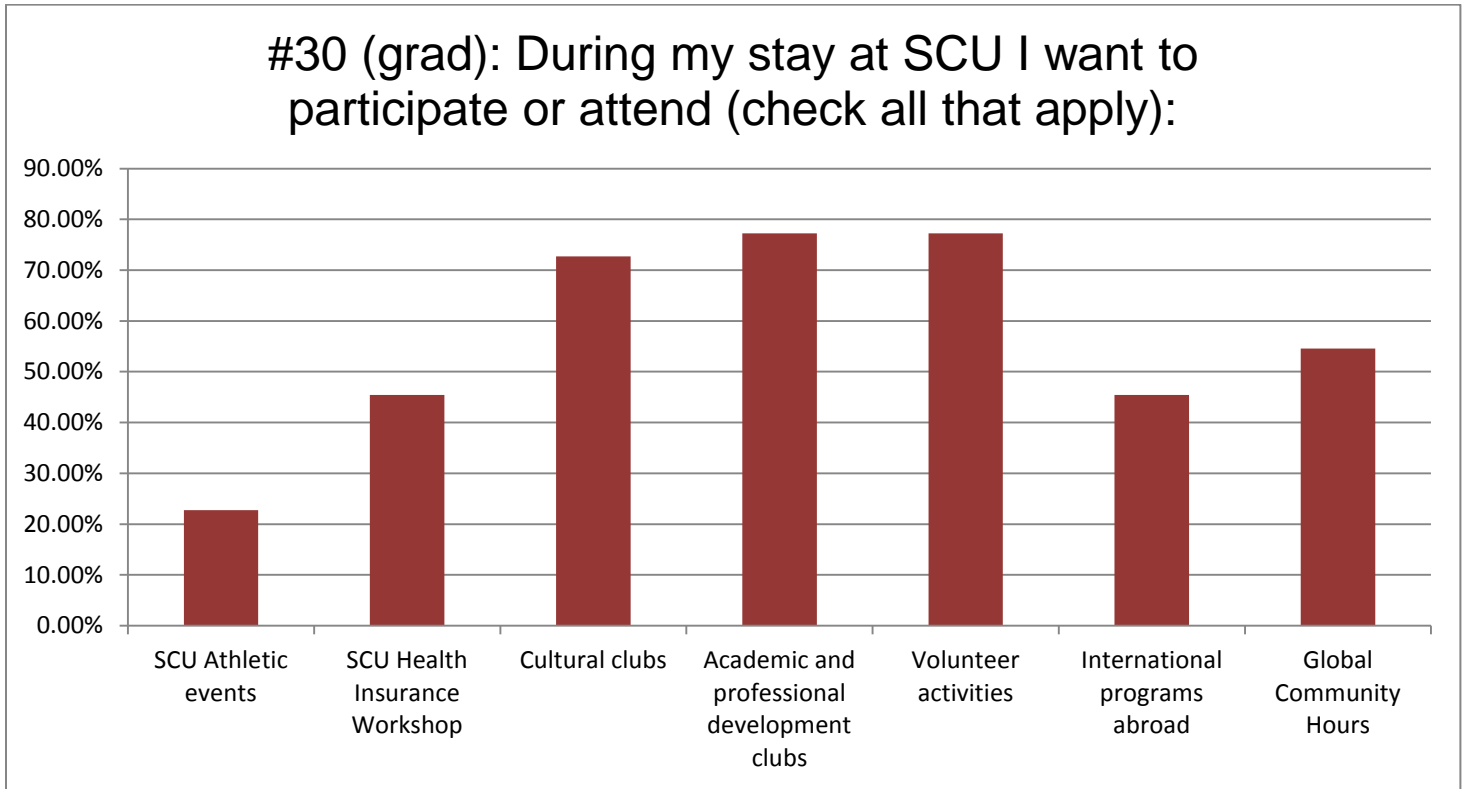


	True		False		Total
As an international person I am concerned about the current US political climate	73.91%	17	26.09%	6	23
I feel safe walking the campus at night	78.26%	18	21.74%	5	23
I know how to contact emergency services for help	91.30%	21	8.70%	2	23

