

# **Student Center Information Guide**

© 2011 Santa Clara University Office of the Registrar Contributor: Marquita Coe 9/28/2011



# **Table of Contents**

Logging into ecampus	2
Changing Your Password and Forgotten Password Help	4
Student Center	6
Academics	7
Search	7
Enroll	9
My Class Schedule	10
Add a Class	11
Drop a Class	15
Swap a Class	16
Edit Lab Option	18
Term Information	20
My Academics	22
Financials	24
My Account	24
Financial Aid	26
Personal Information	27
Course Availability	29

## Logging into ecampus

1. On the SCU homepage (www.scu.edu) click on "SCU Login"



2. Click on "Ecampus"

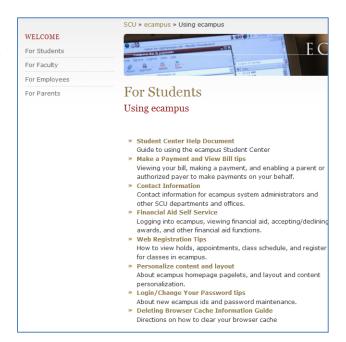


3. Enter your User ID and password and click on the "login" button. If you do not know your password, click on the "Forgot your password?" link, email <a href="mailto:ecampus@scu.edu">ecampus@scu.edu</a> or call x5700. (*Tip: User IDs are usually the same as the Novell ID (e.g. ALINCOLN)*)



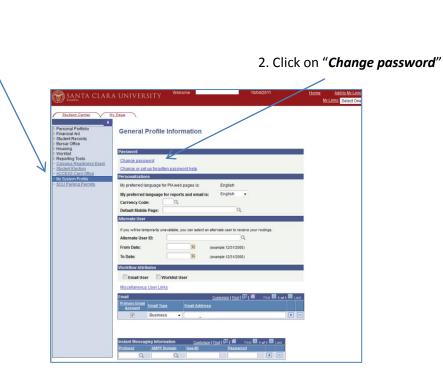
Note the information provided on the gateway page regarding the status of ecampus.

Clicking on the "For Students" link directs you to a page of resources specifically for students.



## **Changing Your Password and Forgotten Password Help**

1. Click on "My System Profile" located on your main menu.



- 3. Enter "Current Password"
- 4. Enter "New Password"
- 5. Confirm your *new Password*
- 6. Click "OK"

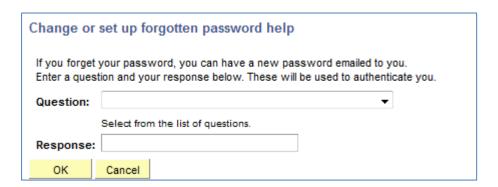
Change password	
Current Password:	
New Password:	
Confirm Password:	
OK Cancel	

## Forgotten Password Help

1. Click on "Change or set up forgotten password help



2. Select a question from the drop down menu and enter a response that is unique and easy for you to remember. \

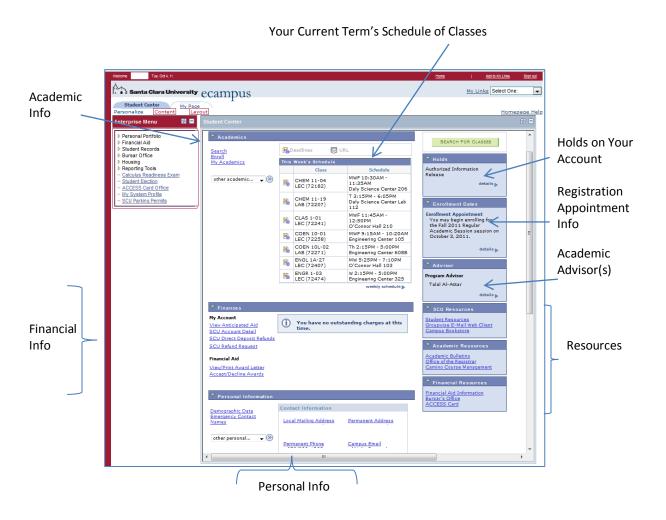


3. Click on "OK"

## Welcome to the Student Center

### URL: https://www.scu.edu/ecampus/

There are various sections of information provided to you in your ecampus account. When you first log into your account you view your "Student Center". Below are listed the various components. Greater detail is provided on each in this document.

