

2025-2026

Annual Report



**Santa Clara
Campus Safety
Services**

**MAIN PARKING STRUCTURE
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Campus Safety Services

2025-2026 Annual Report

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Campus Safety Services

On July 1, 2021, Campus Safety Services (CSS) officially joined the Division of Student Life. As part of the Division, CSS collaborates across University divisions and departments to support a diverse and inclusive University community in a manner that fosters safety and belonging, and that encourages student learning and success.

CSS is a non-sworn, unarmed security, safety and service function that operates 24/7/365, serving the community of students, faculty, staff, alumni and University guests. CSS staff are collaborative partners in implementing the Jesuit commitment to *cura personalis* with all members of our community, particularly with regard to the holistic formation of students.

The team of 34 individuals is dedicated to ensuring that Santa Clara University (SCU) remains a safe, secure, and accessible campus for all, prioritizing service, diversity, equity, and inclusion, and supporting the University's primary goal of educating the whole person. CSS takes great pride in its role in the community and will work tirelessly in the pursuit of growth and improvement.

Complaints

Campus Safety Services did not receive any formal complaints during this fiscal year. Over the next twelve months, we are committed to soliciting even more feedback from groups and individuals across the campus landscape, with humility and transparency, so that we might improve our operation and our ability to better support all members of our campus community. We are committed to serving every member of our campus community with dedication, integrity, and gratitude.

CSS Organization

Campus Safety Services includes Operations, Parking & Transportation Services (P&TS), and Emergency Planning & Clery Act Compliance.

Operations: CSS Operations maintains a 24/7/365 dispatch center, patrol teams, event security services, lockout services, vehicle services, security escort services, and lost & found services.

Parking & Transportation Services: P&TS manages 35 parking lots across campus and provides support for all campus parking and transportation needs.

Emergency Planning and Clery Act Compliance: Emergency Planning strives to create a campus culture of resilience, readiness, and preparedness for emergencies and other disruptions. Emergency Planning works with Campus Safety to provide training and awareness such as [Hands Only CPR](#), [Stop the Bleed](#), and Campus Emergency Planning. Clery Act Compliance ensures that the University adheres to all requirements of the *Jeanne Clery Disclosure of Campus Security Policy and Campus Crime Statistics Act*.

The following sections introduce each of the three areas that make up CSS: Operations, P&TS, Emergency Planning and Clery Compliance.



Section One

Campus Safety Operations

Campus Safety Operations

CSS is a 24/7/365 operation consisting of a dispatch center, patrol teams, emergency operations, and parking enforcement. Over the past year, Campus Safety Services continued to provide a high-level of service, in a variety of different ways, to the Bronco community. We broadened our security posture and coverage at major events by using updated technology and equipment, all the while maintaining the high level of efficiency and customer service consistent with our values. We explored new ways to engage with students, broadening our intentional outreach, knowing that every interaction is an opportunity to support our students, build trust, and to help keep our campus safe. We take pride in our role as safety providers, but we know that safety is a partnership – between us and the community that we serve. In all that we do, we remain dedicated to ensuring that SCU is a safe and accessible campus for all.

During 2025-26, CSS initiated or responded to a broad range of calls for service as illustrated in the chart below.

CSS Computer-Aided Dispatch Activity Report

Incident Type	2022-23	2023-24	2024-25	2025-26
Alarms	879	547	646	874
Duress/Threatening Behavior/CAPS	24	23	23	25
Facilities Related	785	721	846	792
Found Property	281	318	313	422
Medical: Ill/injured	247	246	130	352
Nighttime Safety Escort	59	81	113	189
Panic Button Activation	188	215	209	206

Student Lockouts	1000	1858	1832	1000
Suspicious Circumstances	580	595	699	772
Welfare Check	130	97	71	73

Event Planning

CSS assisted and played a major role in the successful execution of several large-scale campus events, including all commencements, the annual Grad Bash, Golden Circle, and events related to this year's Super Bowl and World Cup. Campus Safety Services participated in the safety and security planning for smaller events, as well. These efforts required coordination with private and public safety providers, as well as our own Parking and Transportation Services. Over the past twelve months, CSS has played a formal role in approximately eighty events, and provided safety and security consultation for dozens more.

Community Events

CSS spent a lot of time over the past year seeking to grow our connections. One of the ways we've done this is by being involved in different community events. From the beginning of the year until its completion, CSS attended and participated in campus events, big and small. Beginning with events welcoming our new students and staff, formal and informal meetings and forums, you name it, Campus Safety was there. Campus Safety remains committed to not only serving the campus community, but being an active part of it as well.

Safety and Security Presentations

Our staff members have years of experience in helping to keep the Bronco community safe. We are always happy to share our experiences, and pass along helpful safety information, or inform community members about the resources we provide. We believe that safety and security is a shared responsibility, and that the more we all know about safety and security, the better we can be as partners. Throughout this past year, CSS presented countless safety and security presentations to students, faculty, and staff. Our presentations are free and available to anyone on campus. Interested community members simply need to contact us online, by phone, or in person. Campus Safety

Services also offers safety assessments of buildings and residences, threat assessments of events and spaces, and detailed safety plans to members of our Bronco community.

Mental Health First Aid (MHFA)

Campus Safety Services responded regularly to calls for service of community members in crisis. CSS continues to prioritize the mental health of all community members. As part of the commitment, we ensure our personnel are trained to recognize and to act when our fellow Broncos are having difficulty. Campus Safety staff members are trained in Mental Health First Aid (MHFA). We've also added QPR training, which focuses on suicide prevention, to our training portfolio. Staff members will use this training to help students in crisis during their time of need.

Staffing

As of June 30th, 2026, Campus Safety Services is at maximum staffing levels. All of our staff members are committed to maintaining a safe and secure environment, with integrity and the utmost professionalism. We take great pride in our role in our community and we are committed to building trust, one interaction at a time.

We continue to partner with our private security vendor, Shaw Security, to help provide a high-level of service, safety, and security to our campus community. Shaw assists with athletic events, large-scale events in Stevens Stadium, fire watch, and all Commencement activities. Shaw continues to be a committed partner and support provider to our organization.

Engagement and Transparency

CSS is committed to creating opportunities for engagement with all community stakeholders, especially those individuals, groups, or campus organizations who represent marginalized or underrepresented communities. Proactive engagement and transparency are essential in the formation of trust and in the building of community. In 2025-2026, CSS built on existing partnerships and formed new ones. We were intentional about our outreach through tabling, which allowed us to interact with community members face to face, to answer questions, have conversations, or share a laugh.

CSS welcomes any and all opportunities to partner in initiatives that promote community

and increase transparency.