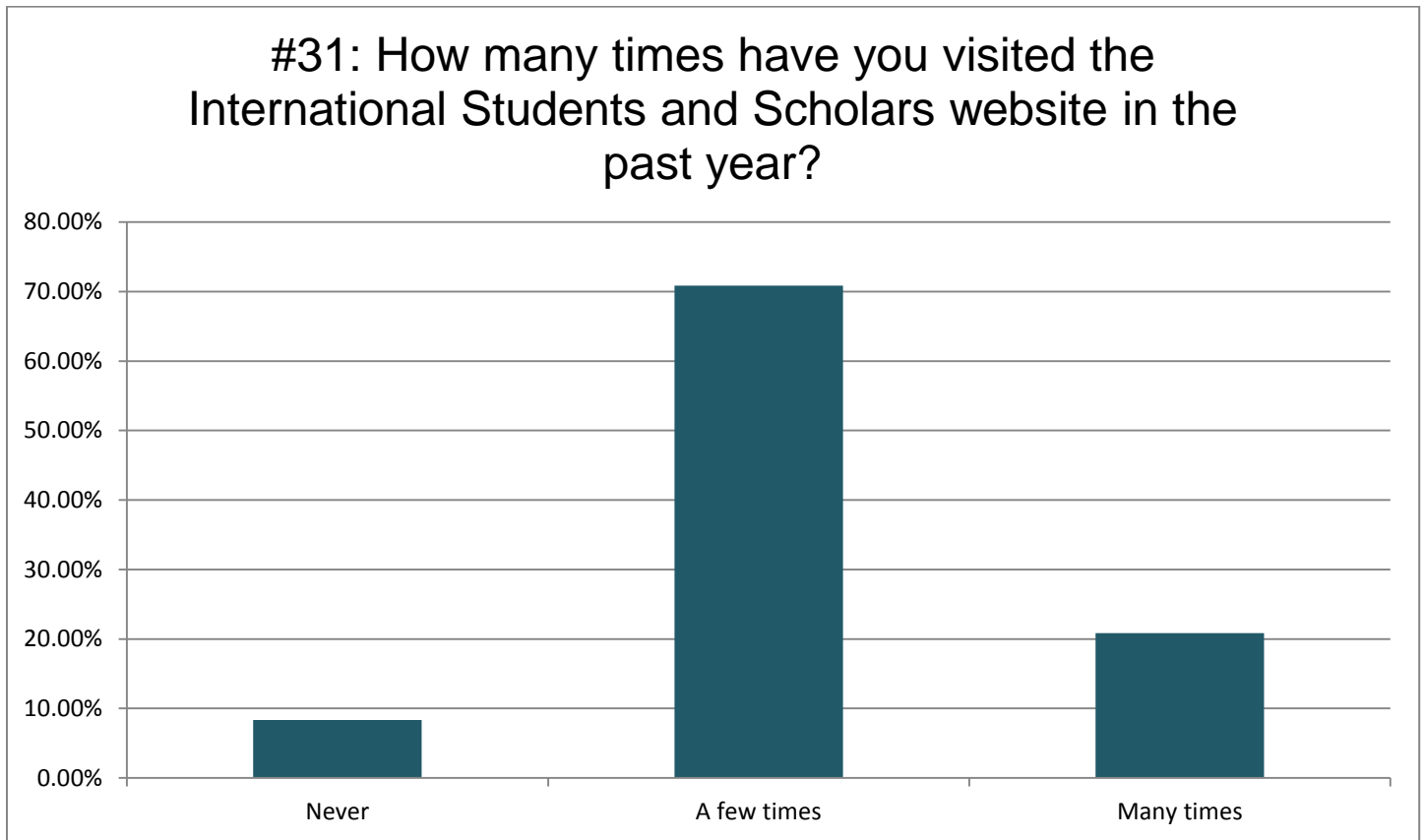


**International Student Needs Assessment  
Overview**

**2016-2017**



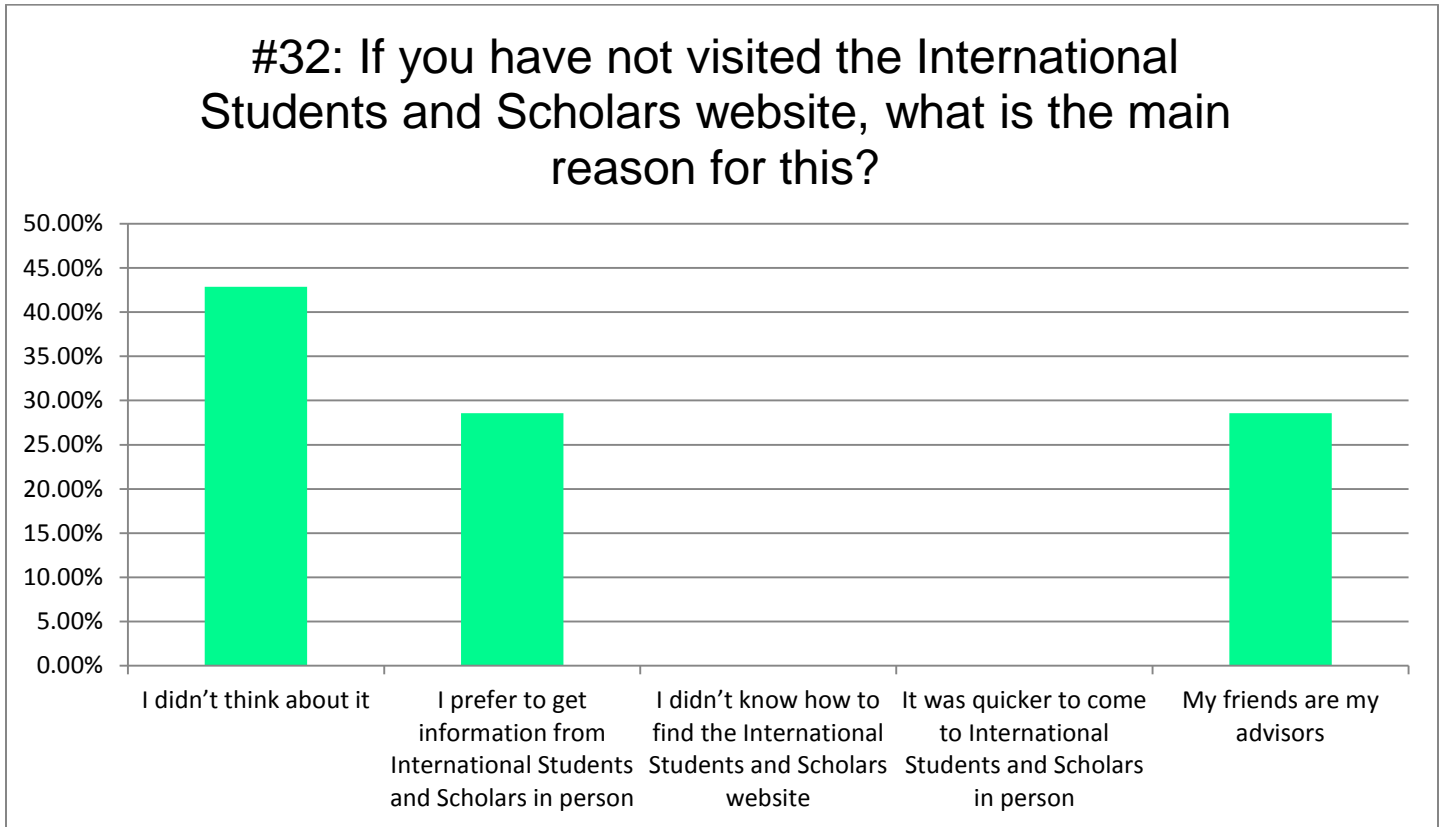
Answer Choices	Responses	
SCU Athletic events	22.73%	5
SCU Health Insurance Workshop	45.45%	10
Cultural clubs	72.73%	16
Academic and professional development clubs	77.27%	17
Volunteer activities	77.27%	17
International programs abroad	45.45%	10
Global Community Hours	54.55%	12

