



# SANTA CLARA UNIVERSITY

---

## **Campus Safety Services 2021-22 Annual Report to the President August 2022**

### **CSS Audit**

In 2020, in consultation with the CSS director, then-President Kevin O'Brien, S.J., retained Judge Ladoris Cordell (Ret.) to conduct an [audit of CSS](#). At its conclusion, Cordell issued 22 recommendations to enhance CSS' community-service capabilities. The overarching recommendation from the audit was to transition CSS into the Division of Student Life as a way to integrate the University's support for a diverse and inclusive community in a manner that fosters safety, equity and belonging, and that encourages student learning and success.

### **Context for Annual Report to the President**

This Annual Report was prepared in response to another of the recommendations in the CSS Audit: "Prepare and submit an annual comprehensive campus safety report to the President that includes detailed information about all activities, including specific information about all complaints."

### **Complaint Data:**

During the annual reporting period, there were no complaints against CSS, received by Human Resources (HR) or Title IX. One CSS employee misconduct report was filed via Ethicspoint, against CSS. The complaint was reviewed/investigated by the Vice President, Diversity, Equity & Inclusion, in collaboration with the Director of CSS and the Vice Provost for Student Life, and closed.

Four discrimination/harassment/other safety matters complaints were filed by CSS staff against SCU faculty/staff due to activity on the faculty staff email groups. The four complaints were handled by the Provost's Office.

### **Additional Audit Recommendations:**

During 2021-22, CSS has made significant progress on several recommendations in the audit. A majority of the recommendations have been completed, including:

- Revise position descriptions (winter/spring 2021) and CSS titles (fall 2022)
- Create a robust and refreshed [CSS website](#)
- Discontinue the use of handcuffs (fall 2022)
- Redesign the uniform; removal of badges (fall 2022)
- Coordinate with Residential Life to update and Implement a revised Room Search Protocol
- Revise the new officer orientation materials
- Added students as part of the CSS staff
- Ensured that the recruitment, promotion, and retention policies of CSS promote diversity
- Coordinate anti-bias, implicit bias, and mental health training for all staff
- Review educational requirements for all new hires
- Submit an annual report to the President (summer 2022)
- Implement an immediate feedback opportunity with a QR code
- Launch the CSS Advisory Board
- Identified a CSS Chaplain from the Jesuit Community.

CSS is committed to implementing the following recommendations during the upcoming 2022-2023 school year:

- Revising CSS policies and procedures and making them available online
- Conducting periodic surveys about CSS and reporting the findings to the campus community

### **Campus Safety Services**

On July 1, 2021, Campus Safety Services (CSS) officially joined the Division of Student Life. As part of the Division, CSS collaborates across university divisions and departments to support a diverse and inclusive University community in a manner that fosters safety and belonging, and that encourages student learning and success.

CSS is a non-sworn, unarmed security, safety and service function that operates 24/7/365, serving the community of students, faculty, staff, alumni and University guests. CSS staff are

collaborative partners in implementing the Jesuit commitment to *cura personalis* with all members of our community, particularly with regard to the holistic formation of students.

The team of 31 individuals is dedicated to ensuring that Santa Clara University remains a safe, secure, and accessible campus for all, prioritizing service, diversity, equity, and inclusion, and supporting the university's primary goal of educating the whole person.

Despite being understaffed, CSS worked diligently to continue to provide a high level of service to the Bronco community. CSS takes great pride in its role in the community and will work tirelessly in the pursuit of growth and improvement.

### **CSS Organization**

Campus Safety includes Operations, Parking & Transportation Services and Emergency Planning & Clery Act Compliance.

**Operations:** CSS Operations maintains a 24/7/365 dispatch center, patrol teams, event security services, lockout services, vehicle services, security escort services and lost & found services.

**Parking & Transportation Services:** Parking and Transportation Services manages 37 parking lots across campus and provides support for all campus transportation needs.

**Emergency Planning and Clery Act Compliance:** Emergency Planning strives to create a campus culture of resilience, readiness, and preparedness for emergencies and other disruptions. Emergency Planning works with campus to provide training and awareness such as (examples of training). .