Section Two

Parking & Transportation Services

Parking & Transportation Services (P&TS)

Welcome to Parking and Transportation Services at Santa Clara University! Parking and Transportation Services is dedicated to providing safe, reliable, and customer-focused parking and transportation solutions for the Santa Clara University (SCU) community. We oversee and maintain 39 surface parking lots and parking structures across campus, supporting the daily parking needs of faculty, staff, students, and visitors.

Whether you are visiting SCU for a campus tour, attending mass, cheering on fellow broncos at a sporting event, participating in a special event, or conducting university business, our team is here to help make your campus experience as convenient and seamless as possible.

Our office is located on the first floor of the Main Parking Structure, and we look forward to serving you.

Parking & Transportation Advisory Committee

The Parking and Transportation Advisory Committee is a representative body composed of SCU students, faculty, and staff. The committee provides recommendations to senior leadership on all matters related to parking and transportation services on campus.

The Parking and Transportation Advisory Committee is charged with the following:

Parking:

- Annually review and propose changes and adjustments to the fee-based parking management system on campus.
- Review, and recommend changes to parking and transportation regulations, policies, procedures, services and programs.
- Review and revise the designation and allocation of parking spaces; advise on long-range planning issues involving parking.
- Review and provide feedback on proposals for the use of technology in implementing the campus parking program.
- Review and comment on long-term strategies to maintain existing parking facilities, and to acquire and/or redesignate new parking facilities.

- Serve as a component of the communication strategy for keeping the University community informed about parking and transportation issues.
- Provide an outlet for members of the community to present concerns and suggestions related to parking and transportation.

Transportation:

Develop and enhance existing alternative methods of transportation programs for students and employees.

Provide support and/or advocacy to regional transportation initiatives and partnerships.

Parking & Transportation Advisory Committee Quarterly Initiatives

Fall Quarter:

- P&TS committee member to connect with the staff senate representative to see if the P&TS FAQs sheet can be added to the shared governance website.
- A committee member indicated they would reach out to Stanford to inquire about the Caltrain incentive they offer to community members.
- A committee member from Emergency Planning is exploring SCU building wayfinding options for the campus map.
- P&TS to reach out to Sean Collins to inquire about the Guadalupe Hall surrounding areas being turned into condos.

Winter Quarter:

- A transportation survey (co-sponsored by the Center for Sustainability) will be sent to all advisory committee members for review and edits by 1/26/26.
- The stop sign in the North Campus Garage is not placed well on the Alviso Street side. An advisory committee member suggested that trimming the hedges and some restriping work may be needed for the stop sign to be more effective. Lastly, there

was a recommendation to add a painted crosswalk when crossing from one isle to another towards the elevators in the North Campus Garage.

- An advisory member said that the parking consultant will audit the spaces to check the demand for B spaces on the first floor of the North Campus garage. Another advisory member followed up with the suggestion to possibly switch the Ignation Center's spaces currently on the first floor of the North Campus garage to the top of the garage so B spaces can be allocated there.
- The Alternative Transit Packs will replace the alternative transit card and are to be launched in February.
- P&TS will continue to meet with Caltrain to continue the conversation about purchasing train tickets for a subset of individuals.

Spring Quarter:

- **Feedback from the AMP Park QR code:** Feedback has been largely positive, with users appreciating the ability to purchase digital parking permits. While there was some initial hesitation from users accustomed to pay-and-display stations, adoption has improved.
 - **Will unused funds roll over to the next fiscal year?** Yes, unused funds may roll over in moderation, but the University Finance Office discourages departments from purchasing more promo codes than needed within a fiscal year. Promo codes must be purchased in advance via budget transfer (FTAR), P&TS distributes monthly usage reports, departments are responsible for verifying appropriate use, and promo codes are intended for events with more than 50 guests.
- **Transportation survey update:** P&TS has been working with the Center for Sustainability, which administered the survey. Results will be shared with the campus community as soon as they are available.

- **Update on the system that detects two vehicles for one parking permit:** P&TS is working toward implementing License Plate Recognition (LPR) technology, which will verify whether a vehicle has a valid parking permit on file. This would help reduce issues such as citations issued to vehicles without a displayed physical parking permit despite having an active parking permit on the account.
- **Caltrain update:** P&TS has met several times with Caltrain and VTA to explore subsidized transit passes similar to the ACE program, but current pricing requires purchasing passes for entire constituent groups, making the program financially unsustainable. Progress has been made toward providing Caltrain passes for a subset of students, and P&TS will continue working with Caltrain to develop a feasible solution.
- **Law Student Presentation:** A new P&TS Advisory Committee member was introduced during the law student presentation.
- Survey Results
 - Parking Availability
 - Impact on Academic Obligations
 - Cost

Parking and Transportation-related thefts, impounds, and damages to vehicles

Number of Incidents

Month/Year	Bicycle Theft	Bicycle Impounds	Skate board Theft	Hit & Run (Non-Injury)	Bicycle Parts Theft	Property Damage	Scooter Theft
July '25	3	5	0	0	0	7	0
August '25	2	2	0	3	0	2	0
September '25	4	2	0		0	7	0
October '25	10	6	1	1	1	21	0
November '25	5	3	2	0	0	7	0
December '25	1	2	2	0	0	3	0
January '26	1	0	0	0	0	12	2
February '26	0	2	0	0	0	19	0
March '26	2	8	1	0	3	8	3
April '26	2	1	0	0	0	27	5
May '26	1	1	6	0	0	10	1
June '26	0	0	0	0	0	9	0

Number of Incidents

Month/Year	Theft from Vehicle	Vehicle Damage	Scooter Impounds	Skateboard Impounds	Vehicle Theft	Hit & Run (Injury)
July '25	0	0	0	0	0	0
August '25	1	0	1	0	0	0
September '25	1	0	0	0	0	0
October '25	1	1	0	0	0	0

November '25	0	0	5	2	0	0
December '25	1	0	3	0	0	0
January '26	1	0	1	1	0	0
February '26	0	0	0	0	0	0
March '26	0	0	0	1	0	0
April '26	0	0	0	2	2	0
May '26	0	4	0	0	2	0
June '26	0	0	0	0	0	0

TOTAL INCIDENTS	
Type of Incident	Number of Incidents
Bicycle Theft	31
Bicycle Impounds	32
Skateboard Theft	12
Hit & Run (Non-Injury)	4
Bicycle Parts Theft	4
Property Damage	132

Scooter Theft	11
Theft from Vehicle	5
Vehicle Damage	5
Scooter Impounds	10
Skateboard Impounds	6
Vehicle Theft	4
Hit & Run (Injury)	0

Safety Information (Bicycles, Scooters, Skateboards & Vehicles)

There are a total of 16 skateboards and 603 bike racks located across campus to reduce bicycle and skateboard thefts. In an effort to safeguard coasting devices and vehicles parked on campus, our department recommends the following:

- Ensure to lock up your skateboard when utilizing skateboard racks on campus
- Immediately report any thefts or damages to vehicles or coasting devices to Campus Safety Services
- Park vehicles and coasting devices in view of security cameras, if possible
- Register your bicycle through SCU's internal [Bike Registry](#)
- Register your bicycle with the [National Bike Registry](#)
- Secure your bicycle/scooter with an appropriate lock at bicycle racks.
 - P&TS recommends heavy-duty locks such as U-locks

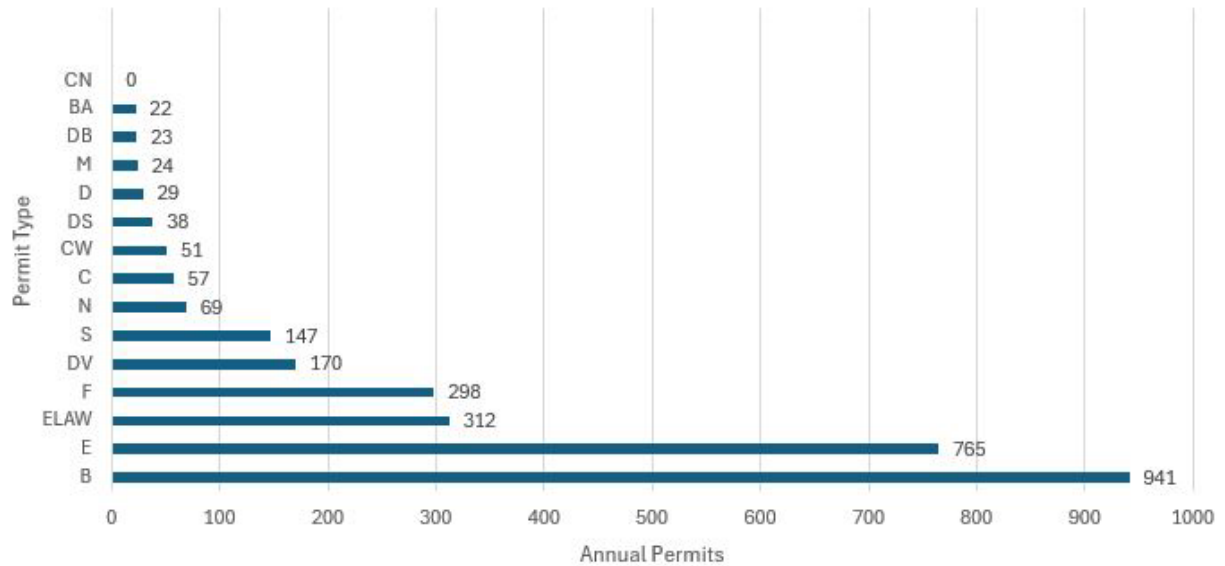
- Utilize bicycle lockers located outside of Loyola Hall and the SCDI buildings.

Parking Permit Sales FY25 and FY26

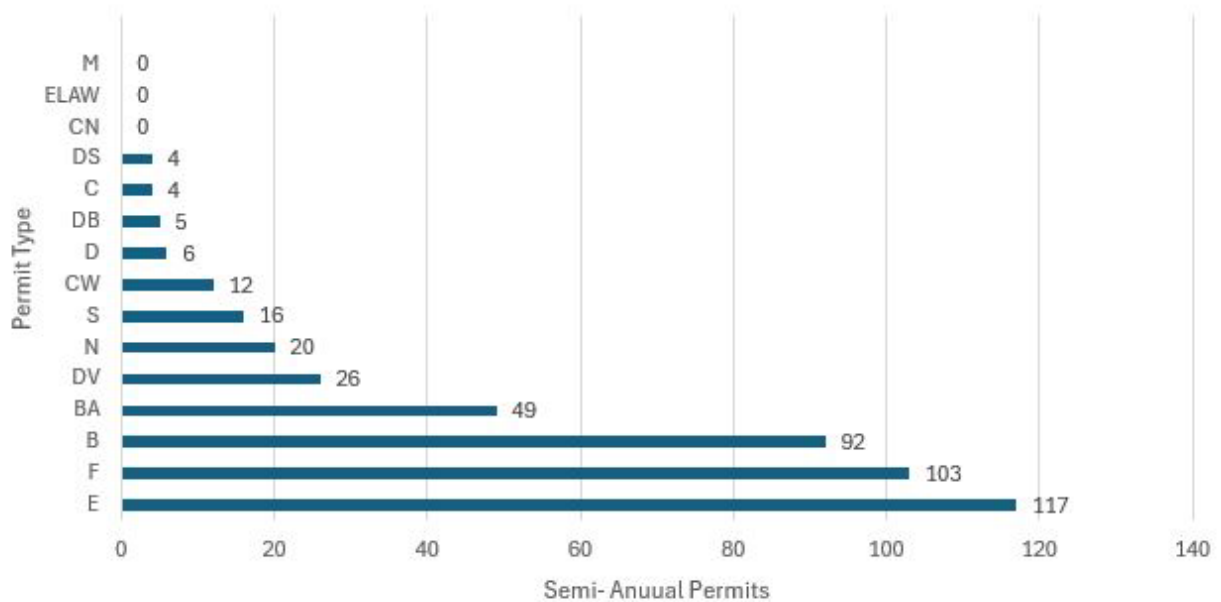
Permit Type	Annual '24-'25	Semi-Annual '24-'25	Quarterly '24-'25	Annual '25-'26	Semi-Annual '25-'26	Quarterly '25-'26
B	965	95	50	941	92	55
E	817	46	70	765	117	163
ELAW	316	9	34	312	0	0
F	200	0	2	298	103	69
DV	148	7	22	170	26	22
S	140	2	1	147	16	71
N	93	4	4	69	20	30
C	92	2	2	57	4	43
CW	72	31	15	51	12	41
DS	40	137	172	38	4	0
DB	34	N/A	N/A	23	5	6
D	31	61	60	29	6	2
M	18	0	0	24	0	0
BA	14	36	52	22	49	56
CN	14	10	41	0	0	0
Total	2994	440	525	2946	454	558