**International Student Needs Assessment  
Overview****2016-2017**

Answer Choices	Responses	
Never	8.33%	2
A few times	70.83%	17
Many times	20.83%	5

**International Student Needs Assessment  
Overview**

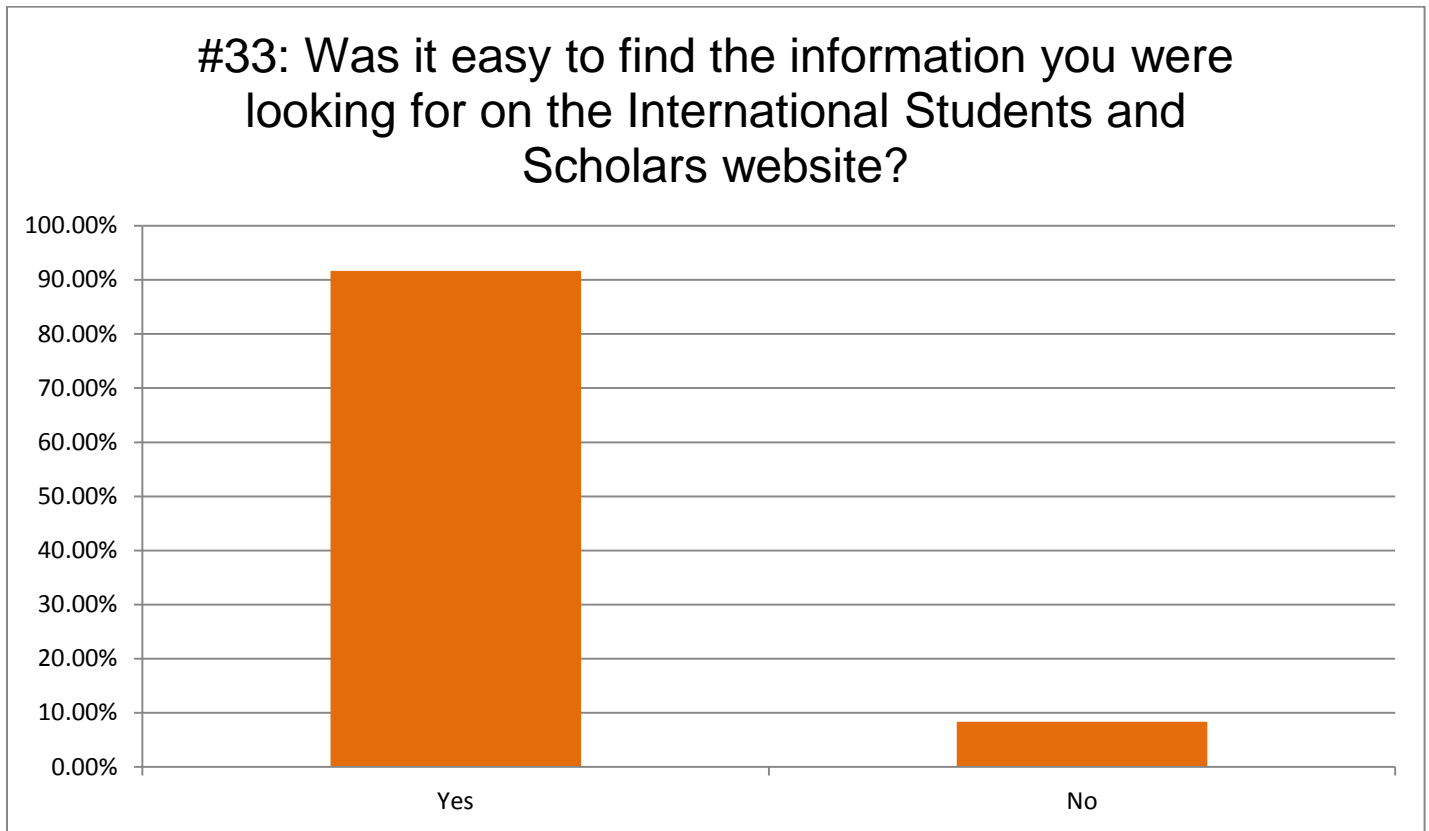
**2016-2017**



Answer Choices	Responses	
I didn't think about it	42.86%	3
I prefer to get information from International Students and Scholars in person	28.57%	2
I didn't know how to find the International Students and Scholars website	0.00%	0
It was quicker to come to International Students and Scholars in person	0.00%	0
My friends are my advisors	28.57%	2
Other (please specify)	42.86%	3