The following sections introduce each of the three areas that make up CSS: Operations, Parking & Transportation Services and Emergency Planning and Clery Compliance.

## Section 1: Campus Safety Operations

CSS is a 24/7/365 operation consisting of a dispatch center, patrol teams, emergency operations, and parking enforcement. Over the past year, despite being severely understaffed, CSS personnel worked diligently to provide a high-level of service to the Bronco community. CSS staff are dedicated to ensuring that Santa Clara University remains a safe, secure, and accessible campus for all.

During 2021-22, CSS initiated or responded to a broad range of calls for service as illustrated in the chart below. The complete [Incident Summary for FY22 is included in Appendix A](#).

### CSS Computer-Assisted Dispatch Activity Report

Incident Type	2018-19	2019-20	2020-21	2021-22
Alarms	622	1007	417	565
Duress/Threatening Behavior/CAPS	19	24	10	41
Facilities Related	348	497	280	604
Found Property	364	264	84	255
Medical: Ill/injured	257	208	29	227
Nighttime Safety Escort	656	263	23	80
Panic Button Activation	37	26	12	166
Student Lockouts	1888	1956	665	3207
Suspicious Circumstances	472	643	375	471
Welfare Check	51	67	20	75

CSS also assisted and played a major role in the successful execution of several campus events, including all commencements, Grad Bash, and Golden Circle.

## **Staffing**

Throughout the pandemic, CSS maintained minimum staffing levels, while supplementing 24/7 coverage with contract security. Since July 1, 2021, eight CSS positions have been filled: Assistant Director - Operations; Administrative Associate; and six Campus Safety Officers.

Recruitment is underway for the five remaining vacant positions, with a commitment to implement recruitment, promotion and retention policies that promote diversity.

## **Seeking Immediate Feedback**

In response to CSS Audit recommendation #19, CSS developed and introduced a QR code to the SCU community in the winter 2022 term. The goal of this pilot program was to provide campus stakeholders or those who interact with CSS with an efficient means to provide immediate feedback on a 10-point scale regarding their experience with the interaction. The QR link was also added to the new CSS website and posted at the CSS office. Feedback gathered through this process is automatically shared with the Vice Provost for Student Life and the CSS Director every 24 hours.

During the relatively short sample period, 45 of 49 respondents rated the service provided by CSS personnel to be eight or better on the 10-point scale.

A [Summary of QR Data is included as Appendix B](#).

## **Room Search Policy**

In support of CSS Audit recommendation #6, the Director of Residence Life, in partnership with CSS and students, reviewed the [Room Search Policy](#) in the Spring of 2021 and made recommendations for changes to the procedure/process of implementing room searches.

On October 28, 2021, the Student Affairs - University Policy Committee reviewed and recommended approval of the updated room search process and procedure. The Provost accepted the recommendation on November 8, 2021.

The updated policy allows for either Residential Life or CSS personnel to request a search of a resident's room if a Resident Director approves and if certain criteria are met, including: suspicion of alcohol, drugs, or drug distribution, weapons, or concern for personal safety or life, among others.

Between July 1, 2021, and June 30, 2022, 29 room searches were conducted campus-wide. Twenty were requested by Residential Life and nine were requested by CSS.

Appendix C includes a [Summary of 2021-22 Room Search Data](#).

### **Engagement and Transparency - Moving Beyond the CSS Audit**

CSS is committed to creating opportunities for engagement with all community stakeholders, especially those individuals, groups, or campus organizations who represent marginalized or underrepresented communities. Proactive engagement and transparency are essential in the formation of trust and in the building of community. In addition to the efforts made during 2021-22, CSS is currently working with faculty, staff, and Associated Student Government (ASG) representatives on the following initiatives:

- Holding regular meetings with underrepresented students on campus
- Co-hosting with ASG monthly Campus Safety forums which will address specific topics related to community safety and relevant campus issues (sexual assault, mental health, violence prevention, theft, etc.)
- Assigning CSS personnel as liaisons to strategic partners or campus stakeholders
- Hosting open recreational events at the end of each quarter
- Creating a CSS digital newsletter to further enhance communication and transparency
- Establishing a more consistent social media presence, which will include updates, policy information, helpful safety tips, CSS staff profiles, and more
- Placing feedback forms, which will supplement the existing QR code, in Benson Memorial Center, Learning Commons and Library, bookstore, and law school