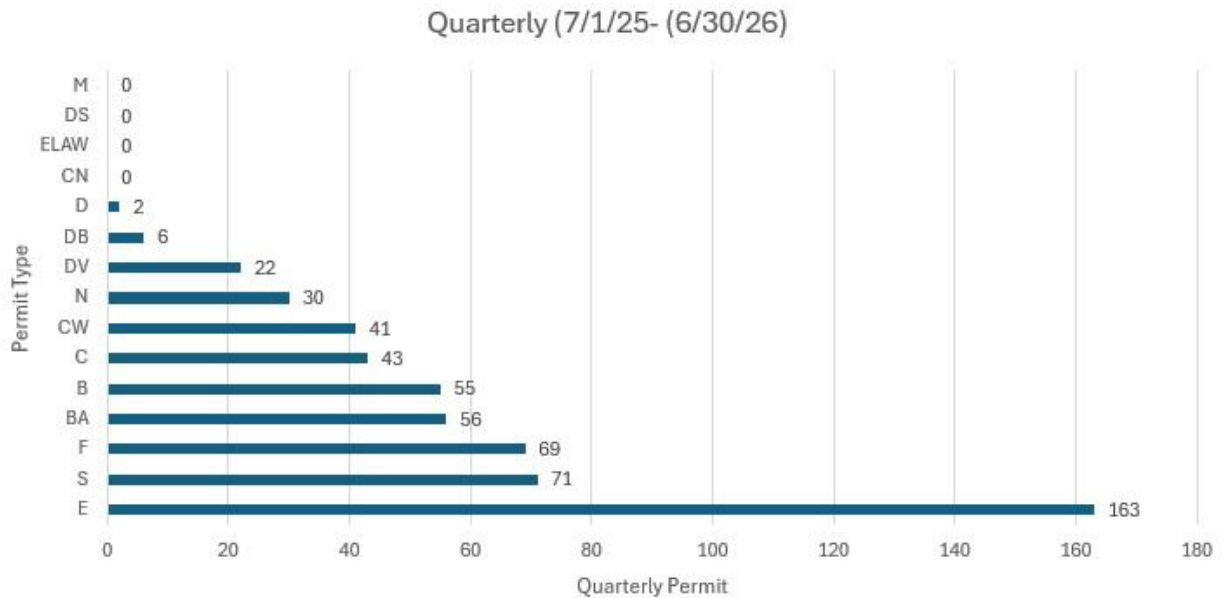
Parking Permit Sales FY26

Annual (7/1/25- 6/30/26)



Semi- Annual (7/1/25- 6/30/26)





Zipcar use

The Cowell parking lot has eight zipcars for rent and the North Campus Garage has five vehicles for rent.

Project Updates

- Revised You Matter signs displayed in the Main Parking Structure and North Campus Garage.
- Replaced pay and display stations with AMP Park mobile payment solution
- Worked with SCU's procurement team on securing RFIs and RFPs for three parking consultants.
- Awarded bid to Walker Consultants in March to assist our department in achieving the following goals:
 - Allocation and use of parking spaces across permit types.
 - The impact of enrollment growth and campus development on parking and transportation demand.
 - Modernization of technologies including license plate recognition (LPR), mobile payment platforms, and electric vehicle (EV) charging systems.
 - Enhancement of transportation demand management (TDM) programs that

promote sustainable mobility and reduce single-occupancy vehicle trips.

- Development of equitable and accessible permit pricing models.
- Pedestrian and micro mobility safety improvements.

- Varsi Parking Lot-Partial repair and re-pavement, and restripe work
- Parking/traffic sign replacements in North Campus Garage and Main Parking Structure
- Replacement of golf cart #540

Future Projects

- Cowell Parking Lot Re-pavement, restripe, and sealcoat
- Cowell Service Road-Restripe and sealcoat
- Franklin Street-Blackout, restripe and sealcoat work
- Implementation of Walker Consultants' recommendations from final report
- Deployment of License plate recognition (LPR) technology in parking structures
- Access control at all SCU-residential parking garages and gated lots
- Submit joint proposal with the Office for Accessible Education to replace non-ADA golf carts with two ADA-compliant vehicles
- Deployment of License plate recognition (LPR) technology in parking structures
- Integrate wayfinding signs at high-traffic areas across campus
- Collect outstanding fees for unpaid parking citations and unreturned gate clickers
- Implementation of Bluefin payment processor for all parking transactions.

Community Engagement

The following table highlights all events the P&TS department hosted or participated in during the 2025-2026 academic year:

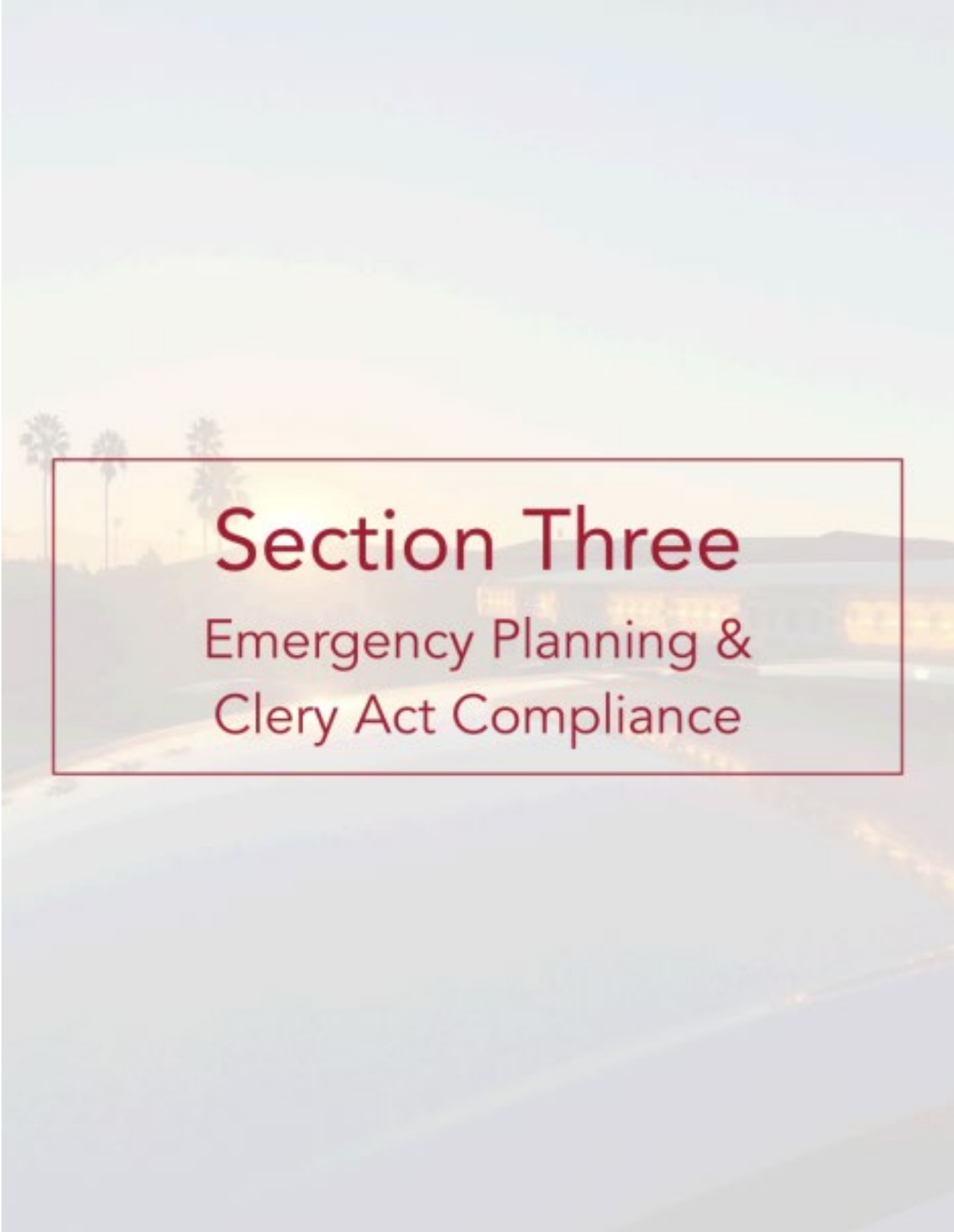
Community Engagement				
7/10/25	Orientation Resource Fair	Thursday 1:00 p.m - 2:00 p.m.	St. Ignatius Lawn	SCU resource fair for incoming students and their families
7/14/25	Orientation Resource Fair	Monday 1:00 p.m - 2:00 p.m.	St. Ignatius Lawn	SCU resource fair for incoming students and their families
7/17/25	Orientation Resource Fair	Thursday 1:00 p.m - 2:00 p.m.	St. Ignatius Lawn	SCU resource fair for incoming students and their families
7/21/25	Orientation Resource Fair	Monday 1:00 p.m. - 2:00 p.m.	St. Ignatius Lawn	SCU resource fair for incoming students and their families