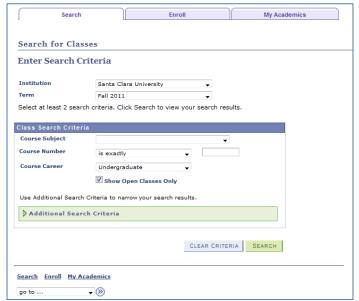


## **Student Center Features**

## **Academics**



The "**Search**" link reveals the "*Search for Classes*" feature which allows you to search for all SCU classes. Santa Clara University is already defaulted in the Institution field. Enter the term from the drop down menu. In the Class Search Criteria box choose the subject of the class from the drop down menu. Enter course number information and the course career for which you are searching. Click on "Show Open Classes Only" if that is what you are specifically targeting or leave unchecked for all. Then click on the Search button.



<sup>&</sup>quot;Search Results" return a list of classes that match the search criteria that you entered.



The "Registrar's Home Page" button will take you to the Office of the Registrar's web page. There is a wealth of information located there including topics relating to registration, core curriculum, final exams, Academic Policies and much more.

(www.scu.edu/registrar)

During registration, Shopping Cart functionality enables you to plan enrollment in class sections for a particular term. When functional it will allow you to validate class sections to check for common problems such as time conflicts and prerequisites.

Clicking on the link to "*My Class Schedule*" displays your class schedule and class status for the current term. You have the option of selecting another term. If registration is active you will be able to perform any of the following actions -adding, dropping, swapping or editing by clicking on the appropriate tab.

Note that throughout your Student Center on the top and bottom of the pages are located various URLs and "go to" drop down lists. This makes navigation throughout quick and easy.



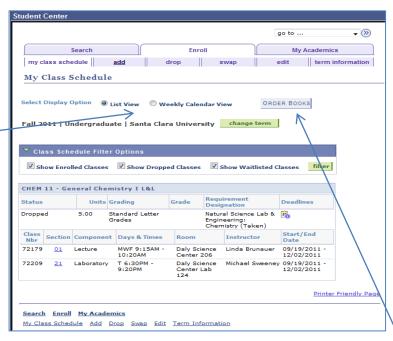


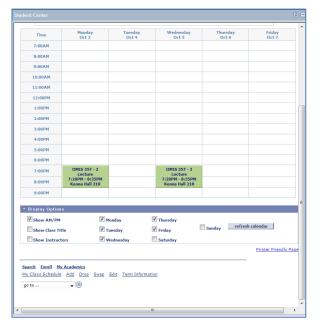
Clicking on the "**Enroll**" link takes you to the feature that allows you to perform activities relating to registration. Here you will be able to add, drop, swap or edit classes during registration for a specific term. You can click on a tab to view your class schedule or view term information. In addition, you can navigate to the "**Search**" and "**My Academics**" features from here by clicking on the relevant tab. You will first be prompted to select a specific term. Then click on the "continue" button.



*My Class Schedule tab*: This feature displays your class schedule and class status for the current term. You are provided with various filter options to view your information.

Clicking on the "Weekly Calendar View" option displays your schedule in a weekly table with information about your classroom and professor.



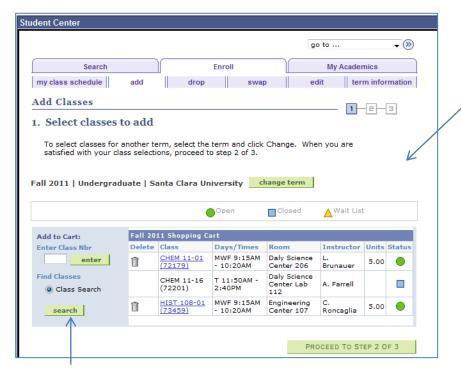


The "Order Books" button links you to the Santa Clara University Campus Bookstore. There you can view required course material for your specific classes and can purchase books and other academic related items.

Clicking on the "Weekly Calendar View" option displays your schedule in a weekly table with information about your class room and professor.

**Add tab**: This feature allows you to add classes during your registration appointment. (Appointment dates and times are listed in the Enrollment Dates feature.)

