

BENEFITS UPDATE

Blue Shield Transition Checklist



BE SURE YOU ARE READY TO GO BEFORE JANUARY 1ST!

We want to make your transition to Blue Shield as easy as possible. We know that when you change health carriers, there are some concerns and worries. This checklist is meant to help you track your health needs and ensure an easy transition from Anthem to Blue Shield. Your Blue Shield coverage will be effective on January 1st, 2019.

START WITH THE BASICS – FIND YOUR DOCTOR

GENERAL		
<input type="checkbox"/>	Find an in-network provider, or check if your provider is in-network	To find an in-network provider or to check if your current provider is in-network, please visit www.blueshield.com for Trio HMO, Access+ HMO or PPO plan

SET UP YOUR PRESCRIPTIONS

PHARMACY		
<input type="checkbox"/>	Fill your prescriptions one more time	To ensure you have enough of your medication, you should try to fill your prescription one last time using your current benefits.
<input type="checkbox"/>	Review these important resources:	There will most likely be changes in how your prescription benefits are managed with Blue Shield. Please access the following resources to see how your medications will be covered. <ul style="list-style-type: none">• Rx 90-day Transition Program
<input type="checkbox"/>	Find a participating pharmacy	To find a participating pharmacy, visit www.blueshieldca.com
<input type="checkbox"/>	Show your new ID card to your pharmacist	When you receive your Blue Shield ID card, please be sure to show it to your pharmacy before they fill your prescription and tell them that this replaces the health plan information you currently have on file. Once you are enrolled with Blue Shield, you can either access a PDF of your card through www.blueshieldca.com or download the Blue Shield mobile app that gives you access to your benefit card.
<input type="checkbox"/>	Once you are a member, don't forget to get your vaccinations	Once your coverage with Blue Shield begins, make sure to get your necessary vaccinations. Vaccinations are some of the most important tools available for preventing disease.

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TRANSFER YOUR CARE

HEALTH MANAGEMENT		
<input type="checkbox"/>	<p>Fill out and submit a Transition Coverage Request form if you are:</p> <ul style="list-style-type: none"> <input type="checkbox"/> Scheduled for a procedure <input type="checkbox"/> In the middle of treatment <input type="checkbox"/> Pregnant 	<p>If you are scheduled for a procedure, in the middle of treatment for a medical condition or are pregnant, you may be eligible for a “Transition of Care.”</p> <p>Transition of Care occurs when your health plan changes during the course of certain medical treatments and as a result: 1) the medically necessary services become out-of-network or, 2) services need to be re-authorized by Blue Shield or your medical group.</p> <p>If it is necessary for you to continue with your current provider for a limited period to complete a course of treatment, or delivery (in the case of pregnancy), please fill out the Blue Shield’s Continuity of Care Application.</p>

ONCE YOU’RE ENROLLED, DON’T FORGET TO...

RESOURCES FOR YOU		
<input type="checkbox"/>	<p>Register for your Blue Shield Website</p>	<p>As a Blue Shield member, you have access to www.blueshieldca.com an innovative and engaging way to assess and improve your health.</p> <p>You can activate your Blue Shield Website account on or after your effective date of coverage by visiting www.blueshieldca.com and selecting Register.</p>
<input type="checkbox"/>	<p>Download the Blue Shield Mobile app for iPhone and Android</p>	<p>See your benefits in real time while on the go.</p> <p>Features of Blue Shield Mobile App:</p> <ul style="list-style-type: none"> • View your medical and/or dental ID card information • Search claims • Find a doctor • Pharmacy • Shop and compare drug costs • Urgent Care Finder • Check benefits and coverage information <p>There are two ways to download your Blue Shield Mobile App:</p> <ul style="list-style-type: none"> ➤ Download from the App Store or Google Play ➤ Scan the code with your mobile device