Community Engagement				
7/24/25	Orientation Resource Fair	Thursday 1:00 p.m. - 2:00 p.m.	St. Ignatius Lawn	SCU resource fair for incoming students and their families
8/13/25	LAW-Lapalooza	Wednesday 3:30 p.m. – 4:15 p.m.	Charney Hall	Charney Hall Tabling for LAW-Lapalooza

9/4/25	Staff Fair	Thursday 2:30 p.m. - 4:00 p.m.	Locatelli & Alumni Park	Tabling for staff. Annual Parking Permit certificate raffled off.
9/20/25	Get Connected Resource Fair	Saturday 11 a.m. - 2 p.m.	Santa Clara Mall	A resource engagement opportunity for new students and their families.
9/29/25	Bronco Resource Roundup	Friday 11:30 a.m. - 1:30 p.m.	Benson Plaza	Campus Well-Being Resource Fair
11/6/25	Benefits Expo	Thursday 10:15a.m.- 1:15 p.m.	Locatelli	The Benefits Expo give faculty/staff an opportunity to interact with all that SCU has to offer regarding benefits
11/25/25	3rd Annual Friendsgiving Event	Tuesday 11:30 a.m.- 1:30 p.m.	CSS	3rd Annual Friendsgiving Event for those staying on campus for the Thanksgiving break.

Community Engagement				
12/1/25 - 12/12/25	CSS & P&TS 1st Annual Essentials Donation Drive	Anytime	Drop-off location at CSS bldg. 714	Donations for students facing food/supplies insecurities during the

				holiday season
12/9/25	DSL-Fall Study Break Cookie Decoration table	4:00 p.m.- 8:00 p.m.	Alameda Mall, Benson Terrace, Benson Plaza, Learning Commons Patio	Large-scale study break for Fall Quarter finals
2/20/26	Family Weekend Resource Fair	Friday 4:30 p.m.- 6:00 p.m.	Bronco Family Boardwalk	Supporting Center for Student Involvement
3/12/26	Winter Study Break Tote Bag Decorating Table	Thursday 4:00 p.m.- 8:00 p.m.	Alameda Mall, Benson Terrace, Benson Plaza, Learning Commons Patio	Giving the students a mental break from studying for finals
4/8/26	Bronco Round Up Tabling	Wednesday 11:30 am - 1:30 pm	Santa Clara Mall	Tabling for Community
5/14/26	2nd Annual Pedestrian Safety Event	Thursday, 11:00 a.m.- 1:00 p.m.	Alameda Mall, Tree Area	To bring awareness of the thoroughfares used on campus amongst both pedestrians and moving devices (bikes, electric devices, skateboards, etc.)
6/2/26	DSL-Spring study break Cookie Decoration Table	Tuesday 3:00 p.m.- 6:00 p.m.	Alameda Mall, Benson Terrace, Benson Plaza, Learning Commons Patio	Large-scale study break for Fall Quarter finals



Section Three

Emergency Planning &
Clery Act Compliance

Emergency Planning & Clery Act Compliance

Emergency Planning works to strengthen Santa Clara University's ability to mitigate, prepare for, respond to, and recover from emergencies and other disruptions. Through planning, training, exercises, emergency communications, and coordination with campus and community partners, Emergency Planning supports a campus culture of resilience, readiness, and preparedness.

Emergency Planning is guided by three core principles:

- Be prepared for an emergency.
- Stay safe during an emergency.
- Stay safe after an emergency.

These principles support the four phases of emergency management: mitigation, preparedness, response, and recovery. Each phase is essential to protecting life and property, maintaining University operations, and keeping the campus community informed and prepared.

Clery Act Compliance ensures that the University meets the requirements of the Jeanne Clery Disclosure of Campus Security Policy and Campus Crime Statistics Act. This includes crime reporting and classification, Campus Security Authority identification and training, emergency notifications, timely warnings, identification of Clery geography, and publication of required campus safety reports.

2025–2026 Year in Review

During the 2025–2026 academic year, Emergency Planning and Clery Act Compliance:

- Advanced the strategic revision of the University's Emergency Operations Plan and Jesuit School of Theology Emergency Operations Plan.
- Strengthened Emergency Operations Center readiness through training, monthly EOC Sync briefings, and tabletop exercises.
- Expanded emergency communications through SCU Bronco Alert improvements, beginning-of-year communications, FirstNet, and backup Dispatch capabilities.
- Developed Individualized Emergency Evacuation Plans and expanded emergency evacuation equipment and signage.
- Conducted practical Life Safety Training sessions addressing CPR, AEDs, choking, bleeding control, and opioid overdose response.
- Completed a comprehensive draft update of the Infectious Illness Management Plan.
- Began the process to update campus bleeding-control kits to align with California trauma-kit standards.
- Formalized a tiered event safety-planning framework.

- Implemented or advanced recommendations presented to the Critical Incident Response Team.
- Completed an initial review of more than 700 job descriptions and expanded the review to identify missing Campus Security Authority positions.
- Initiated a campus-wide review of study-abroad programs and trips to identify potential non-campus Clery geography.
- Advanced implementation of state and federal Stop Campus Hazing Act requirements.
- Published the 2025 Annual Security & Fire Safety Reports and 2025–2026 Drug-Free Schools and Communities Act Annual Notification.
- Completed and published an updated Campus Hazing Transparency Report immediately following the close of the reporting period.