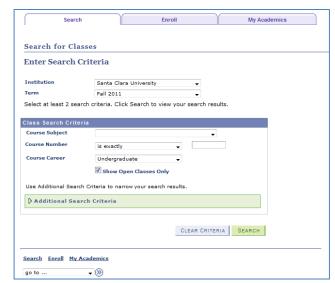
• To add classes make sure that you are in the correct term. If not, click on the "change term" button and select the appropriate term.



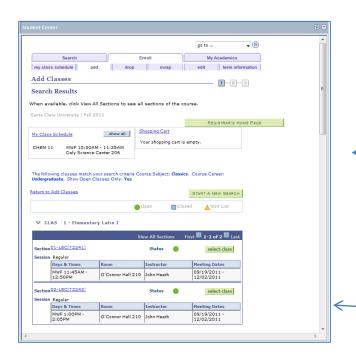
• Add class to your shopping cart by either entering the class number or use the class search feature and click on search to find a class to add.

Enter search criteria and click on the search button.





Review the results and find the one right for you. The classes with the green circle are open, blue square are closed and yellow triangle are wait listed.



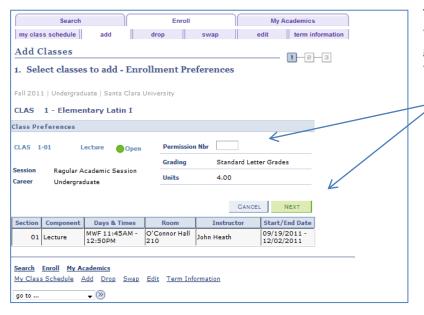
Note that your term's class schedule is listed if you have registered for other classes. Classes that you have stored in your Shopping Cart are also listed.

Open

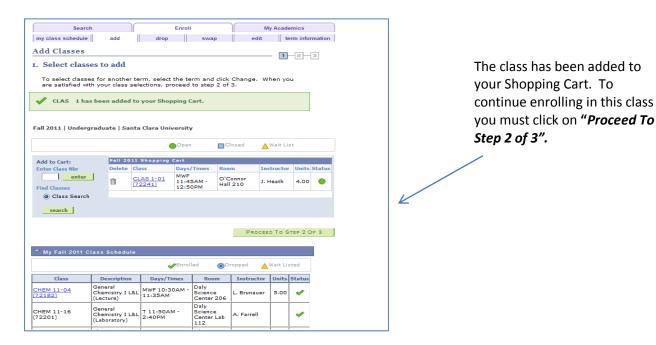
Closed

▲Wait List

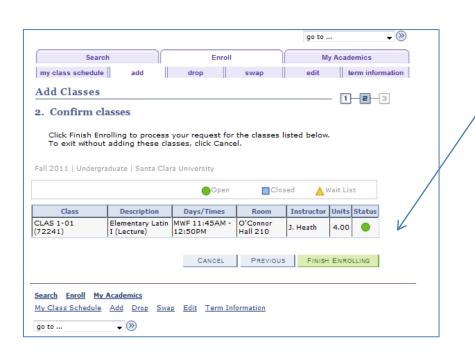
Once you have chosen your class click "select class". IMPORTANT, this will not reserve your class.



The results of your class selection(s) will be displayed. If you have been given a "permission number" you would enter it here. Click on the "next" button.

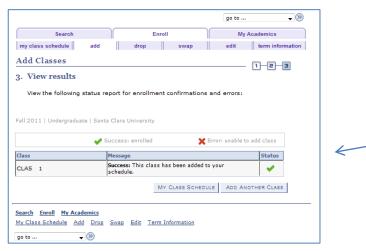


Review the class(es) that you selected and click on "Finish Enrolling" to complete the class addition.



Make sure that you see a screen similar to this one to ensure successful enrollment into the class. Note that a green checkmark

Successi enrolled shows next to your class if the status is successful.



Note that the Message lets you know if the enrollment transaction was a success.

A red checkmark in the status column denotes an error and you were unable to add the class. The message shown is an explanation as to why the enrollment transaction resulted in an error.