## Section 2: Parking & Transportation Services

### Introductions of New Staff Members

Parking & Transportation Services (P&TS) began the year with all five FTE unfilled. During the year, five new employees were hired and two student desk assistants joined the unit. Two of the employees are new hires from other units on campus with a combined 15+ years of SCU experience between them, and three are new hires from outside the University.

- Natalie Rios, Parking Control Officer, hired November 2021.
- Leah Nakasaki-Peterson, Assistant Director, hired April 2022.
- Jasmine Jimenez, Parking Watch Commander, hired June 2022.
- Brialle Walker, Parking Control Officer, hired July 2022.
- Chelsi Whiting, Office Manager, hired July 2022.

### Bicycle Thefts on Campus and Bicycle Initiatives

During 2021-22, 44 reported bicycle-related thefts occurred across campus. In an effort to mitigate bicycle-related larceny, P&TS is implementing several bicycle initiatives on campus in 2022-23:

- An SCU bike registration program, which will be managed by P&TS to assist CSS in the event a bicycle is lost or stolen.
- Creating an advertising campaign to promote anti-theft resources, starting with stickers on bike racks sharing resources and tips.
- Exploration of a secure bike storage area for students, faculty and staff.
- Involving local bike shops in on-campus events to promote bike security and safety.
- Subsidizing student, staff and faculty purchases of safer U-locks at the P&TS office.

### **Parking Permit Sales FY20 - FY22**

<b>Permit Type</b>	<b>2019-20</b>	<b>2020-21</b>	<b>2021-22</b>
Faculty and Staff (B,BA)	988	955	1242
On Campus Resident (C, CN, CW)	303	402	405
Apartment Resident (D, DB, DS, DV, S)	413	400	405

Commuter (E, ELAW)	899	1029	1095
Reduced Fee (F, F Villa)	140	67	95
Evening (N)	165	181	193
Motorcycle (M)	25	4	15
<b>Total</b>	<b>2933</b>	<b>3038</b>	<b>3450</b>

**New Permit Sales System Research**

The P&TS team needs to identify a new permit-sales system to replace the current Peoplesoft-supported Ecampus program, which is being phased out. The P&TS staff are actively researching local college and university systems and meeting with sales representatives from different permit-system companies to identify the best fit for SCU. The assistant director for P&TS attended the International Parking & Mobility Institute (IPMI) Conference in July and met with various vendors. SCU’s Department of Enterprise Applications has been providing specifications needed in a new parking permit sales system and will provide support during implementation of the new system.

**Parking Lot Plans**

**a. Restriping & Repavement Plans**

The P&TS is currently working on a restriping and repavement project which would restripe faded markings and fill in potholes or cracks in a number of parking lots across campus. The P&TS staff has assessed each SCU parking lot and compiled a list of lots that need to be restriped and those that need to be repaved or require pothole or crack repair. The goal is to ensure that the lots are in good condition and do not pose a hazard to our SCU constituents or visitors. The work is expected to be completed before school begins this fall. The P&TS team has met with staff from University Operations to discuss which lots have priority and to ensure that the project does not interfere with other planned projects. Work is expected to be requested on the following lots:

- Leavey
- Cowell
- Dunne
- Loyola
- Benson
- Varsi
- Schott Stadium
- Ignatian Center
- Classics
- Old Alameda
- Main Campus Garage



**b. Parking Lot Signs Plan**

Several of SCU's parking lots require replacement or updated signage to indicate locations of machines such as "pay and display" for parking; permit-restriction notifications, or the names of the respective lots. The P&TS staff has assessed every SCU parking lot and compiled a list of necessary updates. The team will meet with Projects and Planning to confirm this project complies with University code.