Emergency Operations Plan and EOC Readiness

Campus Safety Services continued the strategic revision of the University's Emergency Operations Plan to align more closely with FEMA, NIMS, and Readiness and Emergency Management for Schools Technical Assistance Center guidance.

The revised planning structure uses an all-hazards, modular approach that distinguishes among the full Emergency Operations Plan, functional annexes, threat- and hazard-specific annexes, and continuity plans. Functional planning includes evacuation, shelter-in-place, communications and warning, accounting for affected individuals, emergency operations, and continuity of operations.

Threat- and hazard-specific planning addresses emergencies such as earthquakes, wildfires, active threats, cyber incidents, hazardous-materials releases, infrastructure failures, and significant public health incidents. Each annex is intended to identify goals, responsibilities, and courses of action before, during, and after an emergency.

Emergency Planning also advanced final revisions to the Jesuit School of Theology Emergency Operations Plan and continued developing the Campus Safety Services Continuity of Operations Annex.

In coordination with the REMS Technical Assistance Center, SCU held a day-long planning session for EOC members and campus stakeholders focused on developing and revising the Emergency Operations Plan.

Emergency Operations Center Training and Exercises

Emergency Planning continued monthly EOC Sync briefings to provide EOC members with concise updates on emerging threats, recent incidents, seasonal hazards, lessons learned, and campus preparedness initiatives.

Exercises conducted during the reporting period included:

- California Mission Room occupation
- Vote Center disruption
- Large magnitude earthquake in the region
- Anonymous bomb threat exercises conducted by EOC section
- Residence hall evacuation and emergency shelter operations at the Leavey Center

The residence hall exercise tested evacuation, shelter logistics, interdepartmental coordination, and SCU's ability to support students displaced by an emergency.

Emergency Planning also continued developing exercises that require Campus Safety personnel to perform their actual dispatch, monitoring, communication, and decision-making responsibilities rather than participating solely as discussion-based observers.

SCU Bronco Alert

SCU Bronco Alert is the University's emergency mass-notification system. Active students, faculty, and staff are automatically enrolled. The system is used to distribute Emergency Notifications, Timely Warnings, and other safety messages.

Emergency Notifications may address a significant emergency or dangerous situation affecting the campus community. Timely Warnings address Clery Act crimes that may represent a serious or continuing threat.

During 2025–2026, the SMS character limit was increased to 600 characters. This allows the University to provide more complete instructions in a single text message and reduces the need to direct recipients to an external link for essential protective-action information.

Alerts may be distributed through:

- SMS/text message
- Email
- The Rave Guardian app
- Campus office telephones
- Emergency blue-phone speaker systems
- University website banners
- Campus display screens

Below is a breakdown of all alerts sent from July 1 2025 to June 30 2026:

SCU Bronco Alert Activity

Messages by purpose • July 1, 2025-June 30, 2026



Tests & Exercises	59.7%
40 messages	
Information Bulletins	17.9%
12 messages	
Safety Bulletins	20.9%
14 messages	
Timely Warnings	1.5%
1 message	

Each message send is counted separately, including updates, tests, and exercises.

Source: SCU Bronco Alert history report generated July 21, 2026.

Campus Communications and Bronco Alert Education

Emergency Planning and Campus Safety Services partnered with University Marketing and Communications to develop and distribute a beginning-of-year SCU Bronco Alert 101 message to students, faculty, and staff.

The communication:

- Explained Emergency Notifications, Timely Warnings, and other safety messages.
- Reminded community members that they are automatically enrolled in SCU Bronco Alert.
- Provided instructions for reviewing and updating mobile telephone numbers and email addresses through the MySCU Portal.
- Explained the communication channels available through SCU Bronco Alert.
- Reinforced the importance of following official instructions and maintaining accurate contact information.

A companion communication was developed for parents, guardians, and families. It explained how family members can receive selected emergency messages by texting SCUPARENTALERT to 226787 (CAMPUS) or by having their student add family contact information to their SCU Bronco Alert account.

These communications helped students, employees, and families understand how to receive

reliable information during an emergency.

Operational Messaging and Emergency Website Banners

SCU maintains a separate telephone number for non-emergency operational messages through Rave Mobile Safety's 10-digit long-code service. This allows the University to distinguish operational messages from urgent emergency notifications.

SCU Bronco Alerts can also be displayed as banners on University webpages. University Marketing and Communications oversees the posting, content, and removal of emergency website banners through TerminalFour.

During the reporting period, Emergency Planning continued working with University Marketing and Communications to expand the use of Rave Alert's Common Alerting Protocol. The proposed integration would allow critical emergency information to appear as persistent banners across University webpages, improve consistency among communication channels, and expand the reach of emergency messages beyond text and email.

Rave Guardian App

The Rave Guardian app provides students, faculty, and staff with an additional way to communicate with Campus Safety Services.

App features include:

- Setting a safety timer when walking alone or through an unfamiliar area.
- Designating family members, friends, or other trusted individuals as guardians.
- Calling Campus Safety directly through the app.
- Providing location information to Campus Safety when enabled by the user.
- Sending safety information, photographs, or anonymous crime tips to Campus Safety.

The app complements SCU Bronco Alert by providing direct, two-way communication with Campus Safety Services.

Prepared SCU - "What to Do When"

Emergency Planning developed the Prepared SCU - What to Do When micro-learning series to provide concise, scenario-based emergency guidance.

The first resource, What to Do When You Call 911, explains the information a dispatcher will likely request, reminds callers to remain on the line, and directs community members to notify Campus Safety after calling 911 when it is safe to do so.

The series is intended to make emergency procedures easier to understand, remember, and apply during stressful situations.

Emergency Planning also continued the recurring CSS in Five newsletter, providing timely and concise safety and preparedness information designed to be reviewed in five minutes or less.

Bronco Response Team

Following an emergency, Bronco Response Team members may assist with building evacuations, support building occupants during lockdown or shelter-in-place incidents, and communicate building conditions to emergency responders or the Emergency Operations Center.

The Bronco Response Team also provides recommendations to Emergency Planning regarding building-level preparedness, communications, evacuation, and other emergency procedures.

Accessible Emergency Planning and Evacuation

Emergency Planning continued improving evacuation support for campus community members with access and functional needs.

An Individualized Emergency Evacuation Plan process was developed for the main campus and Jesuit School of Theology. The process allows students, faculty, and staff with access and functional needs to identify their regular campus locations, potential barriers, preferred communication methods, support contacts, and procedures that may assist them during an evacuation or other emergency.