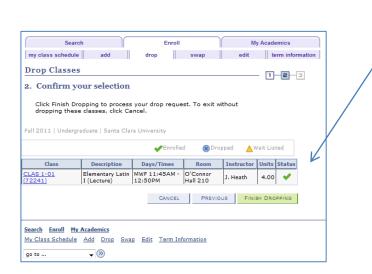


**Drop tab**: This feature allows you to drop a class(es). (Make sure that you are in the correct "term".)

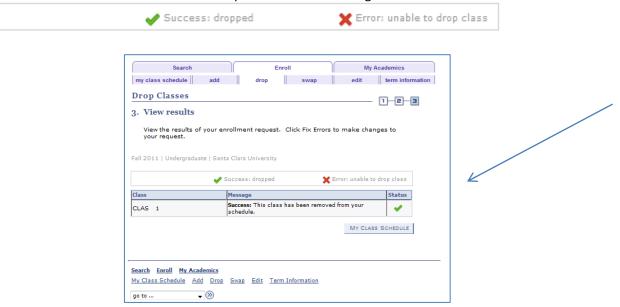


Your class schedule is listed and you have an option to select the class or classes that you wish to drop. After clicking the check box next to the class you would like to drop, click on "Drop Selected Classes"

Review the classes that you have selected to drop, and then click on "Finish Dropping".

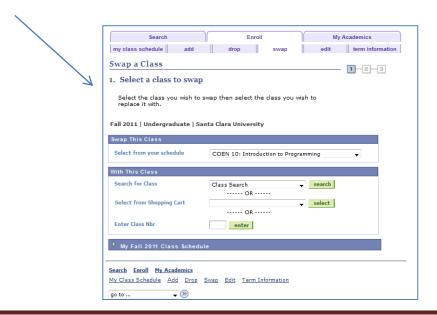


Ensure that you receive the following confirmation web page message letting you know that the drop was a **success**. This is confirmed by a green checkmark next to the class. If a red x is shown it means there was an error. The error will be explained under "Message".



**Swap tab**: This feature allows you to swap one class for another that you have already successfully been registered in. This is particularly helpful when you want to confirm first that you will get in the targeted class **PRIOR** to dropping the other class. That way you have not lost your place in the original class should the other class not be available.

You select from your schedule the class that you want to swap. You then let the system know which class to swap it with. You can search for a class, select it from your Shopping Cart or choose by entering a class number.



The system displays your selection. You can enter a *Permission Number* if you have one. If you had searched for a class, search results display all the classes that fit your parameters. You will need to "*select a class*" if there is more than one choice.



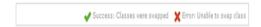




After selecting class or clicking on "Next" you will need to "Confirm your selection". The system displays the class you are replacing as well as the new class. Click on "Finish Swapping."

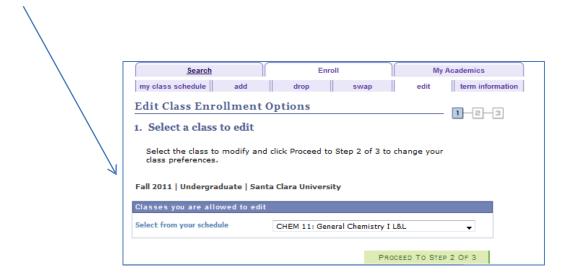
Your results will be displayed.

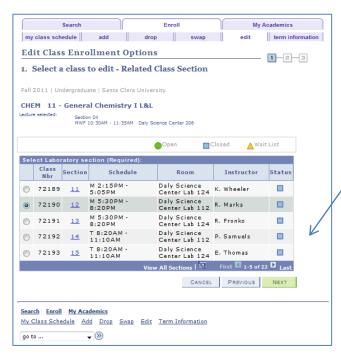
If successful, a green check is noted in the status column next to the classes being considered for the swap. If unsuccessful, a red x is displayed. The message depicts the reason.





**Edit tab**: This feature allows you to swap one scheduled lab for another if you had registered for a class that has an attached lab requirement. If you have a qualified class it will appear on the drop down menu. Select the class and then click on "**Proceed To Step 2 Of 3**" button.





The labs affiliated with the class will be listed. Select the desired class and click on "next".