### **Section 3: Emergency Planning and Clery Act Compliance**

In July 2022, the Emergency Planning Manager role returned to CSS after previously moving out of that department in 2021 to reside within Risk Management & Compliance, under Finance & Administration.

Within higher education, the University's Emergency Planning Manager is unique. At SCU, it combines the role of Clery Act Compliance and Emergency Planning. This dual function elevates safety communication programs like SCU Bronco Alert, where emergency preparedness and emergency communications intersect, benefiting the campus community.

#### **Mission**

[Emergency Planning](#) strives to create a campus culture of resilience, readiness, and preparedness for emergencies and other disruptions. Emergency Planning works with campus to provide training and awareness such as (examples of training).

#### **Emergency Planning at the University is guided by three core principles:**

1. Be Prepared for an Emergency
2. Stay Safe During an Emergency
3. Stay Safe After an Emergency

As such, the Emergency Planning Manager develops projects that are proactive, with a goal of protecting life and property at our campus community. Over the past year, the following projects have been created and/or updated:

#### **SCU Bronco Alert**

All SCU active students, staff, and faculty are automatically enrolled in SCU Bronco Alerts, which consists of emergency notifications, timely warnings\* and other types of safety messaging.

#### **Rave Guardian**

The Rave Guardian app is an effective way for students, staff, and faculty to communicate with Campus Safety via a smartphone. With this free app users can:

- Set a Safety Timer - Notify people they trust to check in on them if alone or in an unfamiliar place. Set a timer as an escort as they walk to class or across campus. If the timer is not deactivated before expiration, Campus Safety will be notified to contact the user.

- Manage & Message Guardians - Users can invite family, friends, or others to be their Guardian, and communicate with them within the app as needed.
- Easy Emergency Communication - Users can call CSS directly for help if they are in trouble. If enabled, the app delivers the user's complete caller profile and also sends GPS coordinates pinpointing where the call was made.
- Make Anonymous Crime Tips - Users can send crime tips and pictures using the app. Campus Safety dispatchers will assess the information. If help is needed immediately, CSS personnel will be dispatched.

### **Bronco Response Team**

Following an emergency, Bronco Response Team (BRT) members will lead building evacuations, assist building occupants with complying with lockdown orders, and report the building status to emergency responders and/or the Emergency Operations Center. The BRT is not a policy group but will make recommendations to the Emergency Planning Manager for the improvement of current methods.

### **Emergency Operations Center (EOC)**

The EOC is a team assembled at specific facilities, or virtually, during designated emergencies or catastrophes to lead the university's response. EOC is made up of members who are University employees, the makeup of which may depend on the specific incident.

The EOC serves a critical role in every phase of emergency management, from being the hub for all coordination during an incident to facilitating and directing recovery/clean-up.

In some cases, the EOC team will be pre-identified, while in other cases, potential EOC members will be requested to serve in the EOC. Multiple staff members may be identified to fill the same position so EOC team members can rotate during prolonged incidents.

### **Emergency Blue Phones**

Emergency Blue Phones have been strategically placed throughout the University campus to provide a direct connection to the CSS Dispatch Center. The dispatch personnel will automatically be notified of the caller's location in the event the caller is unable to speak. Certain Emergency Blue Phones (also referred to on the map as "Talkphone with Giant Voice") have external audio capabilities to broadcast SCU Bronco Alerts throughout campus. These speakers are placed to maximize sound transmission in and around buildings when an alert is issued.

### **Event Incident Action Plans**

The purpose of an Incident Action Plan is to identify and mitigate any potential risks associated with the planning, implementation and successful completion of an event occurring on the University's campus. University employees who are planning and coordinating an event should be committed to ensuring that all guests, campus community members and emergency personnel are able to clearly understand actions to take in the event of an emergency during the event.