Emergency evacuation devices and accompanying signage were installed in:

- University Library
- Kenna Hall
- Benson Memorial Center
- O'Connor Hall
- Jesuit School of Theology

Four emergency evacuation devices were distributed for installation at the Jesuit School of Theology. Hands-on training was provided to students, faculty, and staff who may be asked to assist during an evacuation.

Emergency Planning also continued reviewing existing Areas of Refuge/Rescue signage, potential compliance concerns, and locations where additional evacuation or responder-support measures may be beneficial.

Lockdown and Shelter-in-Place Preparedness

Emergency Planning updated public guidance explaining the differences between lockdown and shelter-in-place procedures. Although the appropriate protective action depends on the threat, both procedures emphasize placing safe, effective barriers between occupants and the hazard.

During the reporting period:

- Lockdown and shelter-in-place signage was updated.
- Legacy access-control and lockdown-equipped doors continued to be reviewed.
- Identified equipment and functionality concerns were referred to Facilities.

- Access-control procedures supporting emergency responder entry and occupant accountability were improved.
- “In Case of Emergency” posters were installed in more than 300 common-use rooms and spaces as part of the Learning Commons and Library initiative.
- QR-enabled room information was tested to help occupants provide Campus Safety with accurate location information during an emergency.
- The “In Case of Emergency” posters provide room-specific location information, emergency contact numbers, and basic protective-action guidance.

Building Lock and Unlock Protocol Working Group

At the start of 2026–2027, SCU formed the cross-functional Building Lock and Unlock Protocol Working Group to review building access and lock and unlock practices across campus. The group is documenting current systems, schedules, responsibilities, emergency capabilities and gaps, and will develop recommendations for a more coordinated, consistent and secure campus-wide approach that supports academic, residential and operational needs.

Emergency Blue Phones and Giant Voice

Emergency blue phones are located throughout campus and provide a direct connection to the Campus Safety Services Dispatch Center. When a blue phone is activated, Dispatch receives the caller’s location even if the caller is unable to speak.

Certain blue phones include external speakers capable of broadcasting emergency messages through the University’s Giant Voice system. Quarterly testing continued during the reporting period to evaluate speaker volume, message clarity, connectivity, and overall system readiness.

Campus Safety Emergency Go Packs

Campus Safety emergency Go Packs were updated to include an itemized hard-key inventory. Emergency Planning also formalized Go Pack Deployment Tracking procedures.

These improvements support the rapid distribution and accountability of keys, communications equipment, reference materials, and other resources needed by Campus Safety, police, fire, or other responding agencies during a significant campus emergency.

Emergency Supply and Operational Storage

Campus Safety Services identified the need for additional secure, indoor storage in close proximity to its offices in the Main Parking Structure. The space would support the organized storage and inventory of the emergency supply cache and other operational equipment, protect critical materials from environmental exposure, and improve staff access and rapid deployment during emergencies, major events, and other campus operations.

Event Safety Planning

Emergency Planning formalized a tiered event safety-planning framework to ensure that planning requirements are appropriate to an event's size, complexity, and risk.

The framework includes:

- Tier 1 - Incident Action Plan: Used for major, complex, or higher-risk events requiring formal ICS documentation, defined assignments, medical planning, emergency communications, and coordinated command and control.
- Tier 2 - Enhanced Monitoring Plan: Used for events requiring additional safety coordination, risk monitoring, or emergency procedures without a complete Incident Action Plan.
- Tier 3 - Routine Event Support: Used for lower-risk events that can be supported through standard Campus Safety and event procedures.

Incident Action Plans and enhanced plans identify potential hazards, safety objectives, emergency communications, medical support, access and egress, reunification, and coordination among event organizers, Campus Safety, emergency responders, and other University departments.

Emergency Assembly Points

Emergency Assembly Points are designated locations where building occupants or event attendees may gather following an evacuation.

Assembly points should be:

- Safely separated from buildings and other hazards.
- Accessible to building occupants and emergency responders.
- Large enough for the expected population.
- Located away from power lines, trees, gas lines, emergency vehicle routes, and other hazards.
- Accessible to individuals with mobility-related needs.

For marquee events such as Commencement, existing and temporary assembly points may be incorporated into event plans and SCU Bronco Alert templates. Map links and geographic coordinates help recipients locate the appropriate assembly point using a mobile device.

Life Safety Training

Emergency Planning expanded its practical Life Safety Training program through individual and small-group awareness and skills sessions.

Training focused on actions campus community members can take before professional responders arrive, including:

- Scene safety and calling 911

- Hands-Only CPR
- LIFEPAK CR2 AED operation
- Severe bleeding recognition and control
- Tourniquet and bandage application
- Choking response for adults and children
- Naloxone use when an opioid overdose is suspected

Participants practiced skills using CPR feedback manikins, AED trainers, tourniquets, bandages, and choking-response trainers. The sessions reinforced that early recognition, immediate notification, and confident action can save a life.

Automated External Defibrillators

More than 60 Automated External Defibrillators are located throughout campus. AEDs can be used by trained or untrained community members during a suspected cardiac arrest.

SCU's LIFEPAK CR2 AEDs provide CPR and operating instructions in both English and Spanish. Emergency Planning continued reviewing AED readiness, consumable expiration dates, equipment lifecycle needs, and the phased replacement of legacy units.

AED awareness and operation were also incorporated into Life Safety Training sessions.

Bleeding-Control Kits

Bleeding-control kits are co-located with AEDs throughout campus and provide community members with equipment to control life-threatening bleeding before professional responders arrive.

During 2025–2026, Emergency Planning reviewed and updated the contents of the University's bleeding-control kits to align with the trauma-kit standards established by California's Tactical Response to Traumatic Injuries Act. The updated kits include appropriate tourniquets, bleeding-control supplies, protective equipment, trauma shears, markers, and instructional materials.

The kits complement SCU's Life Safety Training program and improve immediate access to lifesaving equipment during traumatic injuries, accidents, or acts of violence.

Emergency Planning also continued promoting awareness of Overdose Aid Kits located next to or near AED cabinets. Together, AEDs, bleeding-control kits, and Overdose Aid Kits provide a coordinated network of publicly accessible emergency resources.

Smart-Device Emergency Preparation

Instructions for iOS and Android users were added to the Emergency Planning website to help campus community members prepare their mobile devices for emergencies.

Resources include information about emergency contacts, location-sharing features, emergency alerts, and other built-in safety functions that may help users communicate with responders or trusted contacts.

Infectious Illness Management Plan

Emergency Planning completed a comprehensive draft update of the University's Infectious Illness Management Plan in June 2026.

Revision 7.0 expands the plan beyond individual diseases and establishes an all-hazards framework for managing respiratory illnesses, gastrointestinal outbreaks, foodborne illness, measles, meningitis, mpox, COVID-19, and other communicable diseases.