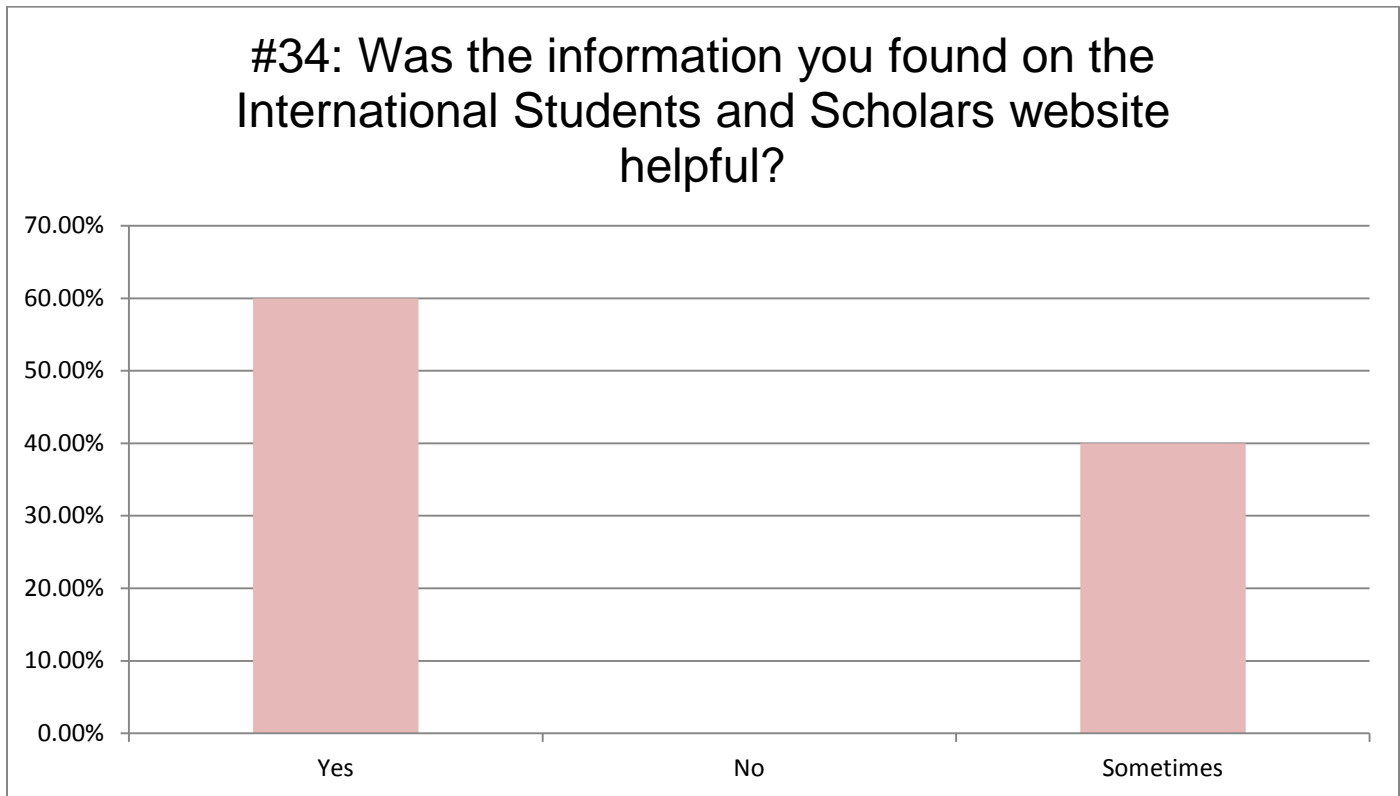
**International Student Needs Assessment  
Overview**