### **Emergency Operations Plan (EOP)**

Santa Clara's EOP lays out the coordinated response to, the management of, and recovery from, extraordinary emergency situations associated with natural disasters, technological incidents and security emergencies affecting the University. This plan accomplishes the following:

- Establishes the emergency management organization required to mitigate a significant emergency or disaster affecting Santa Clara University
- Identifies the policies, responsibilities and procedures required to protect health and safety, University property, and mitigate the environmental effects of natural, technological or human-caused emergencies and disasters
- Establishes the operational concepts and procedures for the coordination of field response with Santa Clara University's Emergency Operations Group activities

### **Emergency Assembly Points (EAP)**

EAPs are designated areas on campus, which are to be used in the case of emergency situations. They are intended to provide a safe area for individuals while waiting for emergency personnel to respond. Characteristics of EAPs:

- Open areas - a minimum of 40' away from buildings
- Easily and safely accessible
- Large enough to accommodate all building occupants
- Located away from power lines, poles, trees, gas lines and vehicles
- Accessible to emergency medical personnel

### **Automated External Defibrillators (AEDs)**

For cardiac-related emergencies, there are a number of Automated External Defibrillators (AEDs) placed throughout campus. Proper AED use is part of the AHA Out-of-hospital Chain of Survival that can improve chances of survival and recovery for victims of cardiac arrest. A growing number of SCU campus community members have been trained in CPR and AED use.

### **Additional Projects Currently Underway**

- Infectious disease management

- Active threat training
- Crowd management training
- SCU law school tabletop exercise
- Campus access control (Locks) lockdown audit & review
- Choking signage in dining locations across campus
- Evacuation assistance for students, staff, and faculty with disabilities
- Emergency supply inventory

### **Clery Act Compliance**

To comply with the [Jeanne Clery Disclosure of Campus Security Policy and Campus Crime Statistics Act](#), Santa Clara University is required to compile and publish an Annual Security & Fire Safety Report (ASR) for statistics regarding the occurrence of fires or certain criminal offenses reported to campus safety, local law enforcement or a designated Campus Security Authority (CSA)

CSAs, per the Clery Act, include all employees who have significant responsibility for student and campus activities. CSAs must report all criminal offenses that occur on properties owned or controlled by the university to CSS promptly.

The Emergency Planning Manager each year prepares the ASR, working with several university offices and public agencies including Campus Safety, Risk Management and Compliance, the Office of Student Life, the Office of Equal Opportunity and Title IX, and local law enforcement to gather information for ASR.

The purpose of the ASR is to provide vital safety information, such as crime statistics and fire and safety data, to the campus community and to inform current students and employees, prospective students and their families, and prospective employees of the many ways in which the University strives to keep this community safe.

Statistics from the most current ASR for both the main campus and the Jesuit School of Theology can be found below:

- [2021 Annual Security & Fire Safety Report - Main Campus](#)
- [2021 Annual Security & Fire Safety Report - Jesuit School of Theology](#)