The updated plan:

- Clarifies the roles of Santa Clara County Public Health, Sutter Health/Bronco Student Health Clinic, Student Health, Counseling, and Well-Being, Campus Safety, Environmental Health and Safety, Housing, Residence Life, Dining, Facilities, Human Resources, and other campus partners.
- Establishes four activation levels ranging from routine monitoring to EOC activation.
- Defines reporting and escalation criteria for suspected outbreaks, illness clusters, reportable diseases, and operational impacts.
- Addresses isolation housing, meal support, cleaning and disinfection, personal protective equipment, accessible communications, privacy, and continuity of operations.
- Establishes processes for public health consultation, campus communications, medical-health resource coordination, and EOC activation.
- Identifies additional procedures, communication templates, resource caches, and exercises needed to support implementation.

Clery Act Compliance

The Clery Act requires Santa Clara University to compile and publish an Annual Security & Fire Safety Report containing specified campus crime and fire statistics, safety policies, emergency notification procedures, and other required information.

The Compliance Associate and Emergency Planning Manager prepare the report in coordination with Campus Safety, Risk Management and Compliance, Student Life, Equal Opportunity and Title IX, local law-enforcement agencies, and other University partners.

During the reporting cycle, the University published:

- 2025 Annual Security & Fire Safety Report - Main Campus
- 2025 Annual Security & Fire Safety Report - Jesuit School of Theology
- Drug-Free Schools and Communities Act Annual Notification 2025–2026

Campus Security Authority Identification and Training

Campus Security Authorities include employees and other individuals who have significant responsibility for student and campus activities. CSAs must promptly report potential Clery Act crimes occurring within the University's Clery geography to Campus Safety Services.

An initial review of more than 700 University job descriptions was completed to determine Campus Security Authority status and document the basis for each determination.

A secondary gap analysis of position control numbers identified additional positions that were not included in the original job-description review. It also identified several employment classifications in which only some individuals performing the same role had been included.

The expanded review considered positions within:

- Campus Safety Services
- Residence Life
- University advising programs
- Human Resources
- Equal Opportunity and Title IX
- The Dean of Students Office
- Student wellness programs
- Faculty-led academic and student programs
- Other departments with significant responsibility for student or campus activities

Emergency Planning and Clery Act Compliance began working with Human Resources and campus partners to obtain missing position control numbers, validate the expanded CSA list, and identify a sustainable process for maintaining the inventory.

The long-term goal is to create an automated process, similar to the University's mandated-reporter process, that assigns CSA training when an employee is hired into a designated position. This would help ensure that employees with Clery reporting responsibilities are consistently identified, trained, and included in future compliance communications.

Non-Campus Clery Geography and Study-Abroad Review

Clery reporting responsibilities may extend to certain non-campus locations used for University programs, including locations outside the United States, when SCU owns or controls the location through a written agreement.

Following a case-specific review involving a study-abroad program, Clery Act Compliance initiated a broader assessment of University programs and trips that send students abroad.

The review examines:

- Written agreements for SCU's use of academic or residential space.
- Classroom, office, meeting, or program space reserved specifically for SCU.
- Residence halls, hotels, or blocks of rooms reserved for SCU students.
- Locations used repeatedly, including annually or during multiple academic terms.
- Agreements that allow students to enroll at another institution while the host institution retains control of the physical space.

- The duration and frequency of SCU's use of each location.
- Whether a location meets the federal criteria for inclusion within the University's non-campus Clery geography.

Clery Act Compliance began coordinating with study-abroad, academic, travel, and program administrators to collect applicable agreements and determine whether individual locations must be included in the University's Clery geography and statistical disclosures.

This project will support more consistent identification of reportable locations, improve documentation of ownership or control, and provide clearer guidance to departments operating University-sponsored programs away from the main campus.

Stop Campus Hazing Act Implementation

Emergency Planning and Clery Act Compliance completed a comprehensive review of the University's response to new state and federal hazing requirements.

Work included:

- Participating in eight training sessions addressing state and federal Stop Campus Hazing Act requirements.
- Reviewing the University's existing hazing policies and reporting processes.
- Updating Clery webpages, resources, and internal Campus Safety processes to incorporate hazing requirements.
- Reviewing training options needed to comply with the new legislation.
- Working with the Office of the General Counsel on the updated University policy prohibiting hazing.
- Developing recommendations for implementation and division of responsibilities among campus departments.

Campus Hazing Transparency Report

The federal Stop Campus Hazing Act requires universities to publish a Campus Hazing Transparency Report summarizing findings involving established or recognized student organizations found responsible for violating institutional hazing policies. The report is separate from the Annual Security & Fire Safety Report, must be updated at least twice each year, and must remain available for at least five calendar years.

On July 2, 2026, immediately following the close of the reporting period, SCU published its updated Campus Hazing Transparency Report on a dedicated page within the University's hazing website.

The report documented:

- Fall 2025: Zero findings for July 1–November 30, 2025.
- Spring 2026: One finding for December 1, 2025–June 30, 2026, involving Women’s Water Polo.

The Spring 2026 entry provides the required description of conduct, investigation and notification dates, policy findings, and sanctions. Publishing the information on a dedicated webpage makes the report easier for students, employees, families, and prospective community members to locate and allows the University to maintain and update the information as required.

Relevant campus partners were notified before and after publication to support coordinated implementation, awareness, and continued review of the report.

Vector Solutions Access

Emergency Planning and Clery Act Compliance worked with Human Resources, Equal Opportunity and Title IX, Cyberinfrastructure Technologies, and other campus partners to add a Vector Solutions tile to the MySCU Portal.

The tile makes required compliance and safety training modules easier for students, faculty, and staff to locate and complete.

Initiatives Continuing into 2026–2027

Several projects initiated or advanced during 2025–2026 will continue into the next reporting period:

- Finalizing the revised Emergency Operations Plan and related functional and hazard-specific annexes.
- Continuing development of continuity plans and the Campus Safety Services Continuity of Operations Annex.
- Reviewing and adopting the draft Mass Violence Incident Checklist.
- Developing a formal, risk-based security-camera placement standard.
- Evaluating future camera coverage and responsible analytical enhancements.
- Prioritizing conversion of legacy SecureAll access-control systems to Salto.
- Advancing Common Alerting Protocol integration for University website banners.
- Completing the Building Lock and Unlock Protocol Working Group’s review and developing campus-wide standards for building lock and unlock practices and schedules.
- Developing campus-wide standards for building lock and unlock schedules.
- Expanding functional exercises involving Dispatch, monitoring, emergency communications, and real-time decision-making.

- Continuing accessible evacuation planning and IEEP implementation.
- Exercising and implementing the revised Infectious Illness Management Plan.
- Completing the study-abroad and non-campus Clery geography review.
- Finalizing the expanded CSA inventory and developing an automated CSA training-assignment process.
- Maintaining and updating the Campus Hazing Transparency Report as required.