**2016-2017**



Answer Choices	Responses	
Yes	91.67%	22
No	8.33%	2

## International Student Needs Assessment Overview

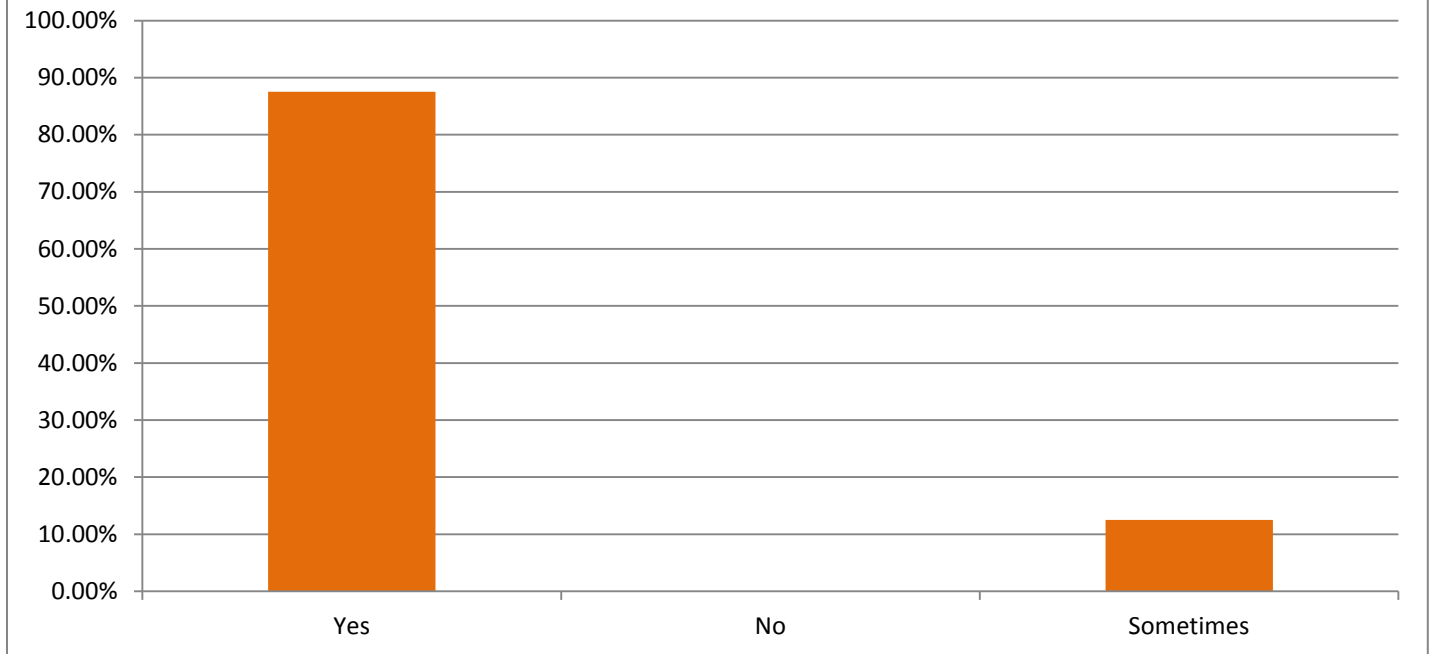
**2016-2017**

Answer Choices	Responses	
Yes	60%	18
No	0%	0
Sometimes	40%	12

## International Student Needs Assessment Overview

2016-2017

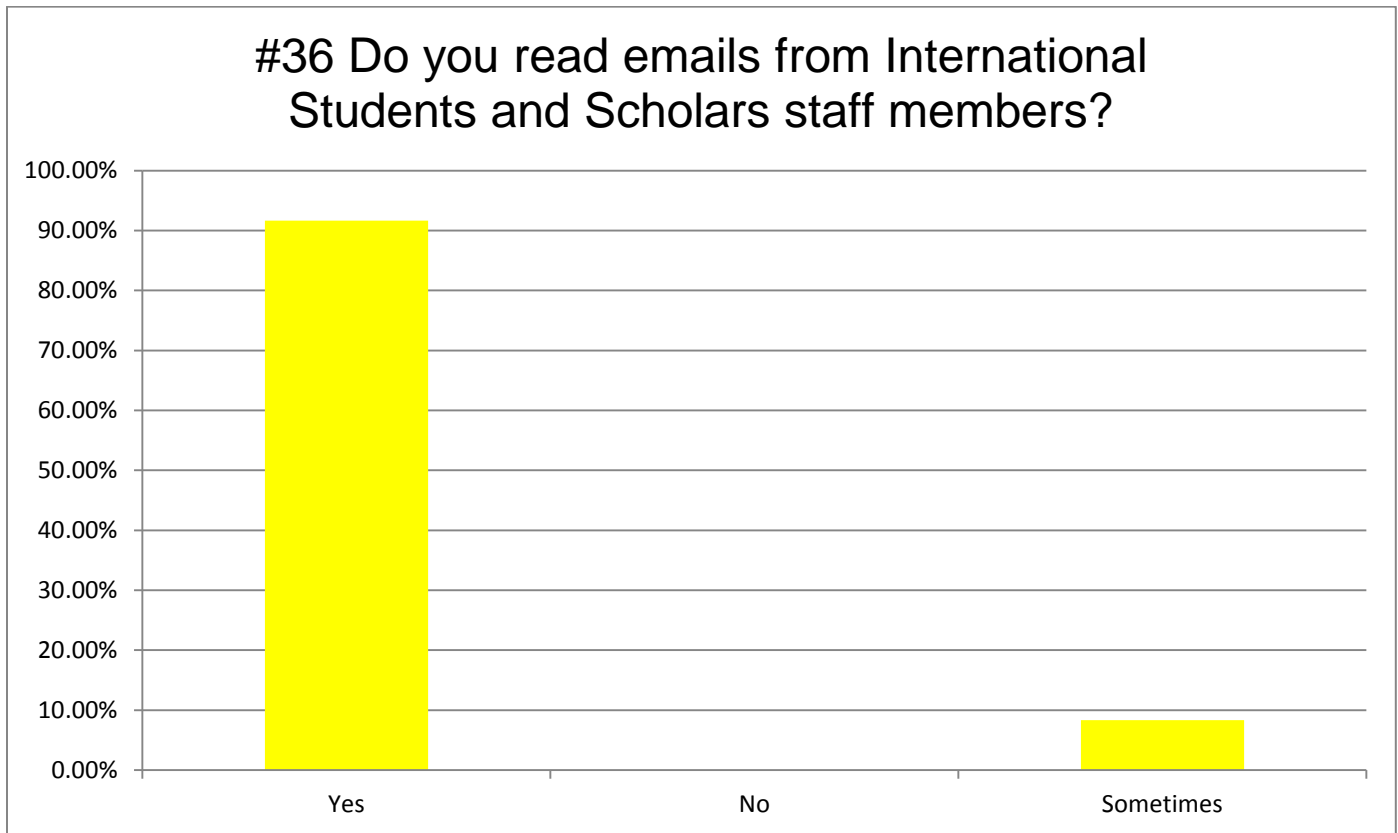
### #35: Do you read emails from International Students and Scholars?