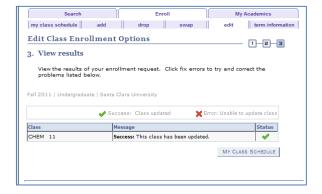
The resulting page shows you if the lab choice you selected is available (depicted as open by a green circle). You can add a permission number on this page if you have received one. Greater details about the lab choice are also noted. Click on "Next" to move forward with the transaction.



Your new selection, along with the lab that you are replacing, are noted and you are asked to confirm your request.

Click on the "Finish Editing" button when satisfied that the information is correct.

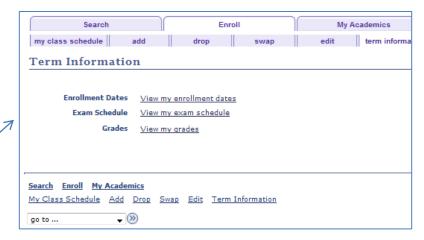




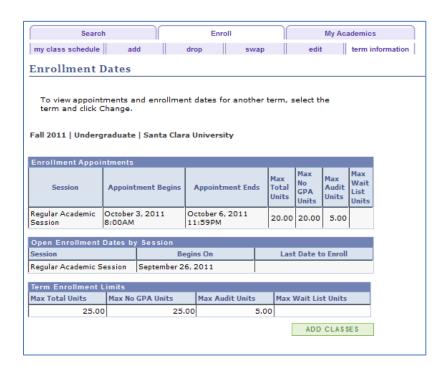
Your results note whether your transaction was a success or if you were unable to update the class with your new selection. Reasoning is explained under the "Message" column and if successful, a green check is listed next to the class. If unsuccessful, a red x is listed.

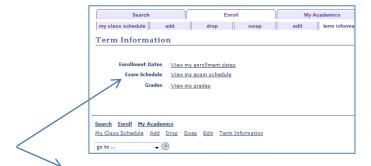


**Term tab**: This feature allows you to view your assigned enrollment dates, exam schedule and grades for a specified term. When utilizing, you will first be required to designate the term you wish to view.



"Enrollment Dates – View my enrollment dates": You can view your assigned registration appointment time. This view shows you the date and time your appointment begins and the date and time your appointment will end. It also shows you the maximum total units you are allowed to enroll in. The "open enrollment date" is listed. This date begins a period when a registration appointment is not required to make use of the registration system.





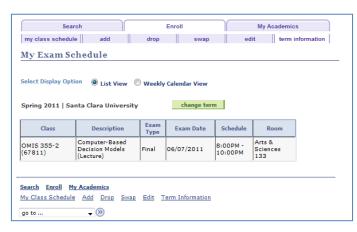
#### "Exam Schedule - View my exam schedule":

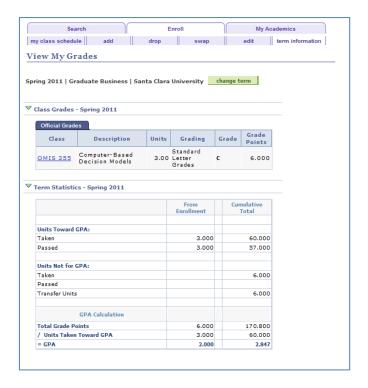
You can view the date, time and location of your scheduled class exams for a specified term.



#### "Grades - View my grades":

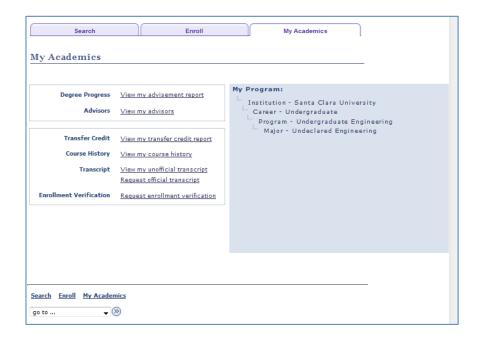
You can view your assigned grades and term statistics for a specified term.