## Appendix A

**CAMPUS SAFETY SERVICES**  
**SANTA CLARA UNIVERSITY**  
**Incident Summary**  
**From Jul 1, 2021 to Jun 30, 2022**

Incident	Occurrences
911 CALL, 911 CALL	128
ACCIDENT REPORT, Accident	1
ADMINISTRATION, Return to CSS office	12
ADMINISTRATION, Work Order	14
ADMINISTRATIVE, Administrative Detail	77
ADMINISTRATIVE, Break or Lunch	1092
ADMINISTRATIVE, Department Training	23
ADMINISTRATIVE, Post A Coverage	266
ADMINISTRATIVE, Safe Walk Program Escort	2
ALARM, Environmental Alarm Activation	5
ALARM, Fire Alarm Activation	34
ALARM, Intrusion Alarm Activation	264
ALARM, Supervisory Alarms	66
ALARM, Trouble Alarms	176
ALCOHOL INTOX. W/ DRUGS, Ill/Injured Due to Alcohol with Drugs	2
ALCOHOL INTOXICATION, Ill/Injured Due to Alcohol	77
ALCOHOL VIOLATION, Liquor Law Violation	7
ALCOHOL VIOLATION W/ DRUGS, Liquor Law Violation Plus Drugs	3
ANIMAL, Animal Control Problem	1
ANIMAL, Dog Off Leash	8
ARSON, Arson	3
ASSAULT, Assault	1
ASSAULT, Simple Assault (Not Aggravated)	2
BATTERY, Battery (Inactive)	1
BATTERY, Sexual battery	1
BECAUSE WE CARE, Because We Care	22
BIKE IMPOUND, Impound of Abandoned, Recovered Bicycle	8
BIKE PATROL, Bike Patrol	9
BURGLARY TOOLS, Burglary Tools	1
BURNT, Burnt Food (Alarm Activation)	2
CCTV VIDEO REVIEW, CCTV Review	5
DISTURBANCE, Loitering, Prowler	1
DISTURBANCE, Rolling Juveniles, Skate, Blade, Bikes	49
DISTURBANCE, Trespassing	25
DISTURBING, Disturbing the Peace	3
DISTURBING, Obscene or Annoying Phone Calls	1
DISTURBING, Student Behavior Problem	61
DRONE FLIGHT, Unauthorized Drone Flight	3
DRUG, Drug Abuse Violation	11
DRUG, Drug Abuse Violation (Under 21) - Infraction	4
DRUG, Possession of Drug Paraphernalia	2
DRUG PARAPHERNALIA, Drug Paraphernalia	17
DURESS/THREATENING/CAPS, Duress/Threatening/Caps	41
FACILITIES, Eye Wash Station Testing	2
FACILITIES, Gas Leak/Broken Gas Line	11
FACILITIES, Generator Test	131
FACILITIES, Power Outage	4
FACILITIES, Water Leak	21
FACILITIES CALL BACK, Facilities Call Back	435
FIRE, Fire (Non-Arson)	2
FIRE WATCH, Fire Watch	1
FOOT PATROL, Building Check	1013
FOOT PATROL, Exterior Building Check	726
FOOT PATROL, Foot Patrol Of Campus Area	965

CAMPUS SAFETY SERVICES

SANTA CLARA UNIVERSITY

Incident Summary

From Jul 1, 2021 to Jun 30, 2022

Incident	Occurrences
FRAUD, Fraud	1
GRAND THEFT, Grand Theft	1
HAZMAT, Chemical Spill or Discharge	2
INCIDENT, Suicide/Attempts At Suicide	2
INVESTIGATIONS, Investigations	10
LARCENY-THEFT, Bicycle Theft	4
LARCENY-THEFT, Theft All Other	21
LARCENY-THEFT, Theft From Buildings	33
LARCENY-THEFT, Theft From Motor Vehicle	9
LARCENY-THEFT, Theft Motor Vehicle Parts and Accessories	1
LARCENY-THEFT, Theft of Bicycle Parts	5
LARCENY-THEFT BICYCLES, Theft Bicycles	31
LOCKDOWN, Lockdown Activation	266
MAINTENANCE, BLUE PHONE INSPECTIONS	27
MAINTENANCE, Maintenance Report/Request	122
MAINTENANCE, Vehicle Service/Clean/Refuel	137
MALFUNCTION ELEVATOR, Malfunction Elevator	10
MEDICAL, Ill or Injured Faculty or Staff member	5
MEDICAL, Ill or Injured Student	165
MEDICAL, Ill/Injured Due to Drugs	1
MEDICAL, Illness Or Injury Employee/Guest	34
MEDICAL, Occupational Illness or Injury	2
MISSING PERSON, Missing Person	2
OFFICER STATUS, Special Event Assignment	22
OSL ALCOHOL VIOLATION, OSL Liquor Law Violation (Non-CSS)	1
OTHER INCIDENT, Loitering	1
OTHER INCIDENT, Suspicious Circumstance	54
OTHER INCIDENT, Suspicious Circumstance/Incident	67
OTHER INCIDENT, Suspicious Person	330
PANIC, Panic Button Activation	166
PARKING, Parking Enforcement	268
PARKING, Traffic Control, Barricade Detail	123
PERSONS TRAPPED IN ELEVATOR, Persons Trapped in Elevator	16
PROPERTY, Found Property	255
PROPERTY, Lost Property	21
PROPERTY, Suspended Access Card	26
PROPERTY DAMAGE, Destruction/Damage/Vandalism of Property	44
PROPERTY DAMAGE, Property Damage	15
RECKLESS, Reckless Driving	3
REPAIR-SERVICE-UPGRADE, Alarms, CCTV, Phones & Computer	22
REPORT WRITING, Any Reports	134
RESTRAINING ORDER, Court Issued Restraining Order	1
ROOM SEARCH, Room Search	5
SERVICE, Bike Lock Out	18
SERVICE, Building Unlock	2777
SERVICE, Building/Room Lockup	1857
SERVICE, Conference Services Lockout	61
SERVICE, Contractor Assistance	189
SERVICE, COVID-19 RELATED CALL	4
SERVICE, CSS Assistance to Police	9
SERVICE, Emergency Notification	1
SERVICE, Faculty/Staff Lockout	367
SERVICE, Fire System Out of Service	1108
SERVICE, Information Report	1600