Answer Choices	Responses	
Yes	87.50%	21
No	0.00%	0
Sometimes	12.50%	3

**International Student Needs Assessment  
Overview**

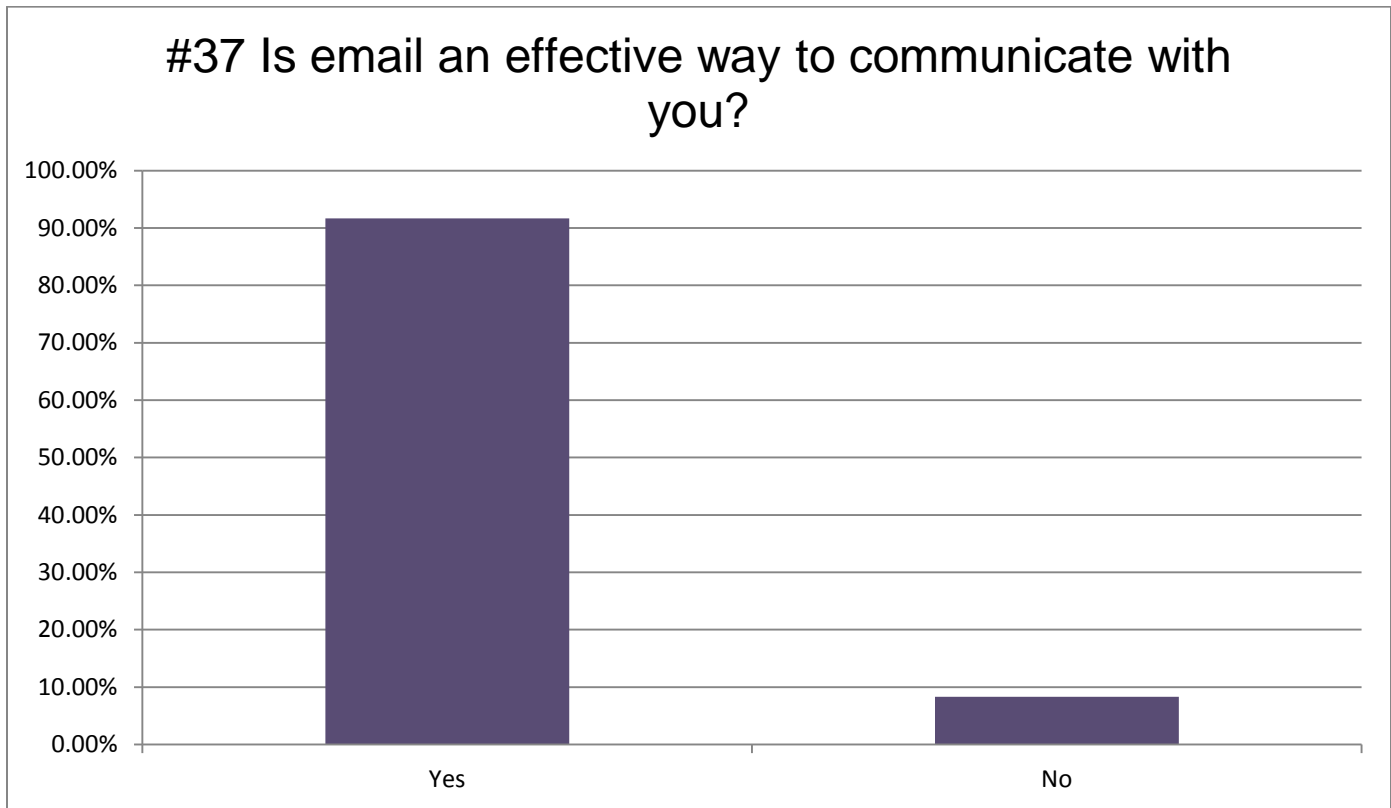
**2016-2017**



Answer Choices	Responses	
Yes	91.67%	22
No	0.00%	0
Sometimes	8.33%	2

**International Student Needs Assessment  
Overview**