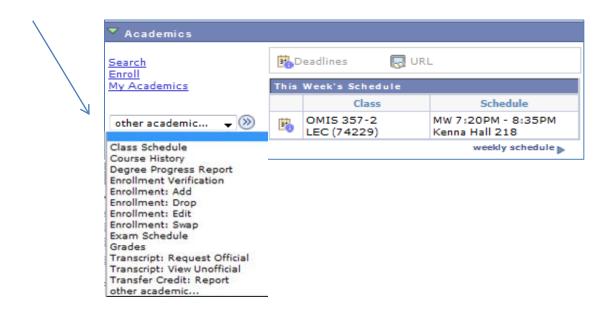




Clicking on the URL for "**My Academics**" takes you to the following panel which provides you with a wealth of information regarding your academic experience. You are provided with additional links that allow you to view your degree progress; assigned advisor(s); transfer credit; course history and transcript information. You also have access to request your transcript or enrollment verification reports. Simply click on the URL next to the topic of choice and you will be connected to your related personal information.



There is more than one way to access the various pieces of information in your account. If you click on the "other academic" drop down menu you can access any of the topics listed by clicking on the link.



## **Financials**

"My Account": This feature displays a student's finance account, including payments and financial aid.



#### View Anticipated Aid:

This link displays anticipated aid by term. You can view term totals and individual awards by term.



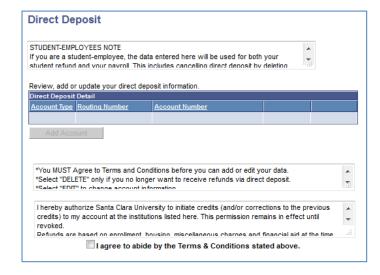
#### **SCU** Account Detail:

This link displays all financial transactions made between you and SCU.



#### **SCU Direct Deposit Refunds:**

You are directed to review, add or update your direct deposit information.



#### SCU Refund Request:



"Financial Aid": View your financial aid award summary by year and by term. Additional links to Loan Details; Estimated Cost of Attendance; View Scheduled Disbursement Dates and other helpful resources are provided to assist you.



#### View/Print Award Letter



Accept/Decline Awards: This link displays your financial aid awards and allows you to accept or decline them.



## **Personal Information**



Personal Info
posted on this
page

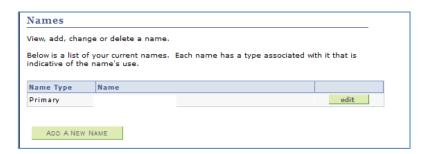
**Demographic Data:** This link allows you to see your SCU and personal information.



#### **Emergency Contacts:**



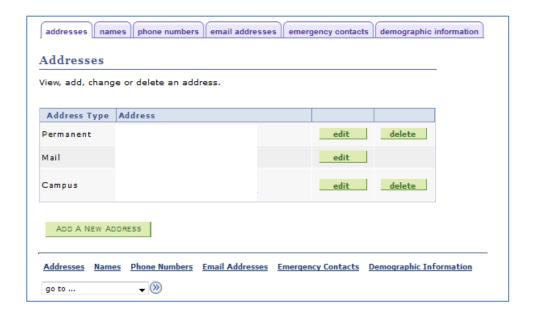
#### Names:





Enterprise Menu **ව** – Personal Portfolio Addresses Names Phone Numbers - Email Addresses - Emergency Contacts - SCU Electronic Information SCU Campus Alert Information D Financial Aid D Student Records Bursar Office Housing Reporting Tools Calculus Readiness Exam Student Election ACCESS Card Office My System Profile SCU Parking Permits

There are alternate ways to get to your account information. If you click on the "other personal" drop down link OR if you choose "Personal Portfolio" from your main menu you will be connected to the below panel. Note all the various tabs that contain your personal information. You have the option to edit much of your personal detail so that you can keep it current.



## A Note about Course Availability

#### http://www.scu.edu/courseavail

The *Course Availability* feature is SCU's premiere class search tool. Here you can search for all SCU classes by term. You have options of searching for classes by *Program; School; Subject* or by *CORE* attributes. Search results list number of seats available and clicking on the course number will produce even greater detail about the class.

Using the *Courseavail Watch Lists* tool you can track seats remaining in classes for an upcoming or current term. There are two types of Watch Lists – one that you manage in Facebook, using the CourseAvail Watch List application, and one that you use in SCU the CourseAvail Web site. This tool allows you to monitor changes in available seats in a select list of classes you determine as the availability data is updated.