**CAMPUS SAFETY SERVICES**  
**SANTA CLARA UNIVERSITY**  
**Incident Summary**  
**From Jul 1, 2021 to Jun 30, 2022**

Incident	Occurrences
SERVICE, Locker Lock Out	23
SERVICE, Money Escort	161
SERVICE, Nighttime Safety Escort	60
SERVICE, Noise Complaint	35
SERVICE, Off Campus	1
SERVICE, Public Assistance	3
SERVICE, Room Opening/Unlocking	493
SERVICE, Special Detail Assignment	124
SERVICE, Student Lockout (Res)	3207
SERVICE, Transport for Non-Emergency Medical Reason	17
SERVICE, Vehicle Jump Start	74
SERVICE, Vehicle Lockout	18
SERVICE, Vehicle Storage	23
SEX OFFENSE, Indecent Exposure	5
SEX OFFENSE, Lewd or Dissolute Conduct	1
SEXUAL ASSAULT, Fondling/Groping	2
SEXUAL ASSAULT, Rape by Force	1
SMOKE DETECTOR ACTIVATION, Smoke Detector Activation	84
TRAFFIC, Hit & Run (Non-Injury)	3
TRAFFIC, Vehicle Accident No Injuries	21
TRAFFIC, Vehicle Accident with Injuries	6
TRAFFIC, Vehicle Tow	2
TRANSPORTATION, Bollard Removal/Install	48
VAWA (VIOLENCE AGAINST WOMEN ACT), Stalking	3
VEHICLE PATROL, Veh Patrol Neighborhood Units	380
VEHICLE PATROL, Vehicle Patrol	3437
WEAPON, Weapons Violations	2
WELFARE CHECK, Student Welfare Check	75

**Total**                      **24727**



Appendix B

## The Summary of QR Data

### Affiliation with Santa Clara University

Student	45
Staff	3
Faculty	0
Guest	3

### Interactions with Campus Safety Services

MONTH/YEAR	APPROXIMATE # OF INTERACTIONS
March 2022	30
April 2022	12
May 2022	3
June 2022	3
July 2022	0
August 2022	1

### Interactions with Campus Safety Services

TIME OF DAY	APPROXIMATE # OF INTERACTIONS
12:00AM - 5:59AM	7
6:00AM - 11:59AM	2
12:00PM - 5:59PM	4
6:00PM - 11:59PM	34

### Where on campus did interactions take place

LOCATION	APPROXIMATE # OF INTERACTIONS
Adobe Lounge 108	1
Campus Safety Services	1
Fountain	1
General Campus	16
Malley Rec Center <ul style="list-style-type: none"> <li>● Basketball Courts</li> <li>● Outside Malley</li> </ul>	1 1
Mission Church area	1
Parking & Transportation Services	2
Path between Nobili & Mayer Theatre	1
Residence Halls <ul style="list-style-type: none"> <li>● General/Dorm Room</li> <li>● Campisi Hall</li> <li>● Casa Hall</li> <li>● Finn Hall</li> <li>● Graham Hall</li> <li>● McLaughlin Walsh Hall</li> <li>● San filippo Hall</li> <li>● Sobrato</li> <li>● Swig Hall</li> <li>● Villas</li> </ul>	3 2 4 3 1 1 3 1 2 1
St. Clare Hall (Graduate Hall)	1

**Type of service with Campus Safety Services Officers**

SERVICE	Total #
Medical Response	1
Parking Related	2
Room/Building Lockout	27
Vehicle Lockout	1
Other - Noise violation - Vehicle jumpstart - Graffiti - Lost item - Photos - Etc.	20

**Racial/Ethnic Identity**

American Indian/Alaskan Native	1
Asian/Asian American	18
Black/African American	1
Hispanic/Latino/a/s	10
Middle Eastern/North African	0
Native Hawaiian/Pacific Islander	0
White	27
Biracial/Multiracial	0
Option not listed here	1

**Rating of experience with Campus Safety Services (scale of 1 to 10)**

10 = Excellent	44
9	0
8	2
7	0
6	0
5 - Average	1
4	0
3	1
2	1
1 = Poor	2

Appendix C		Campus Safety Services 2021-22 Room Search DATA			
Term of Room Search	Department that requested the room search	Class Year of Residents	Gender of Room Assigned	# Room Occupants	Ethnicity
Fall 2021	Residence Life Staff	SOPH/JRSR	F	8	WHITE/MULTIETH/WHITE/ASIAN/MULTIETH/BLACK/ASIAN/ASIAN
Fall 2021	Campus Safety Services	JR/SR	F	8	HISPA/MULTIETH/ASIAN/ASIAN/WHITE/WHITE/MULTIETH/MULTIETH
Fall 2021	Residence Life Staff	SOPH	M	2	N/A /MULTIETH
Fall 2021	Campus Safety Services	SOPH	M	2	WHITE/AMIND
Fall 2021	Residence Life Staff	SOPH	M	8	ASIAN/ASIAN/BLACK/MULTIETH/WHITE/MULTIETH/MULTIETH/WHITE
Fall 2021	Residence Life Staff	JR/SR	M	2	HISPA/MULTIETH
Fall 2021	Campus Safety Services	SOPH	M	2	WHITE/MULTIETH
Fall 2021	Campus Safety Services	JR/SR	M	1	MULTIETH
Fall 2021	Residence Life Staff	SOPH/JRSR	M	2	HISPA/WHITE
Fall 2021	Campus Safety Services	SOPH	M	2	WHITE/WHITE
Winter 2022	Campus Safety Services	SOPH	F	2	WHITE/WHITE
Winter 2022	Residence Life Staff	SOPH	M	2	WHITE/WHITE
Winter 2022	Residence Life Staff	JR/SR	M	1	WHITE
Winter 2022	Campus Safety Services	SOPH	F	2	WHITE/WHITE
Winter 2022	Residence Life Staff	SOPH	M	2	WHITE/BLACK
Winter 2022	Residence Life Staff	SOPH	M	2	WHITE/MULTIETH
Winter 2022	Residence Life Staff	SOPH	M	2	WHITE/AMIND
Winter 2022	Residence Life Staff	SOPH	M	2	WHITE/WHITE
Winter 2022	Residence Life Staff	SOPH	M	2	ASIAN/WHITE
Spring 2022	Residence Life Staff	SOPH	M	2	WHITE/MULTIETH
Spring 2022	Campus Safety Services	SOPH/JRSR	M	8	WHITE/MULTIETH/MULTIETH/ASIAN/MULTIETH/ASIAN/ASIAN/MULTIETH
Spring 2022	Residence Life Staff	SOPH	M	2	ASIAN/WHITE
Spring 2022	Residence Life Staff	SOPH	F	2	WHITE/WHITE
Spring 2022	Residence Life Staff	SOPH	M	2	N/A /MULTIETH
Spring 2022	Residence Life Staff	JR/SR	F	4	ASIAN/WHITE/WHITE/WHITE
Spring 2022	Residence Life Staff	SOPH	M	2	MULTIETH/WHITE
Spring 2022	Residence Life Staff	SOPH	M	2	BLACK/WHITE
Spring 2022	Campus Safety Services	JR/SR	F	6	MULTIETH/MULTIETH/WHITE/WHITE/WHITE/MULTIETH
Spring 2022	Residence Life Staff	JR/SR	M	1	WHITE