**2016-2017**

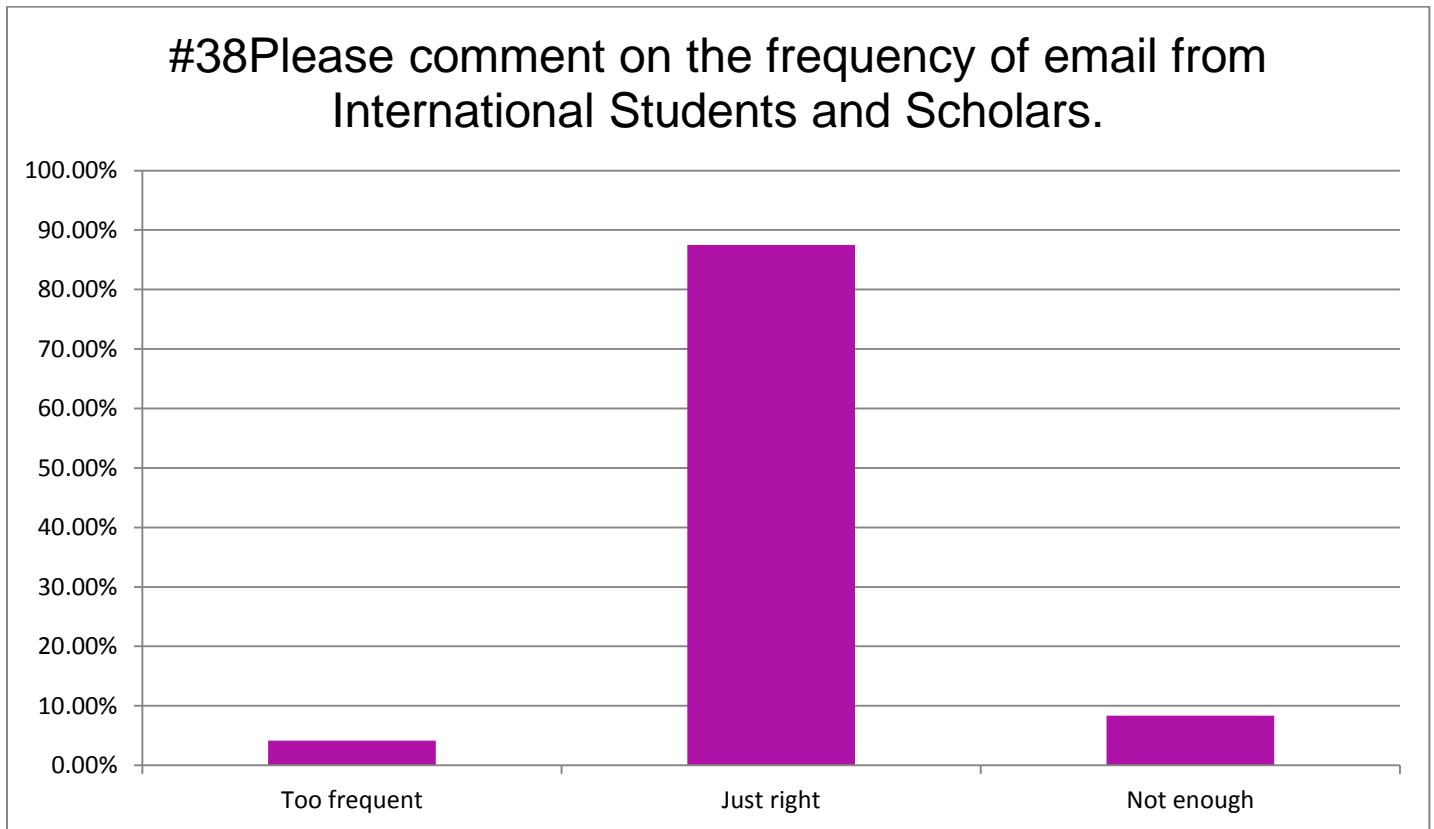


Answer Choices	Responses	
	Yes	91.67%
No	8.33%	2



## International Student Needs Assessment Overview

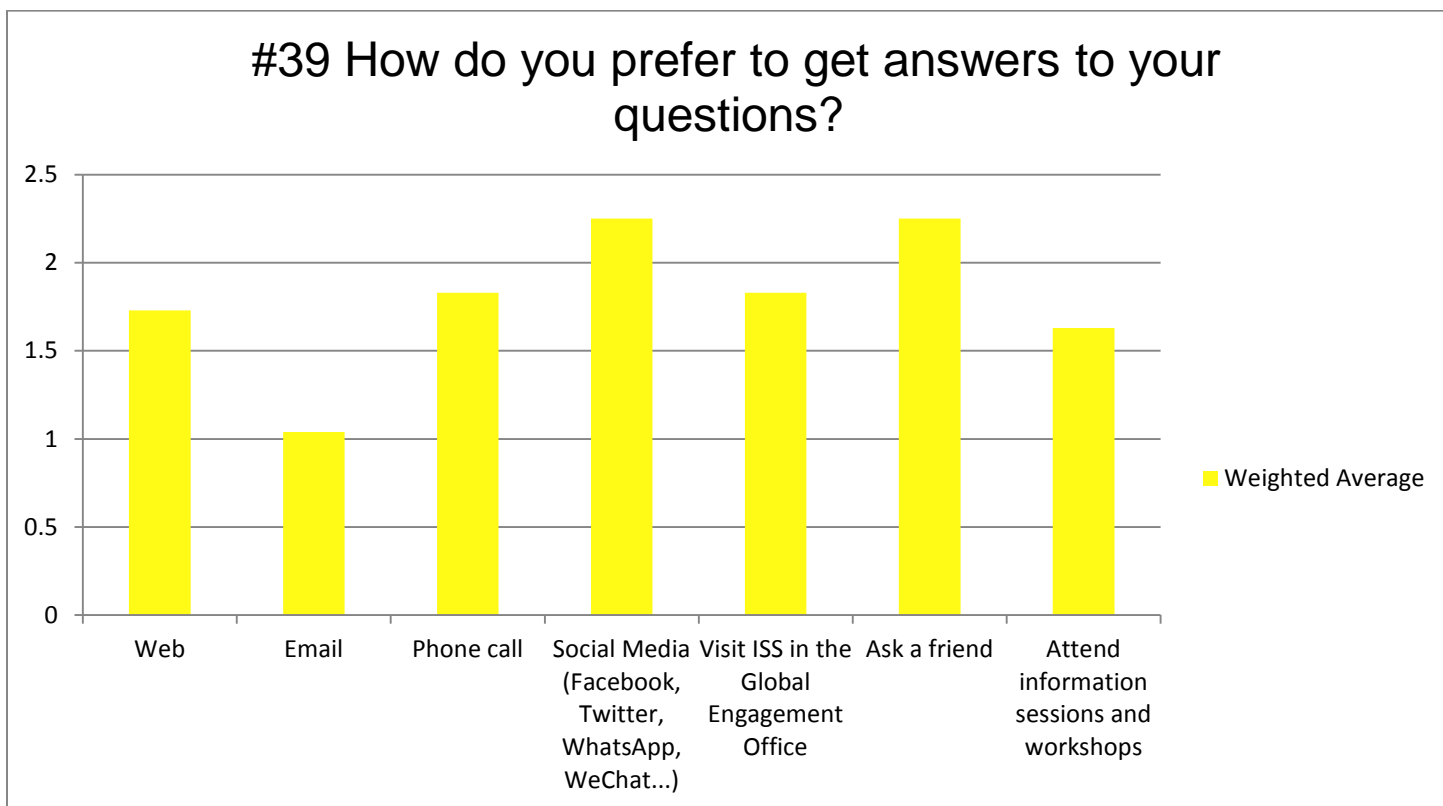
2016-2017



Answer Choices	Responses	
Too frequent	4.17%	1
Just right	87.50%	21
Not enough	8.33%	2

## International Student Needs Assessment Overview

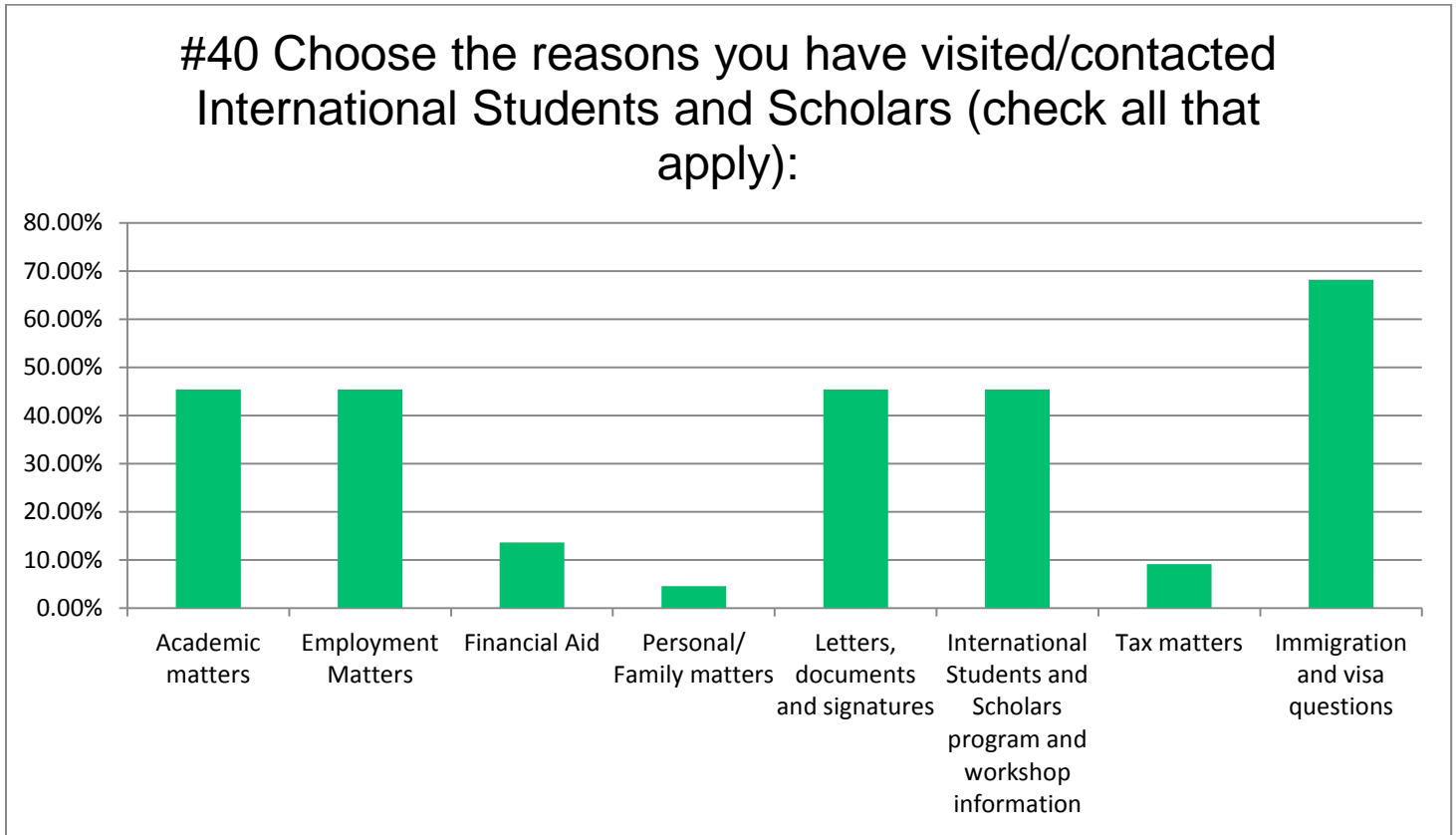
2016-2017



	Most preferred		Neutral		Least Preferred		Total	Weighted Average
Web	40.91%	9	45.45%	10	13.64%	3	22	1.73
Email	95.83%	23	4.17%	1	0.00%	0	24	1.04
Phone call	45.83%	11	25.00%	6	29.17%	7	24	1.83
Social Media (Facebook, Twitter, WhatsApp, WeChat...)	12.50%	3	50.00%	12	37.50%	9	24	2.25
Visit ISS in the Global Engagement Office	34.78%	8	47.83%	11	17.39%	4	23	1.83
Ask a friend	12.50%	3	50.00%	12	37.50%	9	24	2.25
Attend information sessions and workshops	45.83%	11	45.83%	11	8.33%	2	24	1.63

**International Student Needs Assessment  
Overview**

**2016-2017**



Answer Choices	Responses	
Academic matters	45.45%	10
Employment Matters	45.45%	10
Financial Aid	13.64%	3
Personal/ Family matters	4.55%	1
Letters, documents and signatures	45.45%	10
International Students and Scholars program and workshop information	45.45%	10
Tax matters	9.09%	2
Immigration and visa questions	68.18%	15
Other (please specify